PAPER A



Minutes

Name of meeting ISLE OF WIGHT HEALTH AND WELLBEING BOARD

Date and time 19 OCTOBER 2017 COMMENCING AT 9.30AM

Venue COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF

WIGHT

Members of the

Board

Cllr Dave Stewart (Chairman) - Leader and Cabinet Member for

Strategic Partnerships

Maggie Oldham - Interim Chief Executive, Isle of Wight NHS Trust

Cllr Geoff Brodie - IWALC

Mike Bulpit – on behalf of Chair of the Voluntary Sector Forum

Steve Crocker - Director of Children's Services - Isle of Wight

Council

Rida Elkheir – Director of Public Health

Zoryna O'Donnell – Healthwatch Isle of Wight

John Metcalfe - Chief Executive, Isle of Wight Council

Cllr Clare Mosdell - Cabinet Member for Adult Social Care and

Public Health

Michelle Legg - Chair, Isle of Wight Clinical Commissioning

Group

Helen Shields - Chief Officer, Isle of Wight Clinical

Commissioning Group

Carol Tozer - Director of Adult Social Services

Cllr Paul Brading - Cabinet Member for Children's Services

Wendy Perera – Head of Place

Barbara Stuttle – Interim Chief Nurse, Isle of Wight NHS Trust

Dean Haward - on behalf of Hampshire Fire Service

Sarah Jackson – Hampshire Constabulary

Officers Present Marie Bartlett, Bryan Hurley

Observers Cllrs Karl Love, John Nicholson, Chris Quirk

Jason Mack - IWALC

Apologies Emma Corina – Chair of the Voluntary Sector Forum

Steve Gooch - NHS England - South (Wessex)

10. Minutes

RESOLVED:

THAT the Minutes of the meeting held on 29 June 2017 be confirmed.

11. **Declarations of Interest**

Mike Bulpit declared an interest in Minute number 21 as he was an associate member of Isle help.

12. Public Question Time

Questions were put to the Chairman as follows:

Cllr Geoff Brodie asked a question on behalf of Mr S Gibbs of Newport regarding the Sustainability and Transformation Plans and its impact on our local NHS services. He was advised that a written response would be provided to Mr Gibbs although there was an item on the agenda.

Mr Gibbs had provided a supplementary question asking if a proper and inclusive consultation regarding the STP will take place involving the public.

Ms B Tuck from Binstead asked what plans the board had to cover the winter crisis and universal credit roll out which would cause health and wellbeing issues. Officers advised that a winter plan was in place and planning for it had started early across all organisations. Universal credit had been paused on the Island.

Cllr Karl Love asked on behalf of NHS workers what the financial situation at the hospital was as rumours indicated that suppliers had not been paid and there was concern for staff salaries. The Interim Chief Executive for the NHS Trust advised that the hospital had changed the way it paid suppliers and although the Trust had some financial issues this would not affect staff pay.

13. Chairman's report

The Chairman asked Cllr Mosdell to give an update on the Adult Social Care conference she had attended. It had been an opportunity to explain to others what projects were being undertaken on the Island.

14. Care Close to Home: New Strategy for Adult Social Care

The Director for Adult Social Care outlined some of the progress made by staff and this included:

- 10.2% of all referrals received in January 2017 resulted in a permanent admission to residential or nursing care as opposed to 1.4% in August 2017
- The number of elderly people in receipt of home care increased between January 2017 and August 2017.

The Section 75 agreement for the Better Care Fund had been signed, with the help and support of other organisations. Some aspects of the submission has been disseminated by NHS England and Association of Directors of Adult Social Services as a regional model of good practice.

Staff morale had improved and the projected overspend had been reduced to £7000 which had been achieved by good staff engagement. There were currently 36 change programmes within the directorate looking at service delivery.

Questions were raised regarding the increase of home care across the Island and the impact it would have on care homes. Officers advised that residential and nursing homes would need to change their model of work from 1 December 2017. Funding for a senior secondment from the independent sector was available and this person would join the integrated commissioning unit which itself was joint funded by Clinical Commissioning Group and Local Authority to ensure working with partners and help to co-design some of the necessary changes.

RESOLVED:

THAT the report be noted.

15. <u>Health and Wellbeing Board Workshop outcomes, business plan and</u> Development of the new Health and Wellbeing Strategy

(a) Making the Health and Wellbeing Board fit for purpose

A workshop that had taken place on 25 July 2017 focused on the work of the board and its statutory role. There had been discussion on the wider health and wellbeing needs of residents. It was believed that there were 4 key areas for the board to help achieve their responsibility to improve health and wellbeing for the whole Island population. These were:

- start well
- live well and
- age well
- health and equalities on the island

It was acknowledged that there were a number of formal reports that had to be presented to the board such as the Better Care Fund. The agenda for the meeting would be split into two parts, one for formal business and the other for workshop presentations looking at wider wellbeing which would feed back to partner organisations.

A place based initiative was discussed and the local member had been approached to lead the project in the Newport area which was accepted. The board would be kept up to date with progress and identified priorities would be reported to the board.

It was believed that changes regarding the membership of the board was needed. Regeneration was a large part of wellbeing on the Island and a recommendation was proposed to include the Council's Director of Regeneration to the board. Age UK had an age friendly island officer who if felt would also benefit from being invited to join the board.

A Health and Wellbeing Board manager had also been proposed. This member of staff would be resourced from Public Health and would oversee the operation and general management of the board.

The local member for Newport advised that work on the place based initiative had commenced and understood that it would not be an easy task. It was explained that two areas had been identified for the placed based initiative. One had already commenced as a pilot scheme and the other would follow in six months, using the model that had worked on for the pilot scheme.

RESOLVED:

- (i) THAT the appointment of Bryan Hurley as Board manager, role be approved.
- (ii) THAT the Director of Regeneration, Isle of Wight Council joining the board be approved.
- (iii) THAT the age friendly Island Development Officer from AGE UK to join the board be agreed.
- (iv) THAT the outline business plan to inform the update of the Health and Wellbeing Strategy for 2018 and its themes and priorities be approved.
- (v) THAT the creation of a "place-based" initiative in Newport that will engage all health and wellbeing agencies in agreeing initiatives and targets to improve the health and wellbeing of people living in Newport. This will be chaired by the Councillor for Newport, reporting directly to the Leader and supported by the Board manager. Progress reports will be presented to each Health and Wellbeing board meeting be approved.
- (vi) THAT the focus of the "happy Island" framework of reporting (appendix 1) and devoting specific focus on one of the three domains (start well, live well, age well) at each board meeting be approved.
- (vii) THAT the board received performance updates from each of the following at each board: Adult Social Care; Children's Services; Regeneration and Housing; Public Health; and Isle of Wight NHS Trust. These will comprise short synopsis and use identical template (appendix 3). The idea is that these reports would be available at each Health and Wellbeing board meeting with the board being able to question the relevant officer be agreed.

16. **IWNHS Trust Improvement Plan**

The interim chief executive of the IW NHS Trust advised the board that following a Care Quality Commission (CQC) inspection, which rated the trust

as inadequate, the Trust had taken steps to improve services. It was believed that another inspection would be made within the next 16 weeks.

Delayed transfer of care had seen improvements resulting from more effective joint working with the adult social care team. Internal targets were being reached which was seen as a good achievement.

The board were advised that there would be a number of historical issues being highlighted by the press in coming months due to inquests relating deaths in previous years.

RESOLVED:

THAT a progress report be provided to the next meeting.

17. Local Care Plan Update

The latest version of the plan had been provided and would be signed off by Cabinet in November 2017. The care model was based on how people looked after themselves and how organisations supported them and their families before they required statutory services.

Significant improvements had been made in several areas in terms of care people received. These would be challenging to sustain during the winter months.

The work undertaken within the prevention strategy by Public Health would link well with the plan.

RESOLVED:

THAT the latest draft of the plant be noted.

18. Health and Wellbeing Board Workshop outcomes, business plan and Development of the new Health and Wellbeing Strategy

(a) <u>Prevention Strategy, Public Health annual report and 2017 outcomes</u> framework

The Director for Public Health explained that the annual report had focused on tackling physical inactivity amongst children and young people on the Island. The Health and Wellbeing Strategy would show system priorities to the board with a view to looking at areas that had direct impact.

There were three main areas that needed to be focused on:

- Children
- Mental Health
- Deprivation and equalities

The board were invited to provide feedback through the Director of Public Health. The place based initiative work being undertaken would also be linked in.

RESOLVED:

- (i) THAT the Prevention Strategy, Public Health annual report and 2017 outcomes framework be noted.
- (ii) THAT feedback be reported to the Director of Public Health.

19. Acute Service redesign

The board was given a brief overview of the current position of the acute service redesign. The Trust was in special measures and it was now crucial to develop and deliver a solution for high quality clinical services on the Island.

Some services on the Island were already delivered by other providers which made it difficult for new ones to come in. It was explained that there was a need to provide and maintain core emergency services to residents on the Island.

There had been discussions with patient groups regarding patients who travel off Island for specialist treatment. If patients did have to travel off island for treatment it was understood why it was a necessity.

The next steps for the service redesign included completing clinical reviews and financial modelling. This was due to be signed off by the Clinical Commissioning Group on 1 Feb 2018. The board was provided with assurance that patient and public engagement in the process had taken place. Patient groups had been represented on review groups and public engagement would be increased over next few months.

There was some concern raised by the board regarding the cost of travel to patients and their families when they had to travel to the mainland for treatment. It was noted that some people were likely to refuse treatment due to the cost of travel. The length of travel time on someone who was undergoing treatment was also raised by the board. It was noted that some patients however chose to be referred to mainland services for treatment.

As part of the Infrastructure task group a Cross Solent operators group had been established with a meeting due to be arranged for November 2017. The first agenda item was regarding health related travel.

RESOLVED:

THAT the Cross Solent operators group take forward and assist with the travel part of the acute redesign.

20. Local Safeguarding Children's Board annual report

The interim Strategic Partnerships Manager asked the board to note the annual report and agree to the protocol between the Local Safeguarding Children's Board and the Health and Wellbeing Board which they believe required updating.

The annual report had been signed off by the Safeguarding Board and the meeting was provided with highlights of the achievements contained within the report which included:

- 100% of taxi drivers had now been DBS checked
- 100% response rate to Section 175/157 Education Audits and 9 school visits had been completed
- a joint Hampshire and Isle of Wight Neglect Strategy had been launched at a multi-agency conference

Priorities for 2017/18 had been set which included:

- Child neglect
- A family approach
- Safeguarding children from sexual abuse

RESOLVED:

- (i) THAT the child protection partnership is working effectively across the Isle of Wight but there are pressure points in relation to the increased complexity of cases and volume of activity in the system be noted.
- (ii) THAT the board ensure the learning from Serious Case Reviews is embedded in respective agencies and leads to effective information sharing between organisations.
- (iii) THAT the protocol between the IWLSCB and the IW Health and Wellbeing Board be approved.
- (iv) THAT the principles of information sharing between the two boards was agreed.

21. Isle Help Strategic partnership annual report progress

RESOLVED:

THAT this item be moved to the next agenda.

CHAIRMAN