

Name of meeting ISLE OF WIGHT HEALTH AND WELLBEING BOARD

Date and time THURSDAY 26 JULY 2018 COMMENCING AT 9.30AM

Venue COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF WIGHT

Members of the Board Cllr Dave Stewart (Chair) – Leader/Cabinet Member for Strategic Partnerships

Cllr Paul Brading - Cabinet Member for Children's Services

Cllr Geoff Brodie - IW Association of Local Councils Chris Ashman- IW Council Director of Regeneration

Sian Davies - IW Council Public Health Consultant

Kathy Marriot - IW Council Area Director of Children's Services

Carol Tozer - IW Council Director of Adult Social Care

Gillian Baker - IW CCG

Maggie Oldham –IW NHS Trust, Chief Executive Barbara Stuttle - IW NHS Trust, Director of Nursing

Sarah Jackson - Hampshire Constabulary

Zoryna O'Donnell – Healthwatch IW Representative Clare Steen – Voluntary Sector Representative

Officers Present Jenn Beresford, Bryan Hurley, Ian Lloyd, Claire Shand, Mike Corrigan,

Megan Tuckwell, Timothy Whelan, Laura Wason

Observers Cllr Howe, Cllr Nicholson

Apologies Sallie Bacon, Michele Legg, John Metcalfe, Cllr Clare Mosdell, Loretta

Outhwaite, Cllr Tig Outlaw, Wendy Perera, Clare Semke

The chairman opened the meeting by acknowledging the sad passing of Mary Ellis.

1. Minutes

RESOLVED:

THAT the Minutes of the meeting held on 26 April 2018 be confirmed.

2. Declarations of Interest

Cllr Brodie declared an interest as a trustee for Community Action Isle of Wight as a partner of IWALC.

3. Chairman's Update

The chairman advised that the Reports for Noting under Item 8 would be taken as read and noted the change in format of the agenda.

4. CQC Report

The Chief Executive of the IW NHS Trust and the Director of Nursing presented a report acknowledging the published CQC report advising that the Trust remained rated 'Inadequate'. It was noted that, although there was still a lot of work to be done, engagement with staff had significantly improved and the goal was to be CQC rated 'Good' in all services by 2020.

Cllr Brodie queried the purpose of the board, and sought clarity on how the board ensured services were being delivered. The Health and Wellbeing Board Manager noted the purpose of the board and it was agreed that the Terms of Reference should be reviewed to avoid overlap/ duplication with Scrutiny.

Questions were raised regarding the lack of outcomes, and the Chief Executive of the IW NHS Trust advised that restoring the confidence of the board (and the public) was being taken extremely seriously and she was not aware of any reports being deferred. It was clarified that the Trust were satisfied with the level of support from the Board.

There was general consensus that the IW NHS Trust were demonstrating dedication to openness and transparency in improving services, but the IW CCG still have a way to go.

RESOLVED:

THAT the Terms of Reference for the Board be reviewed

THAT the Chairman, Chair of the Policy & Scrutiny Committee for Adult Social Care & Health, the Chief Executive of the IW NHS Trust, and the IW CCG discuss progress and provide an update at the next meeting.

5. Sustainability Transformation Plans (STP)

The Head of Resources provided an update on progress with the STP on behalf of the Chief Executive of the Isle of Wight Council. The four proposed components to the Hampshire and Isle of Wight Integrated Care System were outlined (Cluster Teams, Integrated Local Care Systems (ILCS), Local Care Partnerships, and the Hampshire and Isle of Wight Care System).

It was noted that leadership of the Hampshire an Isle of Wight STP intend to further develop the proposed model of care outlined, with a view to seek the endorsement of statutory governing bodies and boards and local authorities in autumn 2018.

RESOLVED:

THAT a paper providing an update from the Chief Executive of the Isle of Wight Council be recirculated to the board.

6. Local Safeguarding Adults / Childrens Boards (LSAB/ LSCB)

The board were advised on the progress of engagement between the Local Safeguarding Adults and Children Boards. The Director of Adult Social Care and the Area Director for Childrens Services presented a report which outlined a proposal to develop a 'Whole Family Approach' Protocol and an online resource centre for practitioners and managers.

The representative of Healthwatch, IW commended the work taking place between the four LSCB's and the four LSAB's across Pan-Hampshire, and suggested that the introduction be amended to reflect the resilience element of the more holistic approach which officers confirmed they would make. The chairman noted that the Cabinet Member for Children's Services' role now encompasses education and skills to reflect the lifelong journey and importance of building resilience.

RESOLVED:

THAT the progress be noted.

7. Health & Wellbeing Board Managers Update

The Health and Wellbeing Board manager provided an update on the Health and Wellbeing Board strategy and noted major pieces of work that are being undertaken;

- Start Well The framework for schools regarding Resilience has been agreed. The
 Cabinet Member for Children's Services expressed concern that he had not been
 briefed on PEACH which was due to be rolled out in September 2018.
 Reassurance was provided that all stakeholders would be fully briefed by the
 Interim Director of Public Health.
- Live Well A focus being placed on ensuring timely support for housing, awareness for Adverse Childhood Experiences, and addressing the complex needs of those with both a mental health and substance abuse issues.
- Age Well Work is still needed to be done to engage with the Health and Wellbeing Board strategy. In terms of Happy City indicators, it was advised that Ruth Townsley will be taking this forward in September/ October, and will be offering two half-day sessions.

RESOLVED:

THAT the update be noted.

8. Reports For Noting

The chairman advised that the following reports would be taken as read, and gave the opportunity for comments and any questions to be raised.

(a) Mental Health Blueprint Action Plan

The Board were encouraged to watch 'Crisis or Awakening', a film which shows recovery and mental health services. It was advised that the report provided was not the final version and was pending data from case studies; the updated report would be brought to the October 2018 meeting. Representatives of Healthwatch and IWALC expressed concern in the lack of progress and Cllr Nicholson expressed disappointment that the report did not encompass emotional state.

RESOLVED:

THAT the report be noted.

(b) Safeguarding Adults Board Annual Report 2017-18

The statistics outlined in the report regarding risks to patients and residents were highlighted, and the Director of Adult Social Care advised that an Integrated Quality Framework was being developed to address this. Discussion took place regarding poor housing options and temporary housing, and it was noted that this is a key priority for Adult Social Care.

RESOLVED:

THAT the report be noted.

(c) <u>Draft Early Help Intervention Prevention Strategy</u>

RESOLVED:

THAT the report be noted.

(d) Housing Vulnerable People Board

It was noted that the equality and diversity section of the report should reflect the statistics regarding women with disabilities and mental ill health. Additionally, it was suggested that crime and disorder issues be addressed proactively

RESOLVED:

THAT the report be noted.

(e) Isle Help Annual Report

It was noted that the report references analytical capacity, and data sharing was suggested. It was also noted that it would be useful for the Board to have the digital context that was outlined and that it be linked to the Health and Wellbeing Board strategy.

RESOLVED:

THAT the report be noted.

(f) Partner Updates

While the report format was useful, members of the board felt that consistency was needed regarding the amount of information provided. The Adult Social Care report was cited as a good example. It was agreed among partners that guidance was needed for completing the templates.

RESOLVED:

THAT the Partner Update report template be amended to include guidance regarding the content that should be provided and how this linked to the Health And Wellbeing Board Strategy.

i. Community Safety

The Board were advised that resource was needed for an analyst to work with the Community Safety Partnership (CSP) to enable predictive analytics, preventative work, and to reduce reoffending and violent crime. Data sharing was discussed to optimise resources and promote integrated working.

RESOLVED:

THAT the update be noted.

ii. Adult Social Care

The Assistant Director for Integrated Service Delivery for Adult Social Care presented the report and highlighted the key activities that had taken place April 2018 to end of June 2018.

RESOLVED:

THAT the update be noted.

iii. Children's Services

The Area Director for Childrens Services provided a verbal update, highlighting the work of partner agencies ahead of the SEND inspection.

RESOLVED:

THAT the update be noted.

iv. Public Health

The representative of Healthwatch noted that the 'risks' section of the report was incomplete. It was clarified that no risks had been identified.

RESOLVED:

THAT the update be noted.

v. Regeneration

The Director of Regeneration flagged complications regarding the Regeneration Strategy and highlighted the work being done within three local communities identifying GP surgery access.

RESOLVED:

THAT the update be noted.

vi. Place

The chairman noted that the Head of Place, Wendy Perera, had been appointed as the Assistant Chief Executive of the Isle of Wight Council.

RESOLVED:

THAT the update be noted.

vii. <u>Isle of Wight Clinical Commissioning Group (IW CCG)</u>

It was noted that work was being done to address concerns, including monthly governing bodies, transparency with the public and strengthened leadership. It was noted that The Urgent & Emergency Care Blueprint was to be brought to the next meeting, and the national issues regarding retention and recruitment of GP's was discussed. The board noted the failings of the CCG in managing autism referrals and noted parent's frustration with the apparent lack of progress. It was suggested using this as a case study for the board to see how this would be tackled and lessons that could be learned.

Cllr Brodie raised concerns over the published list of services that were being decommissioned. Reassurance was provided that it is not services but specific treatments and procedures which were no longer relevant. Clarification was provided that this was due to medical advancements; alternatives will be commissioned in place as they are proven to be more effective.

RESOLVED:

THAT the Urgent and Emergency Care Blueprint be presented at the meeting in October 2018.

THAT the board acknowledge the lessons learned of the Autism referrals, and that this be added to the board's risk list.

THAT the IW CCG provides the board with the published list of treatments that are no longer commissioned.

viii. Isle of Wight NHS Trust

The Chief Executive of the IW NHS Trust highlighted the eleven strategic risks that had been identified; nine of which had stayed the same, and two which had improved. The key risk remained the financial position, and the recruitment and retention of staff.

RESOLVED:

THAT the update be noted.

9. Members' Question Time

Cllr Nicholson referred to the concerns that had been raised regarding the IW CCG at the Policy & Scrutiny Committee for Adult Social Care & Health on 16 July 2018 and the risk to improvements. However, members felt reassured by the openness demonstrated by Gillian Baker and Dr Timothy Whelan at the Board.

CHAIRMAN