

Health and Wellbeing Board

No Health without Mental Health Strategy Action Plan (The Mental Health Strategic Partnership)

Sponsor:	Helen Shields – Chief Officer
Summary of Action Plan	<p>The ‘No Health Without Mental Health Strategy’ is the Islands joint Strategy developed by the Island Health and Wellbeing Board. It decides what partner’s need to do to make sure that Island residents have good mental health and receive the correct support at the time and place when they need. The priority identified from consultations were as follows:</p> <ol style="list-style-type: none"> 1. More people will have good mental health- by finding ways to reduce loneliness. 2. More people with mental health problems will recover – by quick and easy access to diagnosis and care. 3. More people with mental health problems will have good physical health - by providing physical health checks for hard to reach groups. 4. More people have a positive experience of care and support - by having prompt access to specialist mental health services. 5. Fewer people will suffer avoidable harm - by supporting family’s communities to help themselves and build self-confidence. 6. Fewer people will experience stigma and discrimination- by helping communities to build confidence and resilience <p>This is a five year strategy, with a two year action plan, reviewed annually. The progress will be reported to the No Health Without Mental Health Strategic Board, which will report bi-annually exceptions to the Health and Wellbeing Board. Please see Appendix 1 and this is the first report first update for the Board 2015.</p>
Highlights	<p>The No Health without Mental Health Strategic Board has regular support and attendance from all partners and has seen significant partner’s progression across all areas of the action plan.</p> <ul style="list-style-type: none"> • The awarding and implementation of the Mental health Recovery Prospectus which is managed by Community action has seen a real shift in empowering people using the services and their carers to have their voices heard and influencing partners decisions for delivery and provision. • The review and redesign consultation for the development of the new 24/7 one point of access due for implementation in April 2017. • The establishment of the Mental Health Crisis Concordat Action Plan and Steering Group has been recognised as good practice by Wessex.
Issues	<p>There are a number of significant changes in the national and local commissioning and operational environment that might have a substantial impact on the development and implication of the strategy between now and 2019:</p> <ul style="list-style-type: none"> • Payment by results - the future financial risks are not fully understood how the project work is being undertaken to develop a robust evidence base on which to set a realistic local terror from mental health payment by results

	<p>services in 2016/17.</p> <ul style="list-style-type: none"> • Personal health budgets - personal health budgets in social care are in the process of being implemented for mental health on the Isle of Wight. The Government intends to roll out personal health budgets from 2016. The future financial risks are not properly understood and could lead to inappropriate or ineffective investment. Some Island voluntary sector organisations might require support to adapt, in order to be sustainable during this transition period and to continue to provide effective community support. • Future health and social care improvement and financial efficiency targets and other financial pressures within stakeholder organisations, adversely affect the feasibility of this strategy and commitment to the Action Plan. • Ongoing funding of key pieces of work is potentially problematic, for example Serenity and Third Sector Prospectus. • Good work has started on Parity of Esteem but commitment to the action plan ongoing is key to changing the culture within all organisations to give mental health equal priority as physical health.
Actions	Ongoing support from all partners, at all levels within their organisations in ensuring the prioritisation of Parity of Esteem.
Author of Paper:	Sue Lightfoot – Head of Commissioning, Children’s & Young People, Mental Health, Learning Disability and Dementia.

Date of Meeting:	10 th December 2015
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Action Plan 1: Awareness and Prevention of Mental Health

Item	Outcome	Action	Timescale	Lead	Rag Rating	Comment	Date action added
1	More people will have improved mental wellbeing	Scoping Local Area Coordinators	January 2015 (sign off of plans)	Public Health		LAC Steering group established and meeting monthly. Local Area Co-Ordinator posts in situ from September 2015.	
		IOW Employment & Skills Board working to create more job opportunities on the Island.	Mar-15	DWP Chief Executive Chamber of Commerce.		IOW Employment and Skills board action plan in place and monitored by Chamber of Commerce.	Mar-15

2	People will know where to go to find reliable up to date information	Central location to sign post to appropriate information, support and services http://www.mylifeafulllife.com/	Nov-14	MLFL		webpage has been added to the website: http://www.mylifeafulllife.com/mental-health-and-well-being.htm Content added, with more requested.	Jul-15
		Organisations to ensure their services and contact details are contained on the MLFL website				Website and updates monitored at MHWMH Strategic Board.	
3	People recognise the signs of mental ill health and know what to do stay safe and well	Mental Health awareness week. (Time to change) 10th October 2014, opportunity to educate general population on mental health first aid tools to prevent, address early signs of mental health and remain safe	Ongoing		Complete	Trust had a stand in the hospital, all organisations supported with press release and activities St Marys Held a Garden fete for mental health awareness week in May 2015	Jul-15
		Head Space - article in community media about mental health first aid	Ongoing	Trust		Update requested.	

4	At more difficult times of year people know where to go to for help	Organisations to develop Christmas Communication plan Christmas mental health awareness communication	25th December 2014	ALL		Ongoing - discussions around 2015/16 taking place	
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Action Plan 2: Early Intervention for Mental Health and Wellbeing

Item	Outcome	Action	Timescale	Lead	Rag Rating	Comment	Date action added
1	<p>More people will have improved mental wellbeing a positive experience of care and support</p> <p><i>Care and support wherever it takes place, will offer access to timely evidenced - based interventions and approaches that give people the greatest choice and control over their own lives, in the least restrictive environment</i></p>	<p>Embedding Payment by Results pathways and linking this with the 111 hub, front door and out of hours services</p>	March 2016.	<p>NHS Trust April 2014 – March 2015 Review in February 2015</p>		<ul style="list-style-type: none"> • Service Specifications reviewed to include outcomes completed. 	
		<p>People with social care needs have good access to support services for themselves and their carers.</p> <ul style="list-style-type: none"> • Adult Social Care Services will assess the needs of vulnerable adults and their carers promptly and provide access to appropriate support services. • Adult Social Care Services will provide access to support 24/7, including assessment under the Mental Health Act to support urgent admission to hospital when required. 		<p>Isle of Wight Council</p>		<ul style="list-style-type: none"> • Community mental health services review and redesign consultation undertaken and completed. • New 24/7 front door from April 2017 agreed. • 24hr Crisis Response plans in place to be piloted Winter 2015/16. • LA reviewing pathway and social care model from April 2016. 	

		<p>Pro-active early identification of, and intervention for, young people who are experiencing mental health problems and appearing in Court.</p> <ul style="list-style-type: none"> • Vulnerability screenings to be completed with all young people appearing at IOW Youth Court, prior to Hearing. 				<p>Following a successful pilot period, the Court Vulnerability screening process is now fully operational and delivered via YOT Court Duty staff.</p>	Aug-15	
		<p>Development of computer based self help and therapy packages including psychology online and positive mental health training</p>	March 2016.	CCG		<p>23 GP's trained in 2014 on Positive Mental Health programme available for island residents. Silvercloud and Psychology (ieso helath) online made available for patients to self refer. Leaflet developed and due for distribution January 2016.</p>	Jul-15	
2	Individuals and their families have access to information and are aware of the services available to them	<p>Developing a menu of choices available to patients, including self help resources in community and 3rd sector and training staff and communities to know the 'what, how and when to' about accessing these resources</p>	March 2016.	CCG		<p>CCG have produced a leaflet for options to self refer to e-mental health solutions and IAPT due for distribution January 2016. Mental health recovery prospectus early 2015. reports to NHWMH strategy board.</p>	Jul-15	
		<p>Menus of Care agree and published by Provider</p>	01/03/2015	IW NHS Trust		<p>Menus of care have been produced and awaiting to be published Spring 2016</p>		

3	<p>Fewer people will experience stigma and discrimination <i>Public understanding of mental health will improve and as a result, negative attitudes and behaviours to people with mental health problems will reduce and families and communities will be more confident and resilient</i></p>	<p>Adult Social Care will reduce discrimination against people with mental health problems by</p> <ul style="list-style-type: none"> • promoting participation, social inclusion and employment of people with mental health problems • supporting public campaigns to address stigma 		Isle of Wight Council		Ongoing work taking place	
		<p>Improved mental wellbeing and build resilience by working through the Healthy Communities Partnership Group action plan to build and strengthen communities, families and individuals using evidence based ABCD (Asset Based Community Development) approaches. 'A health asset is any factor or resource which enhances the ability of individuals, communities and populations to maintain and sustain health and well-being. These assets can operate at the level of the individual, family or</p>		Anita Cameron-Smith/Heather Rowell Public Health Ongoing		<p>3 Local Area Co-Ordinators in place from September 2015.</p> <p>ABCD presentations have taken place and is now becoming embedded within Public Health working programmes and location influencing/engagement activities.</p>	

		<p>community as protective and promoting factors to buffer against life's stresses'</p> <p>Through participatory leadership Public health will co-ordinate, facilitate and monitor outcomes of the Health Communities Group reporting directly to the Health and Wellbeing Board</p>					
4	Employers recognise when staff are emotionally vulnerable and know how to support them to recover	<p>The Isle of Wight Council is committed to supporting good mental health for its staff, by encouraging a good work/life balance, providing access to confidential counselling and a supportive work environment</p> <p>In Dec 14 DWP introduced 'Fit For Work' providing occupational health assessments & health & work advice to employees, employers and GP's. This is to help people to stay in work or return to work after an illness. Usually kicks in if people expect to be off work for 4 weeks or more. General advice via web & phone.</p>	Dec-14	DWP		Update requested.	01/03/2015A ugust 2015

		<p>Specific return to work plans can be produced. Employees must consent. www.fitforwork.org</p>					
		<p>All staff are aware of support services available to them, and effectively supported in managing their own mental health.</p> <ul style="list-style-type: none"> • Regular supervision and support provided in line with IOW YOT policy. • Promotion of positive strategies to encourage good mental health (including awareness of triggers and strategies) via Team Meetings, training etc. • Information made available regarding support services specifically for staff, and the general population on the IOW. 	<p>March 2015.</p>	<p>Alison Smailes (Hampshire and IOW YOTs Head of Service) and Lisa Morgan (IOW YOT Operational Team Manager)</p>		<p>Ongoing</p>	

		Jobcentre Plus Health & Disability Work Coaches have a role in helping people to retain their current employment. They work with employers and employees to ensure that wherever possible people remain in work. This may be providing support via Access to Work or around discussing reasonable adjustments to their role et	March 2015.	DWP		IOW DWP Manager member of board. In place and reported to NHWMH Strategic Board. Multi disciplinary work stream established to improve no. of people with an SMI in employment, training. Action plan in place and monitored at NHWMH Strategic Board.	Mar-15
5	An informed and effective workforce	Hampshire Constabulary to Develop a live learning site for staff and other professionals on best practice concerning Mental Health.	December 2014.	Hampshire Constabulary - Paul Jennings/Samantha Dunlop		Site in final stages of development and due to launch soon. The site is called inSIGHT. It will answer around 200 operational questions for frontline staff re crisis response and mental capacity. All the videos were shot last week. We are in the final stages of web development/design and loading all the videos on. Then all the videos need to be checked by the force for content. We will then launch it internally first and then test it in September. Public launch will be around October.	

	250 Hampshire Constabulary staff to be trained as Mental Illness Liaison Officers (MILO), able to offer mental health support, training and advice to both front line officers and members of the public.	March 2014.	Hampshire Constabulary - Paul Jennings/Samantha Dunlop		Hampshire Police continue to role out its MILO training courses. Specialist courses this year have covered personality disorder and autism.	
	Training and development of practice staff and locality teams to understand and support self management of common mental health problems including anxiety, depression, emotional distress, reactive states etc.	March 2016.	IW CCG/IW NHS TRUST		GP training afternoon sessions undertaken in November 2014 and March 2015.	
	Policies and plans support mental health and well-being in the work place; in contracts; and customer service: The FRS as a local authority service adheres and aligns to council policies and procedures. Signposting of available resources are made available to staff through the intranet and internal procedures		Isle of Wight Fire and Rescue Service		IWFERS will be reviewing it's policies, procedures and working practices in 2015/16 following the Strategic Partnership with Hampshire FRS which came into effect on 1 April 2015..	

	Ensuring fast access to high quality psychological therapies (IAPT) to everyone who needs them, regardless of route of entry	March 2016.	IW CCG		CCG has funded growth of IAPT service to provide access in Q4 to 22% of anxiety and depression population having access to psychological therapies and increasing self referral routes to online e - mental health solutions IAPT services are meeting national constitutional targets.	Jul-15
	DWP Work Coaches to receive Mental Health First Aid Training		DWP		Work Coaches have received Mental Health First Aid Training	
	Staff trained and competent to work with offenders with mental health difficulties Subject to organisational change timetables, provide 15 staff in Newport office with Mental Health First Aid Training		Hampshire Probation Trust		Ongoing	

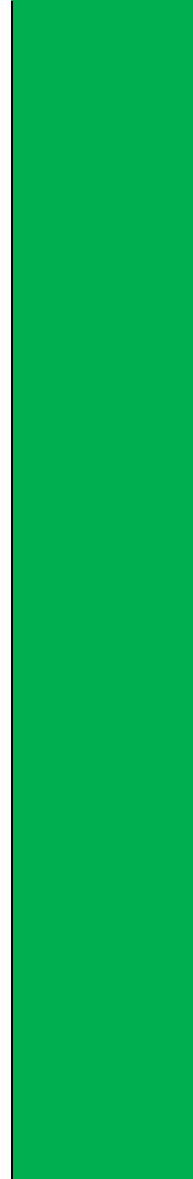
Action Plan 3: Improved Recovery and Access to Mental Health Support in Localities

Item	Outcome	Action	Timescale	Lead	Rag Rating	Comment	Date action added
1	<p>More people with mental health problems will recover <i>More people will have a good quality of life - greater ability to manage their own lives, stronger relationships, a greater sense of purpose, improved chances in education and employment and a suitable and stable place to live</i></p>	Delivery against the Isle of Wight Children and Young peoples Plan 2014 - 2017	2014-17	Children's Trust		Work ongoing. Reported to Children's Trust November 2015. Developing a performance page with metrics/ outcomes for 2016.	
		Improve mental wellbeing of children and young people linking to The Children and Young People emotional health and wellbeing strategy - Through the Public Health business plan implement a review of currently and soon to be commissioned services for school nursing and health visiting to focus on a holistic family centred approach to improving mental well-being	2014-2016	Eleanor Bell/Carol Foley		Development of The Family Platform programme is underway and work with physical activity leads is underway. Mental health is considered within all commissioned services. Dedicated Public Health Lead for Mental Health now in place (Carol Foley)	

The Isle of Wight Jobcentre Plus offices are targeted to get people in to work. Work Coaches will continue to work with customers to address their barriers to work and to take steps towards employment. To assist them with this they will use various providers/provision available to them at the time (these vary due to funding etc). For mental health issues this would include referrals to IAPT and DWP commissioned programmes. In addition other provision may be relevant such as a referral through Strengthening Families, IRIS etc.

- With regards to Welfare Reform to ensure that partners know what changes are coming and how we/they can support people with mental health issues via Universal Support – Delivered Locally etc.
- To work with our partners around filling any gaps in provision that we have identified.
- To continue to work with

JCP Health & Disability Teams at Ryde & Newport JCP. Paul Clement.
Kerrie Honey
Partnership manager



IOW DWP Manager member of board. In place and reported to NHWMH Strategic Board. Multi-disciplinary work stream established to improve no. of people with an SMI in employment, training. Action plan in place and monitored at NHWMH Strategic Board.

Aug-15

<p>employers, encouraging and supporting them to take on people with health conditions and disabilities and to promote ways to do this using various methods such as Work Experience.</p>					
<p>To support those who cannot work and ensure they receive the correct benefits. To follow existing procedures in identifying customers' needs and when appropriate identifying vulnerable customers and making sure they receive the correct service at the right time via the right channel.</p>		<p>Adviser Team Managers within JCP.</p>		<p>IOW DWP Manager member of board. In place and reported to NHWMH Strategic Board. Multi disciplinary work stream established to improve no. of people with an SMI in employment, training. Action plan in place and monitored at NHWMH Strategic Board.</p>	<p>Aug-15</p>

Adviser Team
Managers within
JCP.

IOW DWP Manager member of board. In place and reported to NHWMH Strategic Board. Multi disciplinary work stream established to improve no. of people with an SMI in employment, training. Action plan in place and monitored at NHWMH Strategic Board.

Aug-15

	<p>Reablement: will integrate health, social care and housing support to develop a coordinated mental health reablement pathway. The pathway will offer a recovery focused approach, enabling people to acquire the skills they need to achieve a fulfilling and meaningful life.</p>		<p>NHS Trust Review March 2015</p>		<p>Now multi disciplinary team in place, service specification agreed, outcomes and metrics monitored via Section 75 BCF.</p>	
	<p>Mental health needs of young people known to the YOT are assessed, and regularly reviewed, to ensure appropriate interventions are secured at the earliest stage.</p> <ul style="list-style-type: none"> • All young people known to YOT will be subject to comprehensive initial assessment (via Asset/Assetplus) and regular review in line with National Standards for Youth Justice 2013 and the IOW YOT Vulnerability Assessment and Management Policy. 	<p>Ongoing</p>	<p>Lisa Morgan (IOW YOT Operational Team Manager)</p>		<p>All staff are aware of support services available to them, and effectively supported in managing their own mental health.</p> <ul style="list-style-type: none"> • Regular supervision and support provided in line with IOW YOT policy. • Promotion of positive strategies to encourage good mental health (including awareness of triggers and strategies) via Team Meetings, training etc. • Information made available regarding support services specifically for staff, and the general population on the IOW. 	

	People with complex mental health needs will have access to suitable sustainable accommodation	LA Adult Social Care & Housing Lead to explore option of contracting with private landlords a rent guarantee scheme for people with complex mental health needs to enable them the option of entering the private rental market where rent guarantee is unavailable through friends and family to enable access to housing where other options are unavailable.	Jun-15	Commissioner for Housing needs (Val Bell/ Karen Kerley)		Significant work undertaken, currently being embedded. DTOC proocol and pathway in draft with all partners.	
2	More people will have a positive experience of care and support Care and support wherever it takes place, will offer access to timely evidenced - based interventions and approaches that give people the greatest choice and control over	<ul style="list-style-type: none"> Review of Community Mental Health Service pathways to deliver best value, evidence based PbR and evidence of increase in positive patient experience 	Jun-16	IW CCG		<ul style="list-style-type: none"> Community mental health services review and redesign consultation undertaken and completed. New 24/7 front door from April 2017 agreed. 24hr Crisis Response plans in place to be piloted Winter 2015/16. LA reviewing pathway and social care model from April 2016. 	July 2015

	their own lives, in the least restrictive environment	<p>Young people known to YOT can access relevant mental health services in a timely way.</p> <ul style="list-style-type: none"> • Liaison with relevant partners to design and deliver pathways for support and access to services (including youth to adult, and custody to community, transitions). 	March 2015.	Alison Smailes (Hampshire and IOW YOTs Head of Service) with IOW YOT Management Board and partners.		YOT Mental Health Nurse (MHN) in post since April 2015 after a 12 month period of vacancy. Internal referral system now in place to ensure YOT clients can access relevant service if not known to others. YOT MHN working closely with CCAMHS colleagues and alongside YOT Substance Misuse Officer to develop other pathways (e.g. EIP).	August 2015
		<ul style="list-style-type: none"> • IOW Third/Public Sector (Trust and IOW Recovery Partnership Forum) partnership to develop and implement a Recovery HUB and pathways 				IOW recovery partnership forum and pathways have been developed	
3	<p>More people with mental health problems will have good physical health</p> <p><i>Fewer people with mental health problems will die</i></p>	Physical Health Check clinics commenced in the community setting (East Cowes medical centre) to facilitate access to follow up physical screening.	Ongoing	IW NHS TRUST		Health Passport and clinics have been implemented.	

	<p><i>prematurely and more people with physical ill health will have better mental health</i></p>	<p>Delivering against the Commissioning for Quality and Innovation (CQUIN) indicator on improving physical healthcare to reduce premature mortality in people with SMI. The indicators include promoting better communication between primary and secondary care, ensuring patients safety and addressing physical healthcare to reduce premature mortality.</p>	<p>Mar-15</p>	<p>IW NHS TRUST</p>		<p>Trust have amended communication to write to patients and CC in healthcare professionals to support patient to manage their own condition, physical health check clinics have been implemented</p>	
		<p>Improve the physical health of people with mental illness diagnosis. Evidence shows that people with mental health diagnosis have higher levels of alcohol misuse, smoking and obesity than the population as a whole.</p> <p>Through the Public Health business plan implement a review of currently commissioned health improvement programmes with the intention to re-commission in a holistic family centred integrated service that is incentivised to target health inequalities and</p>	<p>2014-2016</p>	<p>Anita Cameron-Smith/Louise Gray Public Health</p>		<p>Work ongoing</p>	

		outcomes for people with mental health conditions				
4	People are involved in the development and feedback of services	<ul style="list-style-type: none"> Development of Mental Health Service Users and carers forum with the Service User & Carer Link Co-ordinator 	Ongoing	Service User & Carer Link Co-ordinator April 2014 – March 2015 Review in February 2015 NHS Trust		Representative has been invited by Trust to join the group
		Engagement to refresh the communication strategy for the implementation of payment by results with relevant public and third sector organisations as well as patient user groups, in order to ensure patient choice for recovery and outcome focused services.	March 2016.	IW CCG -Sue Lightfoot		Work ongoing

		Stakeholder events to inform statutory workforce development to underpin the delivery of the My Life a Full Life principles	Ongoing	IW CCG - Helen Figgins		Parity of esteem workshop held on 8th July 2015. Well attended by all the islands stakeholder organisations, action plan in development and will be shared.	Jul-15
5	An informed and effective workforce	All Fire and Rescue professionals working with children and young people have training so they can attend to their emotional health and well-being needs The Fire and Rescue Service (FRS) will continue to build upon skills to support this area. Consideration will be given to key staff undertaking Mental Health First Aid awareness training	Ongoing	Isle of Wight Fire and Rescue Service		Safeguarding refresher training being undertaken by staff at respective levels dependent upon role. Training tracker online awareness has already been completed by all operational staff.	
		Frontline YOT staff are trained and feel confident in working with young people who are known to the youth justice and experiencing mental health difficulties. • All frontline staff to attend and complete Mental Health First Aid training (and, where possible, Youth Mental Health First Aid).	March 2015.	Lisa Morgan (IOW YOT Operational Team Manager)		All staff offered opportunity to attend in 2014/15 via local provision. Service Review resulted in new posts being added, alongside vacant secondments now filled, so this will be reviewed in line with staff training needs. IOWYOT Team Manager currently exploring alternative options with YOT MHN (e.g. MIND provision).	RC August 2015

6	People feel that organisations work together to support them when they are vulnerable	“Mental health friendly” accredited organisations working together, sharing information and staff training The FRS works with key partners through its involvement in working with and identifying vulnerable persons irrespective of age, who are more at risk from fire.		Isle of Wight Fire and Rescue Service		Existing networks and representation at specific meetings ensures referrals are made to and by the FRS, to support vulnerable persons.
		Community networks supporting people with mental health problems in non-institutionalized environments; housing or work places E.g. Community watch: attended by statutory and non-statutory agencies, where information is shared within a secure environment to identify and make resources available for individuals, include those with mental health problems.	Ongoing	Isle of Wight Fire and Rescue Service		As above: Existing networks and representation at specific meetings ensures referrals are made to and by the FRS, to support vulnerable persons.
		Lead, co-ordinate and facilitate the My Life Full Life Partnership Development Group to support effective delivery of the NHWMH Strategy outcomes identified.	2014 - 2019	IW CCG		Ongoing

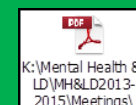
	<ul style="list-style-type: none"> • Third and independent sector engagement through stakeholder events to develop alliance • Business case to support the development of the Alliance required to be presented at the Clinical Executive • Prospectus developed • Consider medium to long term commissioning options 	March 2015.	IW CCG	Complete	Prospectus has been awarded, IOW Recovery Partnership formed and prospectus outcomes being monitored by NHWMH Strategic Board. Mental Health Crisis Concordat Steering Group established and action plan developed and being monitored.	July 2015
	<p>Collaborative partnership working, resulting in coordinated service delivery</p> <ul style="list-style-type: none"> • Strengthening communication and relationships with multi agency partnership (such as Serenity project IW NHS Trust and Hampshire Constabulary) 	Ongoing	IW NHS Trust		Partnership working in place, Serenity operational 6 days per week, CCG and Hampshire Constabulary joint funding specialist police constable.	
	<p>Probation services are a committed partner to support the improvement of mental health and well being on the Island</p> <p>Probation Trust will respond positively to developing partnership arrangements with Island services .</p>		Hampshire Probation Trust		Ongoing - CCG looking at the Hampshire Liaison and Diversion Pilot	


		<p>Improved communications and cooperation with partner agencies in support of vulnerable adults.</p> <p>Adult Social Care Services will work in partnership with other agencies to ensure prompt and effective access to support for vulnerable adults.</p> <p>Adult Social Care Services will collaborate with the Police and NHS Mental Health Services to ensure appropriate support is available for service users who present in crisis regularly or with high frequency.</p>		Isle of Wight Council			
		<p>Partnership working is effective in ensuring access to services for young people who have offended and experience mental health difficulties.</p> <ul style="list-style-type: none"> • Establish pathways for support/provision of services. • Identification of gaps in service provision to inform commissioning and purchase. 	March 2015.	Lisa Morgan (IOW YOT Operational Team Manager with IOW YOT Management Board)		<p>YOT MHN will work closely with services to build 'local' knowledge and establish/develop pathways as appropriate. Gaps will be highlighted through line management and clinical supervision.</p> <p>Additionally, YOT completed a Health Needs Analysis in 2014/15 which identified a number of actions to be taken forward by the IOW YOT Management Board (including Health representatives).</p>	Aug-15


Action Plan 4: Urgent mental Health Care

Item	Outcome	Action	Timescale	Lead	Rag Rating	Comment	Date action added
1	People who are admitted to hospital are assessed and supported appropriately	Scoping Rapid Assessment Interface and Discharge	March 2016.	IW CCG		MH Liaison team extended to 7 days a week in february and March, RAID being scoped and stakeholder workshop carried out.	
		<input type="checkbox"/>					
2	More people will have a positive experience of care and support Care and support wherever it takes place, will offer access to timely evidenced - based interventions and approaches that give people the greatest choice and control over their own lives, in the	As part of the Community Mental Health Services the rapid Emergency response will be reviewed and remodelled and scoped for a single point of access	Jun-16	IW CCG		Community mental health services review and redesign consultation undertaken and completed. <ul style="list-style-type: none"> • New 24/7 front door from April 2017 agreed. • 24hr Crisis Response plans in place to be piloted Winter 2015/16. • LA reviewing pathway and social care model from April 2016. 	Jul-15

	least restrictive environment	<p>Serenity to be in operation at peak times: A joint IW police and NHS Trust initiative to improve responses to mental health crisis calls received by the police, where police officers and mental health practitioners respond to calls together. Its aim is to provide the best possible response to people in crisis and, through improved diagnosis on scene, reduces the time spent dealing with such incidents and in reducing the need for inpatient admissions.</p>	September 2014	Hampshire Constabulary - Paul Jennings		<p>Serenity extended to 6 nights a week until March 2016 at band 6 grade. Jointly funded by CCG and DAAT. Police liaison officer 3 days a week- non recurring 50/50 funding in place until 31st March 2017.</p>	July 2015
		<p>As part of the Public Health strategic vision linking to the IW five year integrated health and social care plan develop a holistic family focused platform. It is envisaged that these principles will lead to new kinds of community based working; they could also be used to refocus many existing council and health service programmes.</p> <p>Implement Local Area Coordination enablement approach to empower vulnerable people to improve</p>	2014-2016	Anita Cameron-Smith/Heather Rowell Public Health		<p>Development of The Family Platform programme is underway and work with physical activity leads is underway. Mental health is considered within all commissioned services. Dedicated Public Health Lead for Mental Health now in place (Carol Foley). 3 Local Area Co-Ordinator posts in situ September 2015.</p>	



		mental, physical and social wellbeing through using personal and community assets to develop non-service solutions.			 K:\Mental Health & LD\MH&LD2013-2015\Meetings\	
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		<p>To develop the Integrated Recovery Pilot; to reduce the impact of high frequency patients upon public services through robust personal management.</p>	<p>October 2014.</p>	<p>Hampshire Constabulary - Paul Jennings</p>		<p>The IRP pilot ended in Feb 2015 and showed consistent potential over the 18 months I led it, documented in a 10000 word report. From the IRP, I created the SIM course (Serenity Integrated Mentoring). We have just launched the first 2 courses and have recruited the first 25 police staff to be mentors. We are now in the process of identifying 25 High Intensity Users across the force and their respective MH community care co-ordinators and will then be running the final module before commencing the force wide programme.</p>	
		<p>Development of a Recovery (Crisis House) and Recovery College</p>	<p>Mar-16</p>	<p>My Time CIC</p>		<p>Work continues on the Recovery House Project, Recovery college has been established</p>	

	<p>Development and Implementation of IOW Recovery Partnership with a recovery programme of courses and capacity building of MH services led by third sector. The targets (IOW Recovery Partnership and Older Adults) for 2015-16 are:</p> <ul style="list-style-type: none"> • 7 IW organisations achieve recognised MH quality mark. • 7 IW residents achieve recovery programme trainer status. • 3 Service User groups are established in 3 localities. • 1 network of service user groups feeding into IW service user strategy forum. • 5 new Service User led services/projects are established • 100 IW residents experiencing depression, anxiety and mental health issues attending recovery based programmes. • 10 older adults (50+) a year trained in peer support/counselling • 3 older adult peer groups in 3 localities 	Mar-16	My Time CIC		<p>The Recovery Trainers Programme is City & Guilds Level 3 Award in Education and Training delivered by IOW Council Community & Adult Learning Department. The first course started at Quay House on the 5th June 2015 with 9 Peers (lived experience) starting the 10 week programme. A further course is scheduled in September with a further 12 places. The Project target was 7 in year one and 7 in year 2 – This has already been exceeded.</p>
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	<ul style="list-style-type: none">• 20 older adults a year stepping into volunteering and employment.• 75 older adults supported by peer support volunteers.				
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		Development of an Older Adults Peer Support Programme.	Mar-16	My Time CIC (lottery funding)		The Older Adults Peer Support Programme has been established with over 60 attendees.	
3	<p>More people with mental health problems will have good physical health</p> <p>Fewer people with mental health problems will die prematurely and more people with physical ill health will have better mental health</p>	All patients receive a full physical health check on admission to psychiatric units		IW NHS TRUST		In service specifications and embedded within IWNHS Trust provision.	