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Isle of Wight Health and Wellbeing Board – Quarterly Update Report

Service:	Isle of Wight CCG
Lead officer:	Loretta Outhwaite, Deputy Chief Officer, IOW CCG
Completed by:	
Reporting period:	Q1 2018-19

Key activities in the previous quarter

Acute Service Redesign

Following agreement of the Blue Print, key activities have been:

- Working closely with Acute Alliance Partners in Portsmouth and Southampton to determine the detailed plan.
- Working across 14 workforce pathway resilience projects:
  - Undertaking detailed comprehensive public, staff and stakeholder engagement to discuss Blue Print proposals and raise awareness and understanding of issues
- Submitting capital investment proposals to support future implementation of the ASR including:
  - Re-providing capacity on the mainland
  - Isle of Wight digital maturity
  - Modernising the St. Mary's Hospital estate

Mental Health Services

- The Isle of Wight Local Transformation Plan for Children and Young People's Mental Health (CYP MH) was reviewed by NHSE in May with a strong positive review. Feedback gained has been incorporated
- The CCG continues to monitor development of the Autism assessment and diagnostic service for children and young people and continues to liaise closely with families affected by the lack of service
- The draft Blueprint for Mental Health for the Isle of Wight has been finalised following extensive engagement and coproduction and the Blueprint Action Plan is in development
- A large number of workshops and engagement events have been held to develop the Mental Health Acute and Community Models and new pathways of care
- The proposal paper for future contracting model for the reprovision of Mental Health Rehabilitation, Reablement and Recovery is drafted and is being submitted to CCG Governing Body on 19.07.2018
- Decision on progressing the business case for reprovision of Mental Health Inpatient Services for Older People (Shackleton and Afton) and the Dementia pathway is ongoing

Learning Disability Services

- Shared Lives was launched in June. Approval has been received from Secretary of State to add to the councils housing stock and tenants identified. A new Team Leader has been appointed for Learning Disability Team
- Mobilisation of new learning disability housing units is underway
- Health and Adult Social Care Integrated Commissioning have recruited a commissioner to focus on the housing needs of vulnerable groups

Urgent Care and Community

- The Integrated Care Community (ICC) Alliance has been co-produced with system partners and the 'Heads of Agreement' signed off
- The governance arrangement for assuring implementation and delivery of the Urgent and Emergency Care delivery plan are being adapted to ensure all pillars are covered, including those not specifically included with the key LCB priority programme
- The proposal that the functions of the CCG Quality and Patient Safety and the Local Care Board Quality Groups be combined to create a single forum for system wide oversight was approved
- The procurement of Community Rehabilitation beds is complete and mobilisation is underway. The provider and these service elements are part of the new Rehabilitation, Reablement and Recovery (RRR) Alliance

- The RRR Alliance is following the same co-design programme developed through the ICC Alliance group
- A Quality Framework for Care Homes has been created
- Support to Care Homes by Pharmacists for medicines management is now in place

Planned Care Services

- The Musculoskeletal (MSK) Triage Project has continued to progress
- Part of a joint initiative between the NHS England Elective Care Transformation Programme and the Getting It Right First Time Programme, preliminary work has begun to develop new approaches to delivering ophthalmology outpatient services

Corporate

- On 1st April 2018 the CCG joined the Hampshire and IW CCG Partnership and Maggie MacIsaac (SEO for the Partnership) became the CCG's interim Accountable Officer
- Recognising the need for a sustainable commissioning model, the CCG is working with the partnership and Local Care System colleagues to design a model which both takes advantage of 'at-scale' commissioning and strengthens local 'place-based' decision making and commissioning. The draft proposals are expected in the autumn

Primary Care

- Sandown List Closure - The Primary Care Commissioning Committee approved a six month list closure at Sandown Health Centre at its meeting on the 14th June following consideration of a report which identified short term capacity concerns as a result of GP vacancies. This report stated that a list closure would allow the practice to actively recruit a GP, look at processes and work closely with neighbouring practices.
- Enhanced Access Service (7 Day Access)
  - The Saturday service has now been running in Carisbrooke (Western Central) for 3 weeks now and is proving to be popular although quite a few DNAs being reported.
  - A Saturday service will commence in Sandown on the 14th July, this will service the South locality. We will then have a Saturday service running in all three localities.
  - To ensure equity for Island patients the nurse clinics being provided on Saturdays will rotate around the three localities this is due to having a limited nursing workforce who specialise in Diabetes, COPD and Asthma.
- E-consultation - Three practices now live with eConsult
- Workflow Optimisation - Eleven of our sixteen practices are participating in this programme to streamline their processes, and they are now seeing the benefits with significant savings in clinical admin reported
- Primary Care Quality Network is now meeting on a monthly basis

Key activities for the next quarter:

Acute Service Redesign

- Review and refresh modelling to support work programmes
- Further engagement with SAA (Solent Acute Alliance) including re-stabilising work plans as staff have changed
- Development of Capital Bids into fully formed business cases

Mental Health

- The Mental Health Blueprint action plan is being taken to Health & Wellbeing Board in July 2018
- The proposal for the re-provision of Mental Health day services and employment will be out for consultation
- The proposal paper for future contracting model for the reprovision of Mental Health Rehabilitation, Reablement and Recovery will be finalised and this work will be taken forward
- Mental Health Acute and Community Models will be finalised, new pathways of care consulted on and implementation plans developed

Learning Disability Services

- An Integrated Learning Disability team specification will be drafted and a series of collaborative workshops will be held between the Health and Social Care
- Autism Spectrum Disorder (ASD) family information and support meetings continue, facilitated by

Healthwatch

- Work continues for the IOW CCG to join the collaborative commissioning arrangements for Children & Maternity services across Hampshire

Urgent Care and Community Service

- The new care models for delivery of RRR went live on 1st July 2018. This will be monitored through the RRR Alliance which is a collaborative approach between all providers and commissioners to come together to make decisions to improve outcomes for people. The Alliance will be focussing on further delivering integrated working between Rehabilitation and Reablement teams
- The Quality Framework for Care Homes will be rolled out
- An action plan and KPI's will be developed to assist pharmacists providing medicines management support to Care Homes

Planned Care Services

- Increase access to smoking cessation service through work with community pharmacies
- The procurement for the Integrated Intermediate and Community Dermatology Service is progressing well and on schedule
- Business case will be developed for the Musculoskeletal (MSK) Triage Project; this will set out the options for delivery on the Island
- Ophthalmology High Impact Intervention - the local system will work together to support the necessary transformation of ophthalmology services.
  - Work will continue on actions to develop failsafe prioritisation processes and policies to manage risk of harm to ophthalmology patients
  - Clinical risk and prioritisation audit of existing ophthalmology patients will be undertaken
  - Eye health capacity reviews will be carried out to understand local demand for eye services and to ensure that capacity matches demand

Primary Care

- Sandown List Closure - the CCG is working with the practice and the LMC on their plan and working towards Sandown reopening its list as soon as possible.
- E-consultation
  - One further practice will be added by August 2018
  - An Island workshop is being organised for 24th July 2018 to share best practice and to encourage further uptake
  - Work will continue with live practices to co-ordinate local configuration of services within eConsult, this will enable signposting to local services which allow patient self-referral
- Workforce Planning & Retention - the Isle of Wight has been awarded funding as part of the GP Retention fund. A total of £3million has been designated for seven areas of intensive support nationally. Further details of the local scheme will be developed.

Key risks & significant Issues that may impact on the delivery of services	Score
Capacity to deliver the next stage of the Acute Service Re-design programme	16
Mental Health Services - capacity to deliver the required number of changes	12
GP 7 Day Access - risk of not implementing the National requirement for 7 day working	12
Recruitment of GP's within Primary Care	12
Delivery of NHS Constitution Targets	20
System Resilience – Ongoing management of patient flow	16
Delivery of CCG financial plan and savings target	16

Quality of some commissioned services	20

Decisions, support & discussions required by the Health and Wellbeing Board
None