APPENDIX 2

Better Care Fund Template Q3 2015/16

Data collection Question Completion Checklist

| Cover | | | | | | | | | |
|----------------------------|---|--|---|--|--|---|---|---|-----------------------------------|
| Cover | | | | | Who has signed off the report on behalf of the Health and | | | | |
| | Health and Well Being Board Yes | completed by: Yes | e-mail: Yes | contact number: Yes | Well Being Board: Yes | | | | |
| Budget Arrangements | | ٦ | | | | | | | |
| | S.75 pooled budget in the Q4 data collection? and all dates needed | | | | | | | | |
| | Yes | | | | | | | | |
| National Conditions | | | | 3) Are the 7 day services to | | | | | |
| | | | 2) Are Social Care Services (not | support patients being discharged and prevent unnecessary admission at | i) Is the NHS Number being used | ii) Are you pursuing open | iii) Are the appropriate Information Governance controls in place for | Is a joint approach to assessments and care planning taking place and where funding is being used for | 6) Is an agreen consequential |
| | Please Select (Yes. No or No - In | 1) Are the plans still jointly agreed? | spending) being protected? | weekends in place and delivering? | as the primary identifier for health and care services? | APIs (i.e. systems that speak to each other)? | information sharing in line with Caldicott 2? | | changes in the sector in place |
| | Progress) If the answer is "No" or "No - In Progress" estimated date if not | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| | already in place (DD/MM/YYYY) Comment | Yes Yes | Yes Yes | Yes Yes | Yes Yes | Yes Yes | Yes Yes | Yes Yes | Yes Yes |
| Non-Elective and P4P | | | | | | | | | |
| | | | Actual payment | Cumulative quarterly Actua Payments >= Cumulative suggested quarterly | If the actual payment locally agreed is <> suggested | Any unreleased funds | | | |
| | | Actual Q3 15/16 Yes | locally agreed Yes | payments Yes | quarterly payment Yes | were used for: Q3 15/16 Yes | | | |
| I&E (2 parts) | | | | | | | ı | | |
| | | | | | | | | Please comment if there is a | |
| | Income to | | Forecast | Q1 2015/16 Yes | Q2 2015/16 Yes | Q3 2015/16 Yes | Q4 2015/16 Yes | difference between the annual totals and the pooled fund | |
| | Expenditure From | | Actual Forecast Actual | Yes Yes | Yes Yes | Yes Yes | Yes | Yes | |
| | | | Commentary | Yes | | | • | | |
| Metrics | | | Please provide an | | 1 | | | | |
| | | | update on indicative progress against the | | | | | | |
| | | Admissions to residential Care | metric? Yes | Commentary on progress Yes | | | | | |
| | | | Please provide an update on indicative | | | | | | |
| | | Reablement | progress against the metric? Yes | Commentary on progress Yes | | | | | |
| | | | Please provide an | | | | | | |
| | | | update on indicative progress against the metric? | Commentary on progress | | | | | |
| | | Local performance metric | Yes | Yes | | | | | |
| | | | Please provide an update on indicative progress against the | | | | | | |
| | Patient experience metric | If no metric, please specify Yes | metric? Yes | Commentary on progress Yes | | | | | |
| . Understanding support ne | eds | | • | | | | | | |
| | Which area of integration do you see as the greatest challenge or barrier to the successful implementation of | | | | | | | | |
| | your Better Care plan | Yes | Preferred support | 7 | | | | | |
| | | Interested in support? | medium | | | | | | |
| | Leading and Managing successful better care implementation | Yes | Yes | | | | | | |
| | Delivering excellent on the ground care centred around the individual Developing underpinning | Yes | Yes | | | | | | |
| | integrated datasets and information systems 4. Aligning systems and sharing | Yes | Yes | | | | | | |
| | benefits and risks 5. Measuring success | Yes Yes | Yes Yes | | | | | | |
| | Developing organisations to enable effective collaborative health and social care working relationships | Vac | Vac | | | | | | |
| New Integration Metrics | | | | - | | | | | |
| gradion metrics | NHS Number is used as the consistent identifier on all relevant | GP | Hospital | Social Care | Community | Mental health | Specialised palliative | | |
| | correspondence relating to the provision of health and care services | Vac | V., | Vac | Vac | Vac | Vec | | |
| | to an individual Staff in this setting can retrieve | its — | Yes | | Yes | ics | | | |
| | relevant information about a service user's care from their local system using the NHS Number | Yes | Yes | Yes | Yes | Yes | Yes | | |
| | From GP | To GP Yes | Yes | To Social Care Yes | Yes | Yes | To Specialised palliative Yes | | |
| | From Hospital From Social Care From Community | Yes Yes Yes | Yes Yes Yes | Yes Yes Yes | Yes Yes Yes | Yes Yes Yes | Yes Yes Yes | | |
| | From Mental Health From Specialised Palliative | Yes Yes | Yes Yes | Yes Yes | Yes Yes | Yes Yes | Yes Yes | | |
| | Progress status Projected 'go-live' date (mm/yy) | GP Yes Yes | Hospital Yes Yes | Social Care Yes Yes | Community Yes Yes | Mental health Yes Yes | Specialised palliative Yes Yes | | |
| | Is there a Digital Integrated Care Record pilot currently underway in | | | | | | | • | |
| | your Health and Wellbeing Board area? | Yes | | | | | | | |
| | Total number of PHBs in place at the beginning of the quarter | Yes | | | | | | | |
| | | | | | | | | | |
| | Number of new PHBs put in place during the quarter | Yes | | | | | | | |
| | Number of existing PHBs stopped | | | | | | | | |
| | Number of existing PHBs stopped during the quarter Of all residents using PHBs at the end of the quarter, what proportion are | Yes | | | | | | | |
| | Number of existing PHBs stopped | Yes Yes | | | | | | | |
| | Number of existing PHBs stopped during the quarter Of all residents using PHBs at the end of the quarter, what proportion are in receipt of NHS Continuing Healthcare (%) Are integrated care teams (any team | Yes | | | | | | | |
| | Number of existing PHBs stopped during the quarter Of all residents using PHBs at the end of the quarter, what proportion are in receipt of NHS Continuing Healthcare (%) Are integrated care teams (any team comprising both health and social care staff) in place and operating in | Yes | | | | | | | |
| | Number of existing PHBs stopped during the quarter [OT all residents using PHBs at the end of the quarter, what proportion are in receipt of NHS Continuing Healthcare (S). Are integrated care teams (any team comprising both health and social care staff) in jobe end operating in the non-acute setting? Are integrated care teams (any team comprising both health and social care staff) in jobe end endperating in the non-acute setting? Are integrated care teams (any team comprising both health and social care staff) in jobe end operating in care staff) in jobe end operating in care staff) in jobe end operating in care staff) in jobe end operating in | Yes | | | | | | | |
| . Narrative | Number of existing PHBs stopped during the quark properties of the quarter, what proportion are in receipt of NHS Continuing Healthcare (%) Are integrated care teams (any team comprising both health and social care staff) in place and operating in the non-acute setting? Are integrated care teams (any team comprising both health and social care staff) in place and operating in the non-acute setting? Are integrated care teams (any team comprising both health and social | Yes | | | | | | | |

Cover

Q3 2015/16

| Health and Well Being Board | Isle of Wight |
|---|--------------------------------------|
| | |
| completed by: | Catherine Budden |
| | |
| E-Mail: | catherine.budden@iow.nhs.uk |
| | |
| Contact Number: | 01983 759033 |
| | |
| Who has signed off the report on behalf of the Health and Well Being Board: | John Rivers and Cllr Steve Stubbings |

Question Completion - when all questions have been answered and the validation

| | No. of questions answered |
|--------------------------------|---------------------------|
| 1. Cover | 5 |
| 2. Budget Arrangements | 1 |
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| 9. Narrative | 1 |

Budget Arrangements

Selected Health and Well Being Board:

Isle of Wight

Have the funds been pooled via a s.75 pooled budget?

Yes

If it has not been previously stated that the funds had been pooled can you now confirm that they have?

If the answer to the above is 'No' please indicate when this will happen (DD/MM/YYYY)

Footnotes:

Source: For the S.75 pooled budget question which is pre-populated, the data is from the Q1/Q2 data collection previously filled in by the HWB.

National Conditions

Selected Health and Well Being Board:

| - 4 | |
|-----|---------------|
| | I I CAR I. |
| | Isle of Wight |
| | 10.00 |

The Spending Round established six national conditions for access to the Fund.

Please confirm by selecting 'Yes', 'No' or 'No - In Progress' against the relevant condition as to whether these are on track as per your final BCF plan.

Further details on the conditions are specified below.

If 'No' or 'No - In Progress' is selected for any of the conditions please include a date and a comment in the box to the right

| | | | | | If the answer is "No" | |
|---|------------------|------------------|------------------|---------------------|-------------------------|---|
| | | | | | or "No - In Progress" | |
| | | | | | please enter | |
| | | | | | estimated date when | |
| | | | | Please Select (Yes, | condition will be met | |
| | Q4 Submission | Q1 Submission | Q2 Submission | No or No - In | if not already in place | |
| Condition | Response | Response | Response | Progress) | (DD/MM/YYYY) | Commentary on progress |
| 1) Are the plans still jointly agreed? | Yes | Yes | Yes | Yes | | |
| 2) Are Social Care Services (not spending) being protected? | Yes | Yes | Yes | Yes | | |
| 3) Are the 7 day services to support patients being discharged and prevent | | | | No - In Progress | 01/09/2016 | It has been very difficult to move to full 7 day services due to staffing shortages which will be exacerbated by the cap on agency staff. |
| unnecessary admission at weekends in place and delivering? | No - In Progress | No - In Progress | No - In Progress | | | |
| 4) In respect of data sharing - confirm that: | | | | | | |
| | | | | No - In Progress | 01/03/2016 | Audit has been undertaken of all proviser's use of NHS number as primary identifier. Primary Care already use the NHS Number as primary identifier. The Acute uses NHS Number |
| i) Is the NHS Number being used as the primary identifier for health and care services? | No - In Progress | No - In Progress | No - In Progress | | | as the primary identifier as does the ambulance services. The community Services have significantly improved the use of NHS Number through the roll out of a new IT system |
| ii) Are you pursuing open APIs (i.e. systems that speak to each other)? | Yes | Yes | Yes | Yes | | |
| iii) Are the appropriate Information Governance controls in place for information | | | | Yes | | |
| sharing in line with Caldicott 2? | Yes | Yes | Yes | | | |
| 5) Is a joint approach to assessments and care planning taking place and where | | | | Yes | | |
| funding is being used for integrated packages of care, is there an accountable | | | | | | |
| professional? | No - In Progress | No - In Progress | Yes | | | |
| 6) Is an agreement on the consequential impact of changes in the acute sector in | | | | Yes | | |
| place? | Yes | Yes | Yes | | | |

National conditions - Guidance

The Spending Round established six national conditions for access to the Fund:

1) Plans to be jointly agreed

The Better Care Fund Plan, covering a minimum of the pooled fund specified in the Spending Round, and potentially extending to the totality of the Health and Wellbeing Board itself, and by the constituent Councils and Clinical Commissioning Groups. In agreeing the plan, CCGs and councils should engage with all providers likely to be affected by the use of the fund in order to achieve the best outcomes for local people. They should develop a shared view of the future shape of services. This should include an assessment of future capacity and workforce requirements across the system. The implications for local providers should be set out clearly for Health and Wellbeing Boards so that their agreement for the deployment of the fund includes recognition of the service change consequences.

2) Protection for social care services (not spending)

Local areas must include an explanation of how local adult social care services will be protected within their plans. The definition of protecting services is to be agreed locally. It should be consistent with 2012 Department of Health guidance to NHS England on the funding transfer from the NHS to social care in 2013/14: https://www.gov.uk/government/uploads/system/uploads/syst

3) As part of agreed local plans, 7-day services in health and social care to support patients being discharged and prevent unnecessary admissions at weekends

Local areas are asked to confirm how their plans will provide 7-day services to support patients being discharged and prevent unnecessary admissions at weekends. If they are not able to provide such plans, they must explain why. There will not be a nationally defined level of 7-day services to be provided. This will be for local determination and agreement. There is clear evidence that many patients are not discharged from hospital at weekends when they are clinically fit to be discharged because the supporting services are not available to facilitate it. The recent national review of urgent and emergency care sponsored by Sir Bruce Keogh for NHS England provided guidance on establishing effective 7-day services within existing resources.

4) Better data sharing between health and social care, based on the NHS number

The safe, secure sharing of data in the best interests of people who use care and support is essential to the provision of safe, seamless care. The use of the NHS number as a primary identifier is an important element of this, as is progress towards systems and processes that allow the safe and timely sharing of information. It is also vital that the right cultures, behaviours and leadership are demonstrated Local areas should:

- confirm that they are using the NHS Number as the primary identifier for health and care services, and if they are not, when they plan to;
- confirm that they are pursuing open APIs (i.e. systems that speak to each other); and
- ensure they have the appropriate Information Governance controls in place for information sharing in line with Caldicott 2, and if not, when they plan for it to be in place.

NHS England has already produced guidance that relates to both of these areas. (It is recognised that progress on this issue will require the resolution of some Information Governance issues by DH).

5) Ensure a joint approach to assessments and care planning and ensure that, where funding is used for integrated packages of care, there will be an accountable professional

Local areas should identify which proportion of their population will be receiving case management and a lead accountable professional, and which proportions will be receiving self-management help - following the principles of person-centred care planning. Dementia services will be a particularly important priority for better integrated health and social care services, supported by accountable professionals. The Government has set out an ambition in the Mandate that GPs should be accountable for co-ordinating patient-centred care for older people and those with complex needs.

6) Agreement on the consequential impact of changes in the acute sector

Local areas should identify, provider-by-provider, what the impact will be in their local area, including if the impact goes beyond the acute sector. Assurance will also be sought on public and patient and service user engagement in this planning, as well as plans for political buy-in. Ministers have indicated that, in line with the Mandate requirements on achieving parity of esteem for mental health, plans must not have a negative impact on the level and quality of mental health services.

Footnotes:

Better Care Fund Revised Non-Elective and Payment for Performance Calculations

| Selected Health and Well Being Board: | Isle of Wight | | | | |] | | | | | | | | | |
|--|-------------------|----------|-----------------|----------|--|---|------|--|-------------------|--|----|------|--|--|--------------------|
| | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| | | Baseline | | | | | Plan | | | | Ac | tual | | | |
| | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | 0/ -1 | |
| | | | | | | | | | | | | | | % change [negative values indicate the | Absolute reduction |
| | | | | | | | | | | | | | | plan is larger than | |
| D. REVALIDATED: HWB version of plans to be used for future monitoring. | Q4 13/14 2,819 | | | | | | | | Q4 15/16 3,026 | | | | | the baseline] -0.3% | performance -31 |
| | | | | | | | | | | | | | | | |
| Which data source are you using in section D? (MAR, SUS, Other) | MAR |] | If other please | especify | | | | | | | | | | | |

| | | Total Paym | ent Made | | |
|---|----------|------------|----------|----------|----|
| | Q4 14/15 | Q1 15/16 | Q2 15/16 | Q3 15/16 | |
| Suggested quarterly payment (taken from above)* | £0 | £0 | £0 | | £0 |
| Actual payment locally agreed | £0 | £0 | £0 | | £0 |

| | If the actual payment locally agreed is different from the suggested quarterly payment (taken from above) | |
|---|---|------|
| | please explain in the comments box (max 750 characters) | n/a |
| ı | please explain in the comments box (max 730 characters) | llya |

£1,490

| | | Total Unrele | ased Funds | |
|--|----------|--------------|------------|----------|
| | Q4 14/15 | Q1 15/16 | Q2 15/16 | Q3 15/16 |
| Suggested amount of unreleased funds** | £ |) £0 | £0 | £0 |
| Actual amount of locally agreed unreleased funds | £ |) £0 | £0 | £0 |

| | Q4 14/15 | Q1 15/16 | Q2 15/16 | Q3 15/16 |
|--|----------------|----------------|----------------|----------------|
| | | | | |
| | | | | |
| Confirmation of what if any unreleased funds were used for (please use drop down to select): | not applicable | not applicable | not applicable | not applicable |

Footnotes:

Cost per non-elective activity

Source: For the Baselines, Plans, data sources, locally agreed payment and cost per non-elective activity which are pre-populated, the data is from the Better Care Fund Revised Non-Elective Targets - Q4 Playback and Final Re-Validation of Baseline and Plans Collection previously filled in by the HWB. This includes all data received from HWBs as of 11th December 2015.

- *Suggested quarterly payment (taken from above) has been calculated using the technical guidance provided here http://www.england.nhs.uk/ourwork/part-rel/transformation-fund/bcf-plan/. The key steps to calculating the quarterly payment are:
- a. take the cumulative activity reduction against the baseline at quarter end and divide it by the cumulative Q3 2015/16 target reduction;
- b. multiply that by the size of the performance pot available; and
- c. subtract any performance payments made for the year to date.

The minimum payment in a quarter is £0 (there will not be a negative payment or 'claw back' mechanism) and the maximum paid out by the end of each quarter cannot exceed the planned cumulative performance pot available for release each quarter.

**Unreleased funds refers to funds that are withheld by the CCG and not released into the pooled budget, due to not achieving a reduction in non-elective admissions as set out in your BCF plan. As payments are based on a cumulative quarter end value a negative (-) quarter actual value indicates the use of surplus funds from previous quarters.

HWBs should consider whether there is a need to make adjustments to Q3 payments where over or under payments may have occurred in Q4 2014/15, Q1 2015/16 or Q2 2015/16 due to changes made to NEA baselines and targets.

| | | Planned Absolute Reduction (cumulative) [negative values indicate the plan is larger than the baseline] | | | | Maximum Qu | uarterly Payment | | | Performance : | against baseline | | | Suggested Qu | ıarterly Paymer | nt | | _ | | | | |
|--------------|-------|---|----------|----------|----------|------------|------------------|----------|----------|---------------|------------------|----------|----------|--------------|-----------------|----------|----------|-------------|-------------------|----------------|----------------|----------------|
| | | | | | | | | | | | | | | | | | | | | | | |
| Total | | | | | | | | | | | | | | | | | | | Total Performance | | | |
| Performance | e | | | | | | | | | | | | | | | | | Performance | and ringfenced | Q4 Payment | Q1 Payment | Q2 Payment |
| Fund Availab | ble C | Q4 14/15 | Q1 15/16 | Q2 15/16 | Q3 15/16 | Q4 14/15 | Q1 15/16 | Q2 15/16 | Q3 15/16 | Q4 14/15 | Q1 15/16 | Q2 15/16 | Q3 15/16 | Q4 14/15 | Q1 15/16 | Q2 15/16 | Q3 15/16 | fund | funds | locally agreed | locally agreed | locally agreed |
| | £0 | -21 | 3 -18 | -9 | 2 -3 | 31 f | £ 0 | 0 £0 | | £0 -31 | 2 33 | 153 | -3 | 85 £ | 0 £ | 0 f | £0 £0 | 0 £0 | 0 £3,122,000 | £C |) £0 | £0 |

Plan, forecast, and actual figures for total income into, and total expenditure from, the fund for each quarter to year end (in both cases the yearend figures should equal the total pooled fund)

| Selected Health and Well Being Board: | Isle of Wight | | | | | | |
|---|---------------|------------------------|-------------------------|------------------------|------------------------|--------------------------|--------------------|
| <u>Income</u> | | | | | | | |
| Previously returned data: | | | | | | | |
| | | | | | | | |
| | | Q1 2015/16 | Q2 2015/16 | Q3 2015/16 | Q4 2015/16 | Annual Total | Pooled Fund |
| | Plan | £22,016,754 | £0 | £0 | £0 | £22,016,754 | £20,607,132 |
| Please provide, plan, forecast, and actual of total income into the fund for each quarter to year end (the year figures should | Forecast | £22,016,754 | £0 | £0 | £0 | £22,016,754 | |
| equal the total pooled fund) | Actual* | £22,016,754 | £0 | | | | |
| Q3 2015/16 Amended Data: | | | | | | | |
| 2, | | | | | | | |
| | | Q1 2015/16 | Q2 2015/16 | Q3 2015/16 | Q4 2015/16 | Annual Total | Pooled Fund |
| | Plan | £22,016,754 | £0 | £0 | £0 | £22,016,754 | £20,607,132 |
| Please provide, plan, forecast and actual of total income into the fund for each quarter to year end (the year figures should | Forecast | £22,016,754 | £0 | £0 | £0 | £22,016,754 | |
| equal the total pooled fund) | Actual* | £22,016,754 | £0 | £0 | | | |
| | | | | | | | |
| | | | | | | | |
| Please comment if there is a difference between either annual total and the pooled fund | Additional co | ontributions have beer | agreed to the pooled | fund in May 2015 to | reflect pay and contra | ct uplifts. Total agreed | pooled fund is now |
| | | | | | | | |
| <u>Expenditure</u> | | | | | | | |
| Previously returned data: | | | | | | | |
| | | | | | | | |
| | | Q1 2015/16 | Q2 2015/16 | Q3 2015/16 | Q4 2015/16 | Annual Total | Pooled Fund |
| Please provide , plan , forecast, and actual of total income into | Plan | £5,202,230 | £5,202,230 | £5,806,147 | £5,806,147 | £22,016,754 | £20,607,132 |
| the fund for each quarter to year end (the year figures should | Forecast | £5,202,230 | £5,446,731 | £5,683,896 | £5,683,897 | £22,016,754 | |
| equal the total pooled fund) | Actual* | £5,400,707 | £4,785,516 | | | | |
| Q3 2015/16 Amended Data: | | | | | | | |
| | | | | | | | |
| | | 01 2015 /16 | 03 3045/46 | 03 2015/16 | 04 3015/16 | Annual Tatal | Declar Fund |
| | Dian | Q1 2015/16 | Q2 2015/16 | Q3 2015/16 | | Annual Total | Pooled Fund |
| Please provide, plan, forecast and actual of total expenditure | Plan | £5,202,230 | | | | | £20,607,132 |
| from the fund for each quarter to year end (the year figures | Forecast | £5,202,230 | | £5,683,896 | | £22,016,754 | |
| should equal the total pooled fund) | Actual* | £5,400,707 | £4,785,516 | £5,499,312 | | | |
| | | | | | | | |
| Please comment if there is a difference between either annual | Additional co | ontributions have beer | agreed to the pooled | fund in May 2015 to | reflect pay and contra | ct uplifts, Total agreed | pooled fund is now |
| total and the pooled fund | £22,016,754 | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | Satisfactory | progress against plan. | Some underspending | against plan at end of | quarter three mainly | relating to staffing und | erspends due to |
| Commentary on progress against financial plan: | L!! | ruitment Chanding in | quarter three is only 3 | 0% hobind forecast sp | and for the quarter | | |

Footnotes:

^{*}Actual figures should be based on the best available information held by Health and Wellbeing Boards.

Source: For the pooled fund which is pre-populated, the data is from a quarterly collection previously filled in by the HWB.

National and locally defined metrics

| Selected Health and Well Being Board: | Isle of Wight |
|--|---|
| | |
| | |
| | |
| Admissions to residential Care | % Change in rate of permanent admissions to residential care per 100,000 |
| Please provide an update on indicative progress against the metric? | On track to meet target |
| | |
| | Continued good performance. Performance in the first two quarters indicates that there is likely to be a reduction |
| Commentary on progress: | in the rate of permanent admissions by the end of the year. |
| | |
| | |
| | |
| | |
| Reablement | Change in annual percentage of people still at home after 91 days following discharge, baseline to 2015/16 |
| Please provide an update on indicative progress against the metric? | On track to meet target |
| | Continued and an formance Deformance in the first three contents in the table to be a |
| | Continued good performance. Performance in the first three quarters indicates that there is likely to be an increase in the proportion of older people who are still at home 91 days after discharge from hospital into |
| Commentary on progress: | reablement/rehabilitation services. |
| | |
| | |
| | |
| | Reduction in Community Occupational Therapy waiting time in weeks to First Assessment (95% Percentile). |
| Local performance metric as described in your approved BCF plan / Q1 / Q2 return | BCF and other Schemes |
| Please provide an update on indicative progress against the metric? | No improvement in performance |
| | Expecting improvement in Overtex 4 performance Performance improved whilst funding supported additional |
| | Expecting improvement in Quarter 4 performance. Performance improved whilst funding supported additional capacity in the OT team. However, when capacity was not available waiting time returned to previous levels. This |
| Commentary on progress: | will be reviewed and funding reconsidered. |
| | |
| | |
| | |
| | |
| Local defined patient experience metric as described in your approved BCF plan / Q1 /Q2 return | Overall satisfaction of people who use services with their care and support (ASCOF 3a) |
| If no local defined patient experience metric has been specified, please give details of the local defined patient experience metric now being used. | |
| | |
| Please provide an update on indicative progress against the metric? | On track to meet target This is a national measure - reported annually. The outturn for 14/15 ASCOF outcome 3A has improved this year |
| | rising from 68% (2013/14) to 72%, this places satisfaction levels back at the 2012/13 outurn level and represents a |
| | higher level of overall satisfaction for people who use care and support, this has reversed the trend for the |
| Commentary on progress: | satifaction level going down. |

Footnotes:

Source: For the local performance metric which is pre-populated, the data is from a local performance metric collection previously filled in by the HWB. For the local defined patient experience metric which is pre-populated, the data is from a local patient experience previously filled in by the HWB.

Support requests

| Selected Health and Well Being Board: | Isle of Wight | |
|---|--|--|
| | | |
| Which area of integration do you see as the greatest challenge or barrier | | |
| to the successful implementation of your Better Care plan (please select | | |
| from dropdown)? | 4. Aligning systems and sharing benefits and risks | |

Please use the below form to indicate whether you would welcome support with any particular area of integration, and what format that support might take.

| Theme | Interested in support? | Preferred support medium | Comments - Please detail any other support needs you feel you have that you feel the Better Care Support Team may be able to help with. |
|--|------------------------|---------------------------|---|
| | mter esteu in supporti | . reterred support medium | |
| Leading and Managing successful better care implementation | No | | |
| | | | |
| 2. Delivering excellent on the ground care centred around the individual | No | | |
| | | | |
| 3. Developing underpinning integrated datasets and information systems | No | | |
| | | | |
| 4. Aligning systems and sharing benefits and risks | No | | Already in receipt of support from KPMG, organised through BCF Support Team. |
| | | | |
| 5. Measuring success | No | | |
| 6. Developing organisations to enable effective collaborative health and | | | |
| social care working relationships | No | | |

New Integration Metrics

Selected Health and Well Being Board:

Isle of Wight

1. Proposed Metric: Use of NHS number as primary identifier across care settings

| | GP | Hospital | Social Care | Community | Mental health | Specialised palliative |
|---|-----|----------|-------------|-----------|---------------|------------------------|
| NHS Number is used as the consistent identifier on all relevant | | | | | | |
| correspondence relating to the provision of health and care services to a | n | | | | | |
| individual | Yes | Yes | No | Yes | Yes | Yes |
| | | | | | | |
| Staff in this setting can retrieve relevant information about a service use | r's | | | | | |
| care from their local system using the NHS Number | Yes | Yes | Yes | Yes | Yes | Yes |

2. Proposed Metric: Availability of Open APIs across care settings

Please indicate across which settings relevant service-user information is currently being shared digitally (via Open APIs or interim solutions)

| | To GP | To Hospital | To Social Care | To Community | To Mental health | To Specialised palliative |
|-----------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|---------------------------|
| | | | Not currently shared | Not currently shared | Not currently shared | Not currently shared |
| From GP | Shared via Open API | Shared via Open API | digitally | digitally | digitally | digitally |
| | | | | | | Not currently shared |
| From Hospital | Shared via Open API | digitally |
| | Not currently shared | Not currently shared | Not currently shared | | | Not currently shared |
| From Social Care | digitally | digitally | digitally | Shared via Open API | Shared via Open API | digitally |
| | Not currently shared |
| From Community | digitally | digitally | digitally | digitally | digitally | digitally |
| | | Not currently shared | | | Not currently shared | Not currently shared |
| From Mental Health | Shared via Open API | digitally | Shared via Open API | Shared via Open API | digitally | digitally |
| | Not currently shared |
| From Specialised Palliative | digitally | digitally | digitally | digitally | digitally | digitally |

In each of the following settings, please indicate progress towards instillation of Open APIs to enable information to be shared with other organisations

| | GP | Hospital | Social Care | Community | Mental health | Specialised palliative |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|------------------------|
| Progress status | In development |
| Projected 'go-live' date (dd/mm/yy) | 01/04/16 | 01/04/16 | 01/04/17 | 01/04/17 | 01/04/17 | 01/04/17 |

3. Proposed Metric: Is there a Digital Integrated Care Record pilot currently underway?

| Is there a Digital Integrated Care Record pilot currently underway in your | |
|--|--------------------|
| Health and Wellbeing Board area? | Pilot being scoped |

4. Proposed Metric: Number of Personal Health Budgets per 100,000 population

| Total number of PHBs in place at the beginning of the quarter | 21 |
|--|---------|
| Rate per 100,000 population | 15 |
| | |
| Number of new PHBs put in place during the quarter | 1 |
| Number of existing PHBs stopped during the quarter | 0 |
| Of all residents using PHBs at the end of the quarter, what proportion are | |
| in receipt of NHS Continuing Healthcare (%) | 100% |
| | |
| Population (Mid 2015) | 139,957 |
| | |

5. Proposed Metric: Use and prevalence of Multi-Disciplinary/Integrated Care Teams

| | Yes - in some parts of |
|---|------------------------|
| Are integrated care teams (any team comprising both health and social | Health and Wellbeing |
| care staff) in place and operating in the non-acute setting? | Board area |
| | Yes - in some parts of |
| Are integrated care teams (any team comprising both health and social | Health and Wellbeing |
| care staff) in place and operating in the acute setting? | Board area |

Footnotes:

Population projections are based on Subnational Population Projections, Interim 2012-based (published May 2014). http://www.ons.gov.uk/ons/rel/snpp/sub-national-population-projections/2012-based-projections/stb-2012-based-snpp.html

<u>Narrative</u>

| Selected Health and Well Being Board: | Isle of Wight | |
|---|---|----------|
| | | |
| | | |
| | Remaining Characters 32, | ,170 |
| | | |
| , , | er Care Fund plan at the current point in time, please also make reference to | 0 |
| performance on any metrics not directly reported on within this template | | _ |
| , | A Full Life Programme, which is one of the Vanguards for the New Models of | |
| | orated within the wider integration agenda. The committment is to have one | e |
| Island £ by April 2017 incorporating all CCG, social care and public health b | | |
| | sed to improve the current position, although benchmarking to other areas | , |
| remains good. | | |
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