

Failure to identify and effectively manage situations where vulnerable adults are subject to abuse Last updated September 2019			Assigned to: Director of Adult Social Care Assistant Director of Operations		
Inherent score	Target score	Current score	Previous scores		
			Sep 19	Jul 19	May 19
16 RED	6 GREEN	9 AMBER	9 AMBER	9 AMBER	9 AMBER
Mitigation					
ASC Programme Board	<p>All ASC projects are reviewed monthly by the ASC Programme Board with any exceptions being escalated to the ASC Transformation Board. Programme board highlight report reflects the corporate standard.</p> <p>Highlights and key issues from the ASC Programme are included in a council wide summary report of all programme activity that is presented on a bi-monthly basis to the Strategic Programme Board (whose membership is the same as the Corporate Management Team) and a member review board chaired by the leader.</p>				
'Deprivation of Liberty Safeguards' (DoLS) backlog clearance programme	<p>In November 2017, ASC identified some 750 outstanding DoLS referrals awaiting assessment, of which 120 were classified as high priority. Funding was identified to commission an external agency (The OT Practice) to complete outstanding assessments <i>and the number of outstanding assessments reduced to far lower levels (256 at the end of December 2018).</i></p> <p><i>However, since April 2019 levels have once again continued to rise as in-house capacity struggles to meet demand.</i></p> <p><i>Work is ongoing with OT Practice (contracted agency) with the first 3 assessments completed. A further 50 assessment requests will be sent to OT Practice the first week of October. Year to date the average net increase of outstanding requests is approximately 50 per month with current in-house activity. This trend will increase outstanding requests by 300 by 31st March 2020 which would be counter-balanced against assessments undertaken by OT Practice (estimated 300-325).</i></p> <p><i>Work is ongoing to increase capacity in within ASC for DoLS assessments, but this remains an issue within the department. This has been reflected in the budget submission for 2020/21 where the department will be making a bid for Deprivation of Liberty standards against the £3m additional 2020/21 funding to meet pressures across both Adults and Childrens Social Care.</i></p>				

Mental Health Action Plan	<p>An action plan has been produced in response to the independent review of mental health social work practice – the Mental Health Team has been heavily engaged in its development and this is on target. Permanent new group manager in place and business case is being developed to increase the size of the team and to support the AMPH out of hours services; dedicated expertise in S117 is in place and supporting policy is in final draft.</p> <p><i>Leadership group approved new structure for out of hours service for Mental Health (AMHPs) this creates a relatively small budget pressure (£57k). We are now working with HR to undertake the necessary impact assessment and to gain approval from the Director of Corporate Services to implement the new structure.</i></p>
Safeguarding Action Plan	<p>Review of the practice guidance is complete; MSP toolkit for ASC practitioners in place.</p> <p><i>We await the receipt of the most recent independent external MSP audit and a further action plan will be produced and implemented on the basis of that audit. Responsibility for Safeguarding is now also part of the statutory work undertaken within localities as opposed to only by the single safeguarding team.</i></p>
Learning Disability (LD) Homes Service Improvement Plans	<p><i>All bar one of the 6 LD Homes are rated as Good by CQC. 2 homes will become Supported Living and the plans for the refurbishment of Westminster House have now been approved. Both the Service Manager and the Group Manager undertake routine audits across all of the homes the results of which are reported on a monthly basis to the departmental service board.</i></p>
Centralisation of Outreach Teams	<p><i>Service now located at Sandown Barrack Block and CM2000 system is fully operational.</i></p> <p><i>An Independent mock inspection against CQC standards was undertaken in sept/oct 19, the results suggest that the service is consistently good with some outstanding features. A formal inspection is expected in the very near future. (because CQC will wish to assure itself that the new premises and the new management structure are operating to the required standards)</i></p>