

Isle of Wight Health and Wellbeing Board – Quarterly Update Report

Service:	Adult Social Care
Lead officer:	Dr Carol Tozer
Completed by:	Dr Carol Tozer
Reporting period:	March: (Data from December, January, February)

Key activities in the previous quarter	
1.	ASC participated in Council and wider system EPRR response to water 'crisis during recent snow fall. This required voluntary staff support to coordinate the response alongside ongoing operational winter resilience work. Positive response from staff to work voluntarily over the weekend. Highlighted need to review corporate and service level EPRR processes and rotas, alongside system resilience processes.
2.	20 March ASC conference to coincide with International Social Work Day. 200+ attendees from across the service as well as other Council directorates. Keynote speakers included people of national standing. Very positive evaluation. Overwhelmingly positive. Professional speakers and other key stakeholders.
3.	SAB annual conference 7 March – focussed on safeguarding people with dementia. 140 attendees and very positive evaluation, with exception of the venue.
4.	Successful identification of property for the 5 residents of the Laurels. The alteration work (for disability access inside and out) is being costed by property services.
5.	22 March - "Market" event for the creation and launch of the Personal Assistant Hub. Over 100 people attended and submitted expressions of interest

Key activities for the next quarter	
1.	Key commissioning activities: ongoing procurement of Occupational Therapy Service with bids now received; detailed improvement work with 4 independent providers of concern; start of the second cohort of the Registered Manager L&D programme
2.	Mobilisation of extra care housing: establishing an Extra Care Housing Board and Operational group to provide oversight and operational co-ordination of the Ashley Rd and other schemes including priority LD developments.
3.	Q4 BCF and IBCF returns due. (And the IOW has been a BCF good practice case study as part of a national report led by the LGA).

4. **Implementation of changes to non residential charging policy:** responding to the letters to service users specifying higher charges as a result of the decision to include as income the higher rates of AA, DLA and PIP in means testing.
5. **Implementation of action plans across internal LD care homes:** new service manager started on 7 April with key task of raising standards and developing plans for transfer to supported housing across our internal LD homes.
6. **Mental Health:** ongoing reduction of DoLs assessment backlog; receipt of independent review of ASC mental health social work delivery and meeting with authors and team on 24 April to develop action plan.

Key risks & significant Issues that may impact on the delivery of services

Pressure on 18/19 ASC Budget and inability to deliver balance at year end due to the scale of transformation required.

Effectiveness of Multi Agency Safeguarding processes and practice does not prevent harm – key work underway to develop and use revised threshold criteria

Whilst DTOC delays are being managed closely and effectively, availability within the market for some complex care package continues to cause strain across the system.

Delivery of vibrant, high quality sustainable adult social care market (internally provided services)

Backlog of Deprivation of Liberty Standards (DoLS) assessments – progress is being made in reducing the backlog but

Continuing Health Care: CCG has savings target to achieve in its current spend on CHC and we need to ensure that more integrated processes across CCG and ASC deliver improved and consistent decision making

IWC does not move toward integration of community service provision and commissioning: the Community Service Redesign initiative of the Local Care Board needs to secure scale and pace in the delivery of alliance commissioning and integrated locality services.

There are currently a large number of providers of concern that our integrated commissioning and quality teams are working with to support and help improve. Whilst it is positive to note that the first group of Registered Managers of the Quality Improvement initiative have successfully completed the programme delivered by the EMH, we have a long way to go before our inspection ratings match national averages (nursing care, residential care and domiciliary care) .

Decisions, support & discussions required by the Health and Wellbeing Board

For the Board to endorse the delivery of greater pace in implementing the Community Services Redesign initiative of the Local Care Board (LCB). Carol Tozer will be the LCB sponsor of this initiative with Barbara Stuttle being the Operational Delivery Group lead. For ASC operations, this will involve some internal restructure as the intention is to place more social care staff into the Locality Teams so that they can actively work with more people identified as being at increased risk of admission into hospital and care homes. For ASC commissioning, this means being part of the Alliance Commissioning framework agreement, working toward shared outcomes and performance targets alongside colleagues in community health and the voluntary and community sector.