

My life  
a full life®

## Annual Report 2015-16

This report gives the Board an overview of the My Life a Full Life activities during 2015/6, the value of delivery to date and some of the challenges faced alongside a brief outline of work planned for 2016/17.

### **2015- 16 Value Delivered**

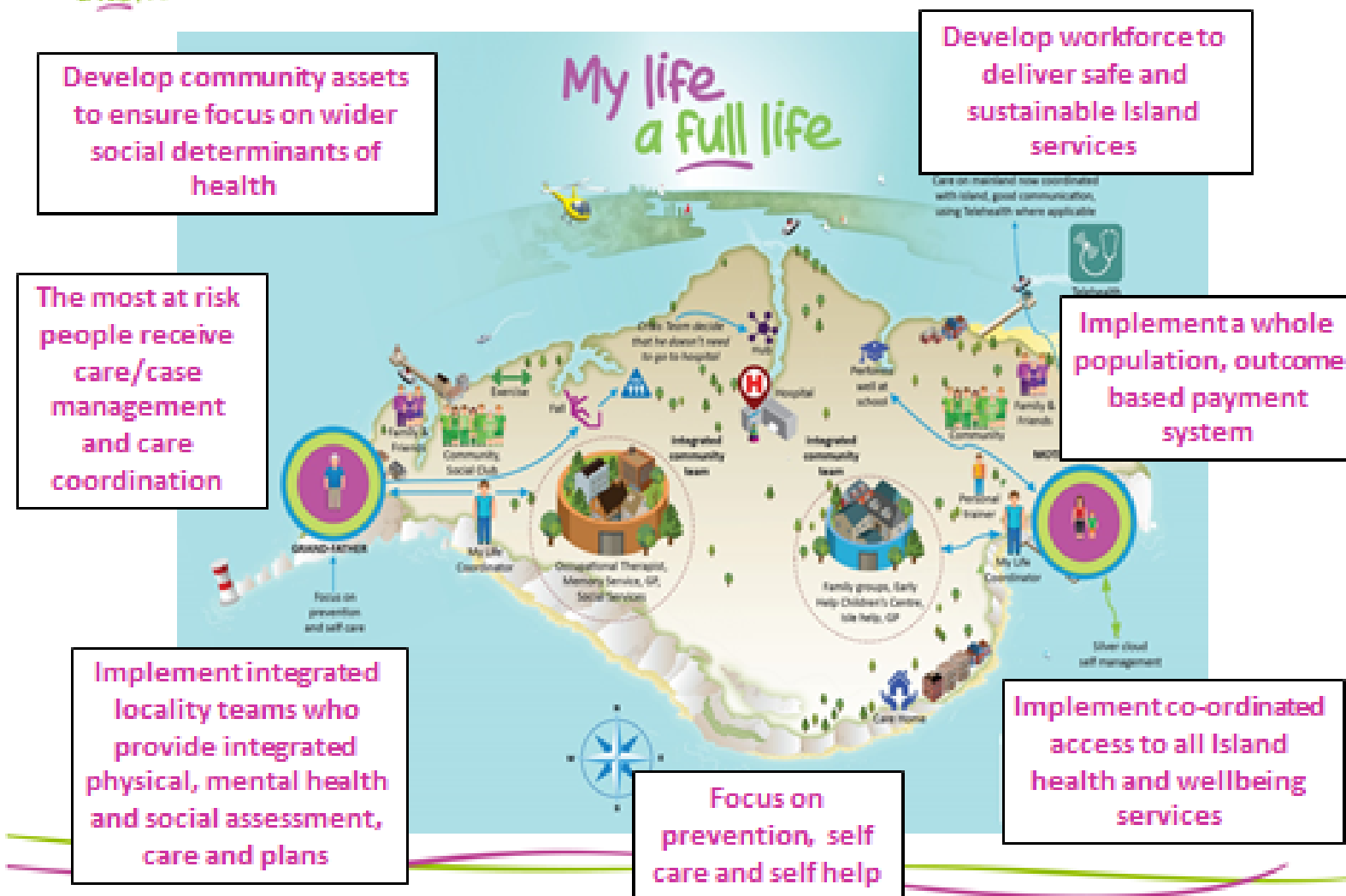
Prevention and Early Intervention work stream - The Prevention & Early Intervention Strategy has been produced and 6 Local area coordinators have been appointed by their communities and have supported people to engage within their community.

Integrated Access Hub – Commenced the coming together of the contact centre and Wightcare management functions – first stage of integration through joining service areas. Reviewed and implemented first stage telephony system integration across Wightcare and Health, including increasing future IT system capacity. Mapped adult social care provision as part of integrated access service ready for implementation in 16/17. Planning undertaken to develop blueprint around future of integrated access.

Integrated Localities work stream – Care Navigators project has added value by supporting people to expand informal networks and activities, leading to them being less reliant on statutory services as well as other health outcomes.

Whole Integrated System Re-design – Engagement events (with public and staff) have identified 6 key areas which support the delivery of new care models in a very focussed way. Engagement to date has been with 309 individuals, digital reach 68,000 and media reach 207,000.

One leadership and one empowered workforce – Care homes training and network is providing a more cohesive and standardised approach to support for our frail elderly population. A plan has been developed to create a centre of excellence/integrated learning centre putting learning and innovation at the heart of our health and social care network. Behaviours framework developed and implemented across the system and Joint staff side engagement group is improving engagement and supporting workforce redesign.



## 2016-17 Programme Deliverables

Workstream	Planned to achieve by March 2017
Prevention & Early Intervention	<ul style="list-style-type: none"> <li>• Evaluation of Local Area Co-ordination service and development of a system-wide business case</li> <li>• Recruit a further cohort of 6 Local Area Co-ordinators to provide full coverage for the Island.</li> <li>• Asset based Community Development programme underway</li> </ul>
Integrated Access	<ul style="list-style-type: none"> <li>• Development of blueprint for access in to both statutory and non-statutory Health and Wellbeing services in the Isle Of Wight</li> <li>• Extend the scope of current single point of access into integrated health and well-being services to include Mental Health, Wight Care and Reablement</li> <li>• Further developed 'Isle Help' to enable a co-ordinated voluntary sector response as an alternative access point to Island Services including Social Prescribing</li> </ul>
Transforming Community Services	<ul style="list-style-type: none"> <li>• Further proactive case management of the most at risk cohorts in each Island Locality through multi-disciplinary teams and care co-ordination and care planning.</li> <li>• Integrated Locality Teams established to bring together all community based services to provide integrated health and wellbeing services</li> </ul>
Whole Integrated System Review	<ul style="list-style-type: none"> <li>• Health and care system redesign groups will develop redesign proposals for urgent care, frailty, mental health, planned care, women and children, long term conditions as part of whole health and care system redesign</li> <li>• Public engagement and co-production programme implemented</li> <li>• Integrated the My Life a Full Life Model and Plan into Hampshire and IOW STP</li> <li>• Produced a high level case for change providing a blueprint of proposed service changes as part of whole health and care system redesign</li> <li>• Tested/Reviewed whole health and care system redesign proposals through internal and external programme governance including Clinical senate and Health gateway panel</li> <li>• Launched formal public consultation on whole health and care system redesign</li> <li>• Completed whole health and care system redesign public consultation, reviewed inputs and recommendations for final approval, and developed a phased implementation plan from 17/18</li> </ul>
One leadership and empowered workforce	<ul style="list-style-type: none"> <li>• Developed a clear plan to address the Island's workforce needs to enable the delivery of the Isle of Wight Model and mapped existing workforce accordingly</li> <li>• Continued development of Centre of Excellence hub – 'Isle Learn' for the development of the health and social care workforce and community</li> </ul>
Strategic Commissioning	<ul style="list-style-type: none"> <li>• Developed and agreed an Integrated Commissioning Strategy to provide a future framework for commissioning system wide change</li> <li>• Approved full system wide business cases to support recurrent investments decisions for 2017/18 to mainstream successful pilot</li> </ul>

	<p>work</p> <ul style="list-style-type: none"> <li>• Developed plans for whole population budget and road map towards whole population/outcomes based contracts for 2017/18</li> <li>• Developed blueprint and road map for Integrated Commissioning</li> </ul>
Information, Technology, Infrastructure & Estates	<ul style="list-style-type: none"> <li>• Local Estates Strategy for Island agreed (as part of the Hampshire and IOW STP) with project manager in place to implement</li> <li>• Agreed and implemented a system wide protocol for information governance</li> <li>• Agreed Hampshire and IOW Digital Roadmap (part of STP)</li> <li>• Implemented IT solution to enable document sharing across the system</li> <li>• Produced detailed plans for STP/Local Estates Strategy and Digital Road Map for implementation and inclusion in 2017/18 planning cycle</li> </ul>
Organisational Form	<ul style="list-style-type: none"> <li>• Implemented changes to system wide governance</li> <li>• Explored options available around organisational form and have an agreed plan for the Island, aligned with Hampshire and IOW STP</li> </ul>
Evaluation & Measurement	<ul style="list-style-type: none"> <li>• Developed and implemented system wide process for evaluation and measurement and a system dashboard</li> </ul>
Communications & Engagement	<ul style="list-style-type: none"> <li>• Finalised and commenced implementation of system wide Communications and Engagement Plan</li> </ul>

## Challenges

1. Governance – Programme and System wide – steps in place to implement clear programme governance
2. Funding delays – impact on resources, programme delivery and reputation
3. Staff - Linked to funding delay and also changes to staff and impact this has had
4. Lack of access to capital funding – specifically identified by IT and Estates workstream and the impact this could have on the overall programme
5. Information Governance/data sharing issues
6. Lack of shared IT across organisations
7. Communications – clear plan in place and implemented that will support the whole programme
8. Vision for future e.g. Organisation Form and impact this has on clarity of MLAFL scope.