

Project dashboard – 19 March 2019

Summary of all cases by category

Category	Total	Completed		Queries		To be processed				Out Of Scope
		Cases completed		Queries raised with employers	Cases with IOW for review	Queries to be raised with employers	Cases to be sent to IOW for checking	Cases for ITM checking	Cases for ITM processing	
Undetermined	8									IOW BAU
Data Query	301	77	18							8
Refund	340	187	6							206
Deferred	778	582	119*							147
Non-Concurrent Aggregation	373	282	78							77
Concurrent Aggregation	410	300	72*							13
Total reported cases	2,210	1,428	293							38
Total reported cases – Baseline	1,944									489

Notes:

- The total number of reported cases has risen since the baseline due to data received from employers either pertaining to existing administration records not in scope (in which case they have been passed to BAU), or with identifying details that make it unclear whether the data pertains to a record in scope or not. You will also see that this has increased from our previous reports. This is due to cases being brought in to scope through re-employment, concurrency etc.
- *these include the 6 cases for members where we have conflicting data and have referred to yourselves.