Isle of Wight Council

PHARMACEUTICAL NEEDS ASSESSMENT

(PNA)

2015 to 2018





1 Document Information

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Version history

Version	Date	Description
1	08/01/2015	Initial draft for steering group
1.1	29/01/2015	Draft for statutory consultation
1.2	01/05/2015	Final for HWB approval

Supplementary statements will be added as additional appendices when there are material changes to pharmaceutical services (ie, when pharmacies open close or relocate). Public Health Isle of Wight is best placed for keeping the PNA and supplementary statements up to date on behalf of the Health and Wellbeing board. The work may be delegated as appropriate.

Contents

		Page
l	Document Information	2
3	Executive summary	4
1	Introduction	6
5	Pharmaceutical services.	8
5	Accountability, locality and consultation	11
7	Background and criteria for the assessment of need	12
3	Current provision	19
)	Gaps in provision	26
10	Consultation	27
11	Related documents	29
12	Glossary	30
13	References	31
	Appendix A	32
	Appendix B	33
	Appendix C	34
	Appendix D	35
	Appendix E	36
	Appendix F	37
	Appendix G	38
	Appendix H	39
	Appendix I	40
	Appendix J	41

3 Executive summary

The Pharmaceutical Needs Assessment (PNA) for the Isle of Wight was produced in accordance with statutory requirements set out in the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013¹.

The PNA is a statement of the needs of the Island's population in relation to pharmaceutical services and since April 2013, health and wellbeing boards (HWBs) have been responsible for publishing and updating their local PNA.

The PNA takes account of the strategic context of the Joint Strategic Needs Assessment (JSNA). This is an assessment of the population's health and wellbeing needs based on demographic, health and care data as well as current service provision.

The JSNA also provides the basis for the Joint Health and Wellbeing Strategy (JHWS) which in 2013 set out the Island's HWB key priorities as:

- Children and young people have the best possible start in life.
- People are helped and supported to prepare for old age and to manage long-term physical and mental health conditions and disabilities.
- People make healthy choices for healthy lifestyles.
- Sustainable economic growth for the Island supports improved employment opportunities.
- The Isle of Wight is a better place to live and visit.

The PNA is a key tool for identifying what is needed at a local level to support commissioning decisions for pharmaceutical services. It will enable NHS England to undertake a number of commissioning and regulatory functions, to ensure high quality pharmaceutical services for the Island's population. It can also support other commissioners in developing their vision around services within community pharmacies.

The Island is largely rural with a population of just over 138,000. The area has a relatively large proportion of older people compared to England and Wales. There are 31 community pharmacies and one dispensing medical practice operating from three surgeries, there are no Dispensing Appliance Contractors (DAC).

In order to conduct the needs assessment the Island has been considered as a whole this is due to the relatively small geographical area covered.

Conclusion

The PNA concludes that the number and distribution of community pharmacies and dispensing doctors on the Island, is adequate to provide pharmaceutical services for the local population. There is the potential for maximising service provision of advanced (and enhanced) community pharmacy services which are commissioned by NHS England (Wessex). Also the transition to locally commissioned services by Public Health Isle of Wight provides scope for optimising provision. In some areas increased pharmacy opening hours would be an improvement for the population, for example only four pharmacies across the Island are open on a Sunday. Pharmacy opening times are detailed in Appendix D.

With regard to planning of new residences there are 53 large scale (more than ten additional units) permissions scheduled to be completed over the next five years. As a result the population on the Island is estimated to increase by 2,698 people. The largest developments are located in Newport accounting for 898 dwellings, and Cowes and East Cowes accounting for 722 dwellings.

The Office for National Statistics (ONS) 2012-based projections suggest that the population of the Island will raise by an estimated 1.2% between 2015 and 2018 (from 139,957 to 141,652)². There is no robust evidence to suggest a specific population level that each pharmacy can cater for, particularly in light of changes in pharmaceutical supply models. Therefore although this increase may require pharmacies to work more efficiently it does not mean that additional pharmacies are required.

Work has started to refresh the Island's JHWS and there will be a shift towards a more integrated health and social system for the Isle of Wight. This will include the involvement of community pharmacies to shift the focus of health and social care moving it into the community and thus reducing acute crisis and avoidable hospital admissions.

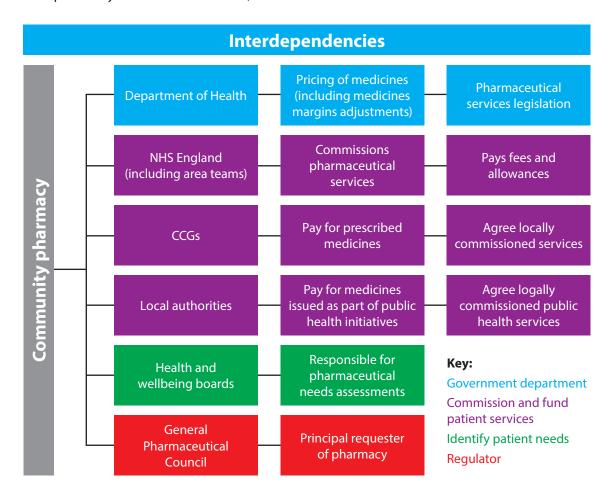
The PNA recommends that there are no current pharmaceutical needs that cannot be met by existing contractors, and that improvements and better access should also be addressed through working with existing contractors. The development at Pan Meadows (Bluebell Meadows) has the potential to create further demand with an estimated increase in population of 502 people, accounting for 19% of the estimated population increase from housing developments across the Isle of Wight. However the existing pharmacy provision can meet this additional demand.

PNA 2015 January 2015 v1.2 D - 8

4 Introduction

- 4.1 A pharmaceutical needs assessment (PNA) is a statement of the pharmaceutical needs of the population within the local area. The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 ('the 2013 regulations') sets out the requirement for each health and wellbeing board to publish a PNA¹.
- 4.2 Under the 2013 Regulations NHS, a person who wishes to provide NHS pharmaceutical services must generally apply to NHS England (NHSE) to be included on a relevant list by proving they are able to meet a pharmaceutical need as set out in the relevant PNA. There are exceptions to this, such as applications for needs not foreseen in the PNA or to provide pharmaceutical services on a distance-selling (internet or mail order only) basis. The first PNAs were published by NHS primary care trusts (PCTs) and were required to be published by 1 February 2011.
- 4.3 As well as identifying if there is a need for additional premises, the PNA will also identify whether there is a need for an additional service or services, or whether improvements or better access to existing services are required. Identified needs, improvements or better access could either be current or will arise within the lifetime of the PNA.
 - While the PNA is primarily a document for NHS England to use to make commissioning decisions, it may also be used by local authorities and clinical commissioning groups (CCGs). A robust PNA will ensure those who commission services from pharmacies and dispensing appliance contractors (DACs) are able to ensure services are targeted to areas of health need, and reduce the risk of overprovision in areas of less need. NB there are no DACs on the Isle of Wight and appliances that may typically be supplied by a DAC elsewhere are all supplied by the existing pharmacies. As such DACs do not form part of this needs assessment.
- 4.4 Since April 2013, health and wellbeing boards (HWBs) have had the duty to develop and publish PNAs for the first time. In summary the HWB must:
 - produce its first PNA which complies with the regulatory requirements;
 - publish its first PNA by 1 April 2015;
 - · publish subsequent PNAs on a three yearly basis;
 - publish a subsequent PNA sooner when it identifies changes to the need for pharmaceutical services which are of a significant extent, unless to do so would be a disproportionate response to those changes; and
 - produce supplementary statements in certain circumstances.

- 4.5 The PNA will be used to form the basis for decisions to:
 - · grant applications for new pharmacies;
 - grant applications to change the premises from which a listed pharmacy business is allowed to provide pharmaceutical services;
 - change the pharmaceutical services that a listed pharmacy business provides.
- 4.6 Furthermore the PNA may be referred to by a range of agencies concerned with pharmacy services on the Island, as summarised below.



4.7 The PNA has been developed in accordance with the NHS (Pharmaceutical Services and Local Pharmaceutical Services) (Amendment) Regulations 2013.

Pharmaceutical services may be provided by:

- a pharmacy contractor who is included in the pharmaceutical list for the area of the HWB;
- a pharmacy contractor who is included in the local pharmaceutical services (LPS) list for the area of the HWB;
- a DAC who is included in the pharmaceutical list held for the area of the HWB; or
- a doctor who is included in a dispensing doctor list held for the area of the HWB.

NHS England is responsible for preparing, maintaining and publishing these lists

5 Pharmaceutical services.

Pharmacy contractors provide three types of service that fall within the definition of 'pharmaceutical services'. These are essential services, advanced services and enhanced services.

5.1 Essential services

All pharmacies must provide these services;

- Dispensing of prescriptions (both electronic and non-electronic), including urgent supply of a drug or appliance without a prescription.
- · Dispensing of repeatable prescriptions.
- Disposal of unwanted drugs.
- · Promotion of healthy lifestyles.
- · Signposting.
- Support for self-care.

5.2 Advanced services

Pharmacies may choose whether to provide these services or not. If they choose to provide one or more of the advanced services they must meet certain requirements and must be fully compliant with the essential services and clinical governance requirements:

- Medicine use review and prescription intervention services (more commonly referred to as the medicine use review or MUR service).
- New medicine service (NMS), this service currently runs until 31 March 2015. The
 continued commissioning of the service was confirmed in September 2014 after
 publication of a service evaluation by the Department of Health.
- Stoma appliance customisation.
- · Appliance use review.

5.3 Enhanced services

Service specifications for this type of service can be developed by NHS England and then commissioned to meet specific health needs, they include the following:

- Anticoagulation monitoring
- Care home service
- Disease specific medicines management service
- · Gluten free food supply service
- Independent prescribing service
- Home delivery service
- · Language access service
- Medication review service
- · Medicines assessment and compliance support service
- · Minor ailment scheme
- Needle and syringe exchange
- · On demand availability of specialist drugs service
- Out of hours service

- Patient group direction service
- Prescriber support service
- · Schools service
- Screening service
- · Stop smoking service
- Supervised administration service
- Supplementary prescribing service

Services commissioned by NHS England as enhanced services:

A flu vaccination service has been commissioned from community pharmacies on the Isle of Wight by NHSE on behalf of Public Health England with commissioning decisions being made on an annual basis. There is no current commitment to future commissioning although this is under review at a national level. The service is needs-led to target high risk populations where the uptake of seasonal influenza vaccination is low.

In previous years a flu vaccination service was commissioned and delivered by community pharmacies, this involved targeting those over 65 years of age and those in one of the recognised 'at risk' groups if under 65 years old. More recently, flu services commissioned in this way (eg, in London in 2014/15) have produced real benefits for those who would otherwise go without protection against influenza. The early commissioning of a full community pharmacy based service (to compliment that provided by General Medical Practice) should be considered.

5.4 Locally commissioned services

Isle of Wight Council and Isle of Wight CCG may also commission services from pharmacies, however these services fall outside the definition of pharmaceutical services. For the purposes of this document they are referred to as locally commissioned services and include the following:

- · Chlamydia screening/treatment.
- Emergency hormonal contraception (the 'morning after pill').
- · Condom distribution.
- Needle exchange.
- Collection of sharps (including diabetic sharps.)
- Supervised consumption of methadone and buprenorphine.
- Dry blood spot testing.
- · Hepatitis B vaccine.
- · Minor Ailments Service.
- · Returned to stock.
- · Not dispensed.
- Trimethoprim.
- · Pharmacy First.
- Platinum points.
- · Gluten free scheme.
- Just in case box.

The following services are commissioned by Isle of Wight Council and delivered via GP surgeries:

- NHS Health Checks
- · Smoking cessation

Locally commissioned services are included within this assessment where they affect the need for pharmaceutical services, or where the further provision of these services would secure improvements or better access to pharmaceutical services.

A full list of enhanced and locally commissioned services and their providers can be found in appendix A.

5.5 Pharmaceutical services provided by doctors

The 2013 regulations allow doctors to dispense to eligible patients in certain circumstances. On the Isle of Wight there is one dispensing GP operating from three premises (see section 8.1 for further details).

5.6 Local pharmaceutical services

Local pharmaceutical services (LPS) contracts allow NHS England to commission services, from a pharmacy, which are tailored to specific local requirements. LPS complements the national contractual arrangements but is an important local commissioning tool in its own right. LPS provides flexibility to include within a contract a broader or narrower range of services (including services not traditionally associated with pharmacy) than is possible under national contractual arrangements. For the purposes of the PNA the definition of pharmaceutical services includes LPS. There are, however, no LPS contracts within the Isle of Wight and NHS England does not have any current plans to commission such contracts within the lifetime of this PNA.

6 Accountability, locality and consultation

- 6.1 The PNA has been developed, with input from a steering group according to the regulations. The steering group included:
 - · contracts manager Pharmacy Isle of Wight CCG;
 - contracts manager Pharmacy from NHS England (Wessex);
 - · Local Pharmaceutical Committee representative;
 - · public health lead, Isle of Wight;
 - public health analyst Isle of Wight.

This board agreed the development of the draft for consultation and will agree the final draft following consultation prior to submission to the HWB.

The health and wellbeing board will agree the PNA prior to publication.

- 6.2 Due to the relatively small population size and the fact that health needs data is held at an Island wide level we have not divided the Island into localities.
- 6.3 The regulations stipulate that a consultation on a draft PNA should be undertaken at least once during its development and lists the persons that must be consulted with (see Appendix B for details), namely professionals and agencies with an interest in pharmaceutical services. Whilst not intended specifically for public consultation, their views are welcomed and will be taken into consideration if received. To this end the draft PNA will be available on the council's website for the duration of the 60 day consultation.
- 6.4 The consultation is for a statutory minimum period of 60 days.
- 6.5 Other sources of Information
 - Services provided to residents of the Isle of Wight.
 - Changes to current service provision.
 - Future commissioning intentions.
 - Known housing developments which may affect the needs for pharmaceutical services.
 - Any another developments which may affect the need for pharmaceutical services.

The JSNA provided background information on the health needs of the population; this is a comprehensive online resource which aims to identify the 'big picture' for health and wellbeing through analysis of a wide range of data sets and through stakeholder and public engagement.

7 Background and criteria for the assessment of need

- 7.1 The Department of Health pharmaceutical needs assessment information³ sets out criteria for the needs assessment. Each assessment must have regard, in so far as it is practicable to do so, to the following matters:
 - a) The demography of its area.
 - b) Whether in its area there is sufficient choice with regard to obtaining pharmaceutical services.
 - c) Any different needs of different localities within its area.
 - d) The pharmaceutical services provided in the area of any neighbouring HWB which affects the area.
 - e) Any other NHS services provided in or outside its area which affect:
 - a the need for pharmaceutical services in its area; or
 - b whether further provision of pharmaceutical services in its area would secure improvements, or better access, to pharmaceutical services, or pharmaceutical services of a specified type, in its area.
- 7.2 When making an assessment for the purposes of publishing a pharmaceutical needs assessment, each HWB must take account of likely future needs having regard to likely changes to the:
 - a) number of people in its area who require pharmaceutical services;
 - b) demography of its area;
 - c) risks to the health or well-being of people.
- 7.3 This information is taken from the Islands Joint Strategic needs assessment (JSNA). The Island covers approximately 148 square miles, with one unitary authority and one clinical commissioning group (CCG). Based on the mid-2013 ONS calculations the resident population estimate is 138,393 people².
- 7.4 Some people will have more use of pharmacy services than others; these will include those on long term medicines, older people and families with young children. However the main consideration of need is service location and availability.

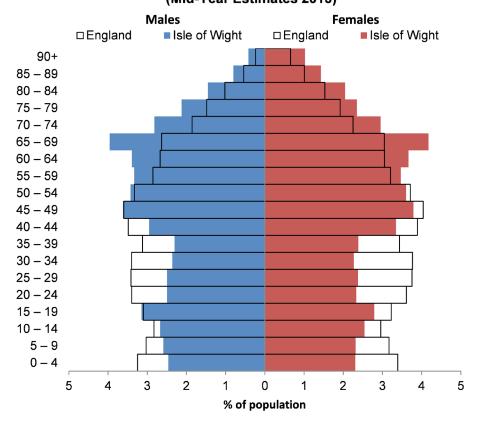
7.5 Age of the population

Figure 1 shows the Island has a greater proportion of older residents (aged 65 plus) and fewer younger people (those aged 0 to 14 years) than the England average. As people live longer the age structure will have a higher proportion of older people leading to an increasing demand on services. According to the latest ONS midyear population estimates (2013) 25% of the Isle of Wight population is aged 65 and over compared to 17.2% regionally and 16.3% nationally. An estimated 28% of the population of Isle of Wight will be aged 65 or older in 2021, higher than regional (25.8%) and national averages (24.3%)4. Population projections (figure 2) indicate that the majority of the

population growth is projected to be in the 65 years and older age groups over this time period. The 85 years and over population group is likely to be where the largest proportionate change will be seen.

Figure 1: Population Pyramid of the Isle of Wight and England (2013)

Population pyramid of the Isle of Wight and England
(Mid-Year Estimates 2013)



7.6 Population projections

It is forecast that between 2013 and 2022 the population on the Island will grow by 3.9% as shown in figure 2.

Isle of Wight projected population growth by broad age group (persons) 2012-2022 25% 0-19 20% 20-64 65-84 15% 85+ ····· Total 10% 5% 0% -5% 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022

Figure 2

Source: Office for National Statistics (ONS) - Interim 2012-based population projections

7.7 Migration

Migration can have an impact on population change and even relatively small numbers can impact on the need for public services in an area. Migration is difficult to measure accurately since there are no routinely collected data for measuring the movement of people. ONS census 2011data2 estimates show that 5376 moved to the Isle of Wight and 3470 moved away leaving a net migration of 1906. In the 65 plus age group 602 moved here and 406 moved away leaving a net migration of 196, this indicates that on average the results of migration accounts for an increase of 200 more adults aged 65 and over, these estimates are based on the answer to the census 2011 question 'One year ago what was your usual address?'. With regard to international migration estimates show that 13% moved to the Isle of Wight from overseas.

7.8 Seasonality

The Isle of Wight is a popular holiday destination and as such experiences fluctuations in population levels, especially during school holidays. It is estimated, based on the average over the last five years that there are just over 901,000 domestic holiday visitors to the Isle of Wight; however existing pharmacy provision is able to support these population fluctuations.

ONS 2011 census identified 97.3% of the population as of a white ethnic group (94.8% of which were categorised as 'White British') – a higher proportion than regionally (90.7% of which 85.2% were 'White British) or nationally (85.4% of whom 79.8% were

'White British')². However, this proportion has dropped since the 2001 census when the 'white' ethnic group stood at 98.7% of the population of the Isle of Wight. Asian ethnic groups make up the largest non-white categories across Isle of Wight, the South East and across England. The diversity of the population does not have any significant impact on the provision of pharmaceutical services, but may impact on the need for linguistic services (both translational and educational). The Island's non-white groups tend to live in the urban areas of Cowes, Newport, Ryde and Ventnor. The highest percentage is in Parkhurst ward due to the prison population reflecting national trend and not following the local picture.

7.9 Deprivation

Deprivation is lower than the England average and we have no areas categorised in the top 10% most deprived in England. However, five areas of the Island fell within 20% of the most deprived of England. By 31 August 2011 there were 4,655 children under 16 living in poverty on the Isle of Wight (or 21.1% of this age group). This is a similar proportion to England (20.6%), but higher than the South East region (15.1%)⁴. A map of the indices of deprivation can be seen in Appendix B.

7.10 Urban/rural split

The urban/rural split of the Isle of Wight is an important consideration for assessing pharmaceutical needs. ONS identifies built up areas as those with populations between 10,000 and 30,000 people. ONS census 2011 data shows that 29.3% (40,665) of people live in rural areas and 70.7% (98,083) live in urban areas on the Isle of Wight. In the 65 plus age group 37% (12,220) live in rural areas and 63% (20734)2 live in urban areas. A map showing the urban/rural split can be found in Appendix C.

7.11 General health and life expectancy

The health of the people on the Isle of Wight is generally better than the England average. Life expectancy on the Island is also better; a male on the Island on average lives to 79.1 years (78.5 for England) whilst female life expectancy is 83.6 years (82.6 for England). Smoking rates are similar to the England average and it is estimated 115 Island deaths every year are related to smoking. Binge drinking is statistically significantly lower than the England average and levels of healthy eating similar to the average. The levels of obesity are not statistically significantly different to the England average. 2011 Census data shows that the Isle of Wight has a statistically significantly higher percentage (23%) of people who consider their long term condition or disability limits their daily activities (this data includes problems that are related to old age). For England the average is 18% and the South East region average is 16%. It is predicted that by 2020 the prevalence of dementia on the Isle of Wight will increase by 21% (to 3,137), figures for 2011/12 show the Island has the highest recorded dementia rates in the UK; this is in part due to the higher than average population aged 65 plus and due to work undertaken to improve levels of diagnoses.

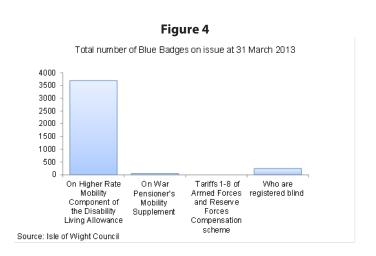
GP practice data on the Isle of Wight has been analysed to investigate how the percentage of those suffering from one or more chronic conditions increases with age. As figure 3 shows 83% (25,391) of people aged between 65 and 84 have at least one chronic condition with that figure increasing in the 85 and over age group to 94% (4,995). Figures for people with more than four chronic conditions are 25% (7,585) and 41% (2,195) in those age groups respectively.

Figure 3 Percentage of People with 1 or More Chronic Conditions by Age Group (2013) 100 90 80 70 Percentage 60 50 40 30 20 10 0 - 2425-44 45-64 65-84 85+

Source: ACG toolkit

7.12 Disability

Figure 4 shows the number of Blue Badges held on the Isle of Wight as at March 2013. The majority of Blue Badges are issued to those on the higher rate of Disability Living Allowance (DLA) which includes a care component for those who need supervision or help looking after themselves and a mobility component for those who find it very hard to walk.



7.13 Sexual orientation

In October 2013 the ONS published experimental estimates based on an 'Integrated Household Survey' which indicated that: 1.5% of the UK adult population (aged over 16) identify themselves as lesbian gay or bisexual (LGB). Applying this estimate to the 2013 estimated local population would suggest an LGB population on the Isle of Wight of approximately 1,743 people.

7.14 Gender reassignment

There are no official statistics nationally or regionally regarding transgender populations, however, the Gender Identity Research and Education Society (GIRES) estimated that, in 2007, the prevalence of people who had sought medical care for gender variance was 20 per 100,000. This equates to an estimated 28 people on the Isle of Wight.

7.15 Religion

At the 2011 Census, a total of 138,265 people gave an indication of their 'religious faith'. 83,871 people (60.5%) indicated that they were Christians (a reduction of 13.2% since the 2001 Census). This proportion is broadly in line with the South East and the rest of England. A further 54,594 people (39.5%) responded that they either: held no religious belief; did not disclose their religious faith or they practiced other religious faiths.

7.16 Household composition

The average household size has dropped slightly from around 2.1 people (2001 Census) to current levels of around 2.0. These figures are based on the population usually resident in households (128,647 in 2001; 133,713 in 2011) divided by the number of household spaces (61,609 in 2001; 67,676 in 2011). The England average is 2.3 people for both 2001 and 2011. This could be linked to the number of second homes on the Island compared to the rest of the country.

7.17 Homelessness

The number of homeless applications received fell from 451 in 2004/05 to 166 in 2012/13. From 1 July 2013, all approaches to the council had to be recorded (even those who were deemed 'not priority' at first approach), rather than just applications, as at 30 September 2013 stands at 215 for 2012/13. On average, since 2004/05 around 55% of applications were accepted.

7.18 Housing

The Island has significantly high levels of home ownership, with 70% of households being owned, either outright (41%) or with a mortgage or loan (29%). By comparison in the South East 68% of homes were owned (33% outright) and in England this was 63% (31% outright). The high number of houses owned outright is due to the Island having a large number of older retired people, many of whom will have already paid off their mortgage.

Although we still have higher levels of home ownership than the South East or England, since the 2001 Census, levels have dropped by around 6% in all three areas. The difference has been made up in all areas by similar increases in private renting.

The Island has a rate of 47 per 1,000 of people with a second address in the area that are usually resident in another area compared to 34 per 1,000 in the South East and 28 per 1000 in England. The main reason for a second address on the Island was 'holiday' (23 per 1,000 residents), closely followed by 'Other' (22 per 1,000 residents), with 'working' the least common reason (2 per 1,000 residents).

The Island has a rate of 30 residents per 1,000 usual residents with a second home elsewhere, compared to 91 per 1,000 in the South East and 44 per 1,000 in England.

7.19 Offenders

Her Majesties Prison Isle of Wight is located just outside Newport which provides both primary and in-patient care within a secure environment. These services are commissioned and performance managed by NHS England, therefore they have not been included within this needs assessment.

8 Current provision

Pharmacies are required to open for 40 hours per week; these are referred to as core opening hours. Many choose to open for longer and these hours are referred to as supplementary opening hours. In England between April 2005 and August 2012, some contractors successfully applied to open new premises on the basis of being open for 100 core opening hours per week (referred to as 100 hour pharmacies). This means they are required to be open for 100 hours per week, all year (with the exception of weeks which contain a bank or public holiday, or Easter Sunday). In addition these pharmacies may open for longer hours. On the Isle of Wight One pharmacy (Sainsburys) provides a 100 hour service, in Newport.

The proposed opening hours for each pharmacy are set out in the initial application, and if the application is granted and the pharmacy subsequently opens then these form the pharmacy's contracted opening hours. The contractor can subsequently apply to change their core opening hours. NHS England will assess the application against the needs of the population of the HWB area as set out in the PNA to determine whether to agree to the change in core hours or not. If a contractor wishes to change their supplementary opening hours they simply notify NHS England of the change, giving at least three months' notice.

The Isle of Wight has 31 pharmacies, two of which provide late evening opening hours (6.30pm). Details of all opening times can be found in Appendix D.

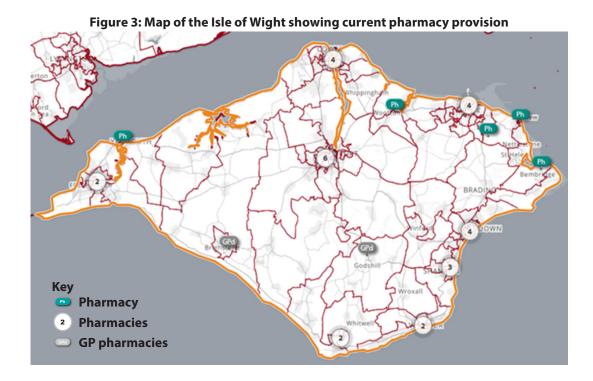
28 pharmacies are open on Saturday and four are open on a Sunday. One pharmacy (Wootton) closes at lunchtime.

There is one dispensing GP practice, South Wight Medical Practice, which is based in three different locations Brighstone, Niton and Godshill. These are open until 18:00hrs alternating the weekday opening time between them, but do not open on Saturday or Sunday. See Appendix E for a table showing the services provided by GPs.

A hospital pharmacy is operated from St. Mary's Hospital and provides a prescription collection service for patients and an over the counter medicine service for the general public. It does not provide any other services and does not form part of this needs assessment.

Services outside the HWB area have not been taken into account in this PNA because the Isle of Wight is an Island.

8.2 Figure 5 shows a map of the Island highlighting current pharmacy provision and will be considered 'the map' for the pharmaceutical needs assessment. There are 23 pharmacies/GP dispensing practice per 100,000 population. For detailed maps of each area see Appendix J.



Pharmacy addresses

Code	Name	Address	Туре
FHV72	Your Local Boots Pharmacy	25 High Street, Bembridge P035 5SD	Pharmacy
J84016	South Wight Medical Practice	The Surgery, New Road, Brighstone P030 4BB	General practice
FWK53	Day Lewis Pharmacy	7 High Street, Cowes P031 7SA	Pharmacy
FNQ80	Your Local Boots Pharmacy	Cowes Medical Centre, 200 Newport Road, Cowes P031 7ER	Pharmacy
FLH42	Lloyds Pharmacy	The East Cowes Medical Centre, Church Path, East Cowes P032 6RP	Pharmacy
FJN73	Regent Pharmacy	Well Road, East Cowes P032 6SP	Pharmacy
FWD47	Kemkay Chemist	3 Clifton Buildings, Avenue Road, Freshwater P040 9UT	Pharmacy
FN103	Your Local Boots Pharmacy	1 Moa Place School, Green Road, Freshwater P040 9DS	Pharmacy
J84016002	Dr Hayes and Partners	The Surgery, 2 Yarborough Close, Godshill P038 3HS	General practice
FA781	Day Lewis PLC	23 Sandown Road, Lake P036 9JL	Pharmacy
FG781	Boots UK Limited	124-126 High Street, Newport P030 1TP	Pharmacy
FA116	Day Lewis Pharmacy	22 Carisbrooke High, St Carisbrooke, Newport P030 1NR	Pharmacy
FGT82	Day Lewis Pharmacy	86-88 High Street, Newport P030 1BH	Pharmacy
FNG55	Lloyds Pharmacy	22e Carisbrooke Road, Newport P030 1BL	Pharmacy
FPQ58	Lloyds Pharmacy	41-42 Pyle Street, Newport P030 1XB	Pharmacy
FM302	Sainsbury's Pharmacy	3 Foxes Road, Newport P030 5ZB	Pharmacy
FLE22	Boots UK Limited	170-172 High Street, Ryde P033 2HW	Pharmacy
FFF06	Day Lewis Pharmacy	43 High Street, Wootton Bridge, Ryde P033 4LU	Pharmacy
FGQ63	Gibbs and Gurnell	34 Union Street, Ryde P033 2LE	Pharmacy
FDY89	LloydsPharmacy	18 The Esplanade, Ryde P033 2DZ	Pharmacy
FAA43	Tesco (in Store) Pharmacy	Pharmacy Department, Brading Road, Ryde P033 1QS	Pharmacy
FJV26	Your Local Boots Pharmacy	Tower House, Rink Road, Ryde P033 1LP	Pharmacy
FMJ77	Boots UK Limited	15 High Street, Sandown P036 8DA	Pharmacy
FN155	Lloyds Pharmacy	Sandown Medical Centre, The Broadway, Sandown P036 9ET	Pharmacy
FFC65	Your Local Boots	107 High Street, Sandown P036 8AF	Pharmacy
FC408	Seaview Pharmacy	Pier Road, Seaview P034 5BL	Pharmacy
FYX55	Boots UK Limited	1 High Street, Shanklin P037 6LA	Pharmacy
FQA82	Day Lewis Pharmacy	51 Regent Street, Shanklin P037 7AE	Pharmacy
FKL95	Regent Pharmacy	59 Regent Street, Shanklin P037 7AE	Pharmacy
FK266	Boots UK Limited	3 High Street, Ventnor P038 1RY	Pharmacy
J84016001	Dr Hayes and Partners	The Surgery, Blackgang Road, Niton, Ventnor P038 2BN	General practice
FQ375	LloydsPharmacy	30 High Street, Ventnor P038 1RZ	Pharmacy
FA040	Niton Pharmacy	Hgh Street, Niton, Ventnor P038 2AZ	Pharmacy
FTM73	Yarmouth Pharmacy	4 Quay Street, Yarmouth PO41 OPB	Pharmacy

8.3 Access to services

The travel map (Appendix F) highlights those areas which are 1.6km (1 mile) from a pharmacy. 99% of Isle of Wight residents are within 20 minutes drive of a pharmacy and 96% are within 20 minutes by walking or using public transport. The areas with higher population density and highest deprivation are close to pharmacy provision.

8.4 Medicines use review (MUR)

This is a review in which the pharmacist assesses a patient's use of medicines and attempts to identify and address any problems they may be experiencing. Where necessary, a referral is made to the patient's GP.

The aim is to increase the patient's knowledge of their medication and improve their adherence to the regimen. The MUR can be conducted on a regular basis, eg, every 12 months, or on an ad hoc basis, when a significant problem with a patient's medication is highlighted during the dispensing process.

Currently, at least 50% of all MURs undertaken by each pharmacy in each year should be on patients within the national target groups. From 1 April 2015 community pharmacies must carry out at least 70% of their MURs within any given financial year on patients in one or more of the agreed target groups:

- Patients with respiratory disease (e.g. asthma and chronic obstructive pulmonary disease (COPD).
- Patients recently discharged from hospital.
- Patients taking a 'high risk' medicine (non-steroidal anti-inflammatory drugs (NSAIDs), anticoagulants, antiplatelet drugs and diuretics).
- Patients at risk of or diagnosed with cardiovascular disease and regularly being prescribed at least four medicines.

In the 12 months up to July 2014 a total of 5,476 MURs were provided by 30 pharmacies with 23 exceeding 75% of the maximum provisions.

8.5 New Medicine Service (NMS)

This service is designed to improve patients' understanding of newly prescribed medicine for specified long term conditions and help them get the most from the medicine. This service can be accessed by patients who are prescribed an anticoagulant (a blood thinning medicine) or a medicine to treat asthma, COPD, type two diabetes or high blood pressure for the first time.

Research has shown that after 10 days, two thirds of patients prescribed a new medicine reported problems including side effects, difficulties taking the medicine and a need for further information5. The NMS has been designed to fill this identified gap in patient need.

On the Isle of Wight between July 2013 and July 2014 NMS interventions were provided by 29 pharmacies with 18 exceeding 75% of the maximum provisions.

Unlike for MURs there is no nationally set maximum number of NMS interventions that may be provided in a year. However as the service is limited to a specific range of drugs and can only be provided in certain circumstances this therefore limits the total numbers of eligible patients.

8.6 Sexual health services

Community pharmacies are playing an increasing role in the delivery of sexual health services building on the success of pharmacy-based emergency hormonal contraception (EHC) programmes.

On the Isle of Wight community pharmacists provide EHC, commonly known as the 'morning after pill', which is effective up to 72 hours after unprotected sex. The EHC service is free at the point of delivery, to women over the age of 13 through a patient group direction (PGD) which has been in place on the Isle of Wight since 1998. In the financial year 2013-14 this service was used 933 times. With extended opening hours in evenings and weekends, community pharmacies offer service users' timely access to EHC which meets their needs and deflects the demand away from general practice, out of hour centres and walk-in centres. The EHC service also offers an opportunity to provide a supply of condoms to clients, chlamydia screening to 15 to 24 year olds, promote the local sexual health website www.wish-net.co.uk and onward referral to the Young People's Sexual Health Nurse, integrated sexual health clinic and the Island's four under-25 drop-in clinics.

8.7 NHS Health Check Service

The NHS Health Check programme (which is in its third year) aims to help prevent heart disease, stroke, diabetes, kidney disease and certain types of dementia. Everyone between the ages of 40 and 74, who have not already been diagnosed with one of these conditions or have certain risk factors, will be invited (once every five years) to have a check to assess their risk of these conditions. They will be given support and advice to help them reduce or manage any risks. On the Isle of Wight the health check service is provided by GP practices, it is expected that this service will lead to the early detection and treatment of the conditions named above. The service has the potential to increase the impact on pharmaceutical services through increased prescriptions and MUR. However the impact at this stage is not thought to be significant, therefore current pharmacy provision is sufficient. In other localities this service is also provided by community pharmacies in order to improve the screening rate. There is therefore potential for this service to be introduced into community pharmacy (particularly when an increase in opportunistic testing is achievable) but to do so would not lead to a need for more pharmacies.

8.8 Public holiday provision

The need for pharmacy services on public and bank holidays when pharmacies are not required to open is assessed on an annual basis in accordance with the intentions of pharmacies that choose to open. Where there are gaps arrangements are made with pharmacy contractors to open for one or two hours. Generally the need only arises on Christmas Day and Easter Sunday. The arrangements are either to direct a pharmacy to open or put in place an enhanced service agreement. On the Isle of Wight opening hours for Christmas, Easter and bank holidays are commissioned by NHSE (Wessex) subregion by way of an enhanced service or directions. Opening times of pharmacies are advertised in the local paper and on the internet.

8.9 Healthy Living Pharmacy

Healthy Living Pharmacy (HLP) is a national initiative enabling pharmacies to help reduce health inequalities in local communities by delivering high quality health and wellbeing services, promoting health and providing proactive health advice. An HLP will deliver these support services reliably and consistently via an informed pharmacy team who are not only aware of all services offered by their pharmacy but of other support services offered in their locality and wider geography. HLP teams offer advice and support patients with signposting and referrals as appropriate. The team deliver important health messages and advice as part of their normal day to day activity. The focus is on the interests of the person is at the centre of all that is offered at the pharmacy. HLP display a badge of excellence that gives members of the public this assurance.

Key elements of the HLP service include:

- tailoring HLP services to your local community;
- a team that proactively promotes health and wellbeing and offers advice on a range of health issues;
- having a healthy living champion Qualified to Royal Society of Public Health (RSPH)
 level 2 Understanding Health Improvement.

We currently have four pharmacies on the Island accredited to HLP status.

8.10 NHS Electronic Prescription Service

The NHS Electronic Prescription Service is part of the NHS National Programme for IT. It enables the electronic transfer of medical prescriptions from doctors (or other prescribers) to pharmacies and other dispensers and electronic notification to the reimbursement agency, NHS Prescription Services.

The project is to be delivered in two releases:

- Release 1 retains the paper prescription and adds a barcode to it allowing pharmacy to access a centrally held copy of the prescription.
- In Release 2 an electronic prescription can be used where the patient nominates a
 pharmacy. This could be sent electronically although a paper token may be printed
 off also (FP10DT) unlike a standard FP10, this is not actually a legal document and no

drugs can be legally dispensed without the electronic message downloaded from the NHS system. This phase is fully deployed across the Isle of Wight.

9 Gaps in provision

Necessary services, for the purposes of this PNA, are defined as:

- those services provided by pharmacies and GP dispensing surgeries in line with their terms of service as set out in the National Health Service (Pharmaceutical and Local Pharmaceutical Services Regulations 2013) No. 349; and
- advanced services.

The HWB consider 'necessary services' as those provided in the standard pharmacy open for 40 'core' hours. There are 31 such pharmacies and one dispensing GP covering three locations that should be regarded as necessary. The opening times, including the core hours are provided in a table accompanying the mapped locations (see appendix D).

The HWB are mindful of the national picture as expressed in the '2008 White Paper Pharmacy in England: Building on strengths – delivering the future' which states that it is strength of the current system that community pharmacies are easily accessible. The HWB consider that the population of the Isle of Wight currently benefit from easily accessible pharmacy services.

In particular, the HWB considered the following:

- The map showing the 1.6km buffers around pharmacies indicate that the majority of Isle of Wight population is within 1.6km of a pharmacy (see appendix F).
- The population density per square kilometre by Census 2011 output area and the relative location of pharmacy premises (see appendix H).
- The Index of Multiple Deprivation and deprivation ranges compared to the relative location of pharmacy premises (see appendix B).
- The black and minority ethnic levels by electoral ward compared to the relative location of pharmacy premises.
- The walking times to pharmacies indicate 96% of Isle of Wight residents are within 20 minutes walking time of a pharmacy.
- The average drive times to pharmacies (private vehicle) indicate that 99% of Isle of Wight residents are within 20 minutes average drive time of a pharmacy.
- Using public transport, 96% of Isle of Wight residents are within 20 minutes of a pharmacy and within two minutes walk of a bus stop near a pharmacy.

9.1 Future need

If completed and populated the proposed housing growth in Newport will place additional demand on pharmacy services although current provision would be adequate in terms of both opening hours and distance to travel.

10 Consultation

The following parties must be and were consulted as part of this process:

- The Local Pharmaceutical Committee (Hampshire and IOW Wight LPC).
- · local medical committee for its area.
- Any persons on the pharmaceutical lists and any dispensing doctors list for its area.
- Any local Pharmaceutical Service chemist in its area with whom the NHSCB has made arrangements for the provision of any local pharmaceutical services.
- Any local Healthwatch organisation (Healthwatch IOW).
- Any NHS trust or NHS foundation trust in the area (St. Mary's Hospital and CCG Isle of Wight).
- NHS England (Wessex area team).
- · Neighbouring health and wellbeing boards.

The consultation process involved the opportunity for members of the public to comment and ran for the statutory 60 day period from 30 January to 31 March 2015.

Consultation report

The draft PNA was published on the Isle of Wight Council website (iwight.com) under the 'consultations' section. The stakeholders mentioned above were emailed individually and invited to comment on the draft. The draft was sent as an email attachment and they were also directed to the Isle of Wight council website to access the document and accompanying appendices. Consultees were asked to respond with comments to the public health generic email, publichealth@iow.gov.uk

Responses received are summarised below:

There were two replies from pharmacies querying EHC provision and opening times, these corrections have been made.

There was one reply from a member of the public suggesting the proposed new Co-op at Freshwater applies for pharmacy planning consent as there are local parking problems and the new Co-op would have a large free carpark.

The LPC engaged and their comments are reflected in the final PNA. They mainly referred to aspects where community pharmacies could play a greater part in providing valuable services for Island residents.

Comments were also received from NHS England – Wessex, some comments were similar to those expressed by the LPC with additional concerns around stressing that additional services, for example, longer opening hours, which although they are not necessary to meet the need of pharmaceutical services, nevertheless have secured improvements. All comments from NHS England have been reflected in the final PNA.

Summary conclusions

The conclusion is that the majority of the responses were relevant and the issues/areas highlighted have been amended to reflect the concerns and included in this final PNA approved by the HWB.

11 Related documents

Health and wellbeing strategy

www.iwight.com/documentlibrary/view/health-wellbeing-strategy-2013-16

Corporate plan

www.iwight.com/Meetings/committees/mod-council/19-3-14/Paper%20D.pdf

Children's plan

www.iwight.com/azservices/documents/2757-IW-CT-Action-Plan-2014-15-Version-4-16-06-14.pdf

Transport plan

www.iwight.com/azservices/documents/1190-itp-strategy-v1.pdf

12 Glossary

CAMHS Community Adolescent Mental Health Service CCG Isle of Wight Clinical Commissioning Group CHD Coronary heart disease CVD Cardio-vascular disease CMHT Community mental health team DAAT Drug and alcohol action team DAC Dispensing appliance contractor **HWB** Health and wellbeing board IMD Index of multiple deprivation IWC Isle of Wight Council JSNA Joint strategic needs assessment **JHWS** Joint health and wellbeing strategy LPS Local pharmaceutical services MUR Medicine use review **NHSE NHS England** NMS New medicines service

ONS Office for National Statistics
PNA Pharmaceutical needs assessment
LPC Local pharmaceutical committee
PSNC Pharmaceutical services committee

13 References

¹National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 www.dh.gov.uk/health/2013/02/pharmaceutical-services-regulations
Accessed on 1 October 2014.

²Office for National Statistics 2014 **www.ons.gov.uk/ons/datasets-and-tables/index.html** Accessed on various dates throughout 2014.

³Pharmaceutical Needs Assessment: Information Pack for Health and Wellbeing Boards, 2014. www.gov.uk/government/uploads/system/uploads/attachment_data/file/197634/ Pharmaceutical_Needs_Assessment_Information_Pack.pdf
Accessed on 2 September 2014.

⁴Isle of Wight Joint Strategic Needs Assessment, Isle of Wight Council, 2014. **www.iwight.com/council/OtherServices/Isle-of-Wight-Facts-and-Figures/Information-Factsheets-and-Figuresheets** accessed on various dates throughout 2014.

⁵Pharmaceutical Services Negotiating Committee PSCC, 2013. **psnc.org.uk/wp-content/uploads/2013/08/CPCF-summary-July-2013.pdf**Accessed on January 6 2015.

Appendix A

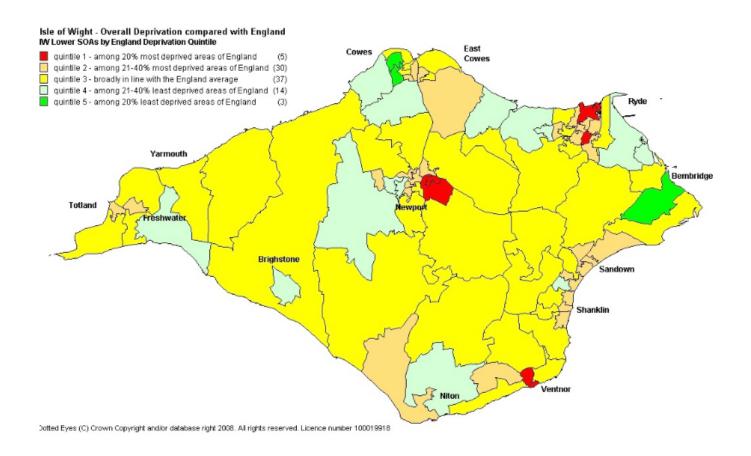
Table of accredited services for each pharmacy

Locally commissioned services

Code	Pharmacy	Chlamydia screening	Chlamydia treatment: Stage 1 – treatment	Condom distribution	Emergency hormonal contraception	Needle exchange	Sharps bin disposal	Supervised consumption – registration	Supervised consumption – supervision	Hepititis B vaccine	Dry blood spot testing (including BBV)	Trimethopin	Return to stock	Payment not to dispense	Pharmacy First	Palliative care service (just in case box	Gluten-free scheme
FG781	Boots The Chemists Newport)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
FK266	Boots The Chemists (Ventnor)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
FLE22	Boots The Chemists (Ryde)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
FMJ77	Boots The Chemists (Sandown)	•		•	•	•	•	•	•	•	•	•	•	•	•	•	
FYX55	Boots The Chemists (Shanklin)	•		•	•		•	•	•			•	•	•	•	•	
FA781	Day Lewis Pharmacy (Sandown)	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•
FA040	Day Lewis Pharmacy (Ventnor)	•			•		•	•	•	•	•	•	•	•	•	•	•
FFF06	Day Lewis Pharmacy (Wootton)	•		•	•		•	•	•			•	•	•	•	•	•
FQA82	Day Lewis Pharmacy (Shanklin)	•	•		•		•	•		•	•	•	•	•	•	•	•
FVM94	Day Lewis Pharmacy (Carisbrooke)	•	•	•	•		•	•		•	•	•	•	•	•	•	•
FWK53	Day Lewis Pharmacy (Cowes)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
FYG10	Day Lewis Pharmacy (Newport)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
FGQ63	Gibbs and Gurnell (Ryde)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
FWD47	Kemkay Chemist (Freshwater)	•					•	•	•			•	•	•	•	•	
FDY89	Lloyds Pharmacy (Ryde)	•	•	•	•	•	•	•	•			•	•	•	•	•	
FLH42	Lloyds Pharmacy (East Cowes)	•	•	•	•	•	•	•	•			•	•	•	•	•	•
FN 155	Lloyds Pharmacy (Sandown)	•		•	•	•	•	•	•			•	•	•		•	
FNG55	Lloyds Pharmacy (Carisbrooke)	•	•		•	•	•	•	•	•	•	•	•	•		•	
FPQ58	Lloyds Pharmacy (Newport)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
FQ375	Lloyds Pharmacy (Ventnor)	•		•	•	•	•	•	•			•	•	•		•	
FKL95	Regent Pharmacy (Shanklin)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
FJN73	Regent Pharmacy (East Cowes)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
FM302	Sainsbury's Supermarkets	•		•	•	•	•	•	•			•	•	•	•	•	•
FC408	Seaview Pharmacy	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
FAA43	Tesco Pharmacy	•	•	•	•	•	•	•	•			•	•	•	•	•	•
FTM73	Yarmouth Pharmacy	•	•	•	•		•	•				•	•	•	•	•	•
FFC65	Your Local Boots Pharmacy (Sandown)	•		•		•	•	•	•	•	•	•	•	•	•	•	
FHV72	Your Local Boots Pharmacy (Bembridge)	•	•		•	•	•	•	•			•	•	•	•	•	
FN 103	Your Local Boots Pharmacy (Freshwater)	•		•	•	•	•	•	•		•	•	•	•	•	•	
FNQ80	Your Local Boots Pharmacy (Cowes)	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•
FJV26	Your Local Boots Pharmacy (Ryde)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	

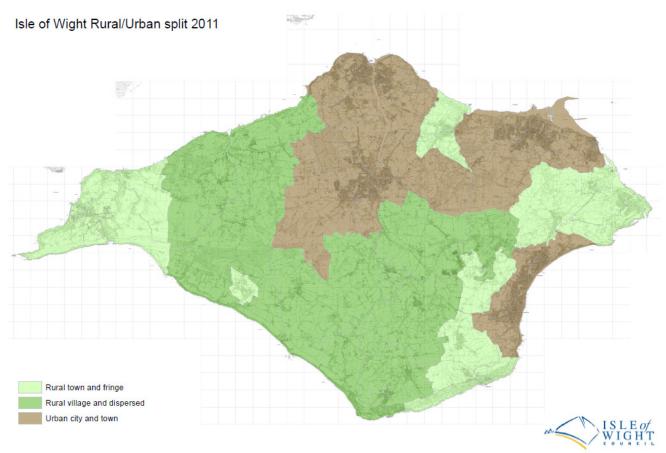
Appendix B

Overall deprivation compared to England



Appendix C

Rural/Urban split



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Appendix D

Pharmacy Opening Times

Pharmacy	Location	Weekday	Saturday	Sunday
Your Local Boots Pharmacy	Bembridge	9am to 5.30pm	9am to 5pm	Closed
Day Lewis Pharmacy	Carisbrooke	9am to 6pm	Closed	Closed
Day Lewis Pharmacy	Cowes	9am to 5.30pm	9am to 5.30pm	Closed
Your Local Boots Pharmacy	Cowes	8.45am to 6.30pm	9am to 1pm	Closed
Lloyds Pharmacy	East Cowes	8.30am to 6.30pm	9am to 5pm	Closed
Regent Pharmacy	East Cowes	8.30am to 6pm	9am to 5.30pm	Closed
Kemkay Chemist	Freshwater	9am to 6pm	9am to 5pm	Closed
Your Local Boots Pharmacy	Freshwater	9am to 6pm	9am to 1pm	Closed
Day Lewis Pie	Lake	9am to 6pm	Closed	Closed
Boots UK Limited	Newport	8am to 6pm	8am to 6pm	10am to 4pm
Day Lewis Pharmacy	Newport	9am to 5.30pm	9am to 5pm	Closed
Lloyds Pharmacy	Newport	9am to 5.30pm	9am to 1pm	Closed
Lloyds Pharmacy	Newport	8.45am to 5.30pm	8.45am to 5.30pm	Closed
Sainsbury's Pharmacy	Newport	7am to 11pm	7am to 11pm	10am to 4pm
Boots UK Limited	Ryde	9am to 6pm	9am to 5.30pm	Closed
Gibbs & Gurnell	Ryde	9am to 5.30pm	9am to 5.30pm	Closed
Lloyds Pharmacy	Ryde	9am to 6.30pm	9am to 12pm	Closed
Tesco (in-store) Pharmacy	Ryde	8am to 7.45pm	8am to 7.30pm	10am to 4pm
Your Local Boots Pharmacy	Ryde	8.30am to 6pm	Closed	Closed
Boots UK Limited	Sandown	9am to 5.30pm	9am to 5.30pm	Closed
Lloyds Pharmacy	Sandown	9am to 5.30pm	9am to 1pm	Closed
Your Local Boots	Sandown	9am to 5.30pm	9am to 5.30pm	Closed
Seaview Pharmacy	Seaview	9am to 5.30pm	9am to 1pm	Closed
Boots UK Limited	Shanklin	9am to 5.30pm	9am to 5pm	Closed
Day Lewis Pharmacy	Shanklin	8.45am to 6pm	9am to 1pm	Closed
Regent Pharmacy	Shanklin	8.30am to 6pm	9am to 5.30pm	Closed
Boots UK Limited	Ventnor	9am to 6.30pm	9am to 5.30pm	Closed
Lloyds Pharmacy	Ventnor	9am to 5.30pm	9am to 1pm	Closed
Day Lewis Pharmacy	Niton	9am to 5.30pm	9am to 12pm	Closed
Day Lewis Pharmacy	Wootton	9am to 5.30pm	9am to 1pm	Closed
Yarmouth Pharmacy	Yarmouth	8.30am to 6.30pm	8.30am to 6pm	9.30am to 4pm

Appendix E

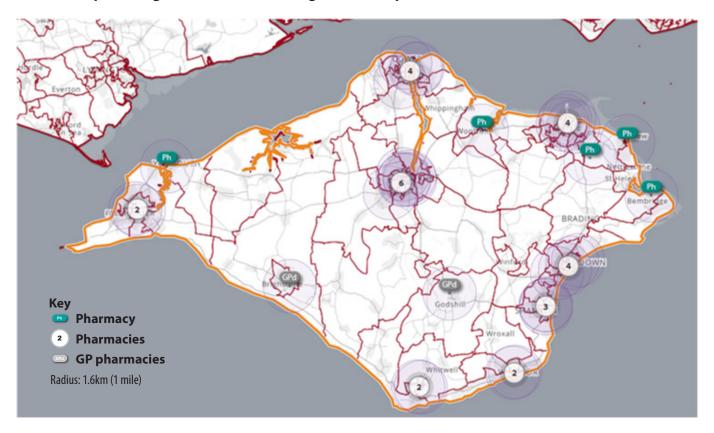
Table showing pharmaceutical services provided by the dispensing GP practices

	Pharmacy services	Niton	Godshill	Brighstone		
1	Emergency hormonal contraception	•	•	•		
2	Trimethoprim for uncomplicated UTI	•	•	•		
4	Chlamydia screening	•	•	•		
5	Azithromyc in for Chlamydia Treatment	•	•	•		
6	Condom distribution	•	•	•		
7	Needle and syringe programme	Sharps bins replaced				
9	Hepatitis B vaccine	•	•	•		
11	Seasonal flu vaccination	•	•	•		
12	Seasonal flu antiviral medication	•	•	•		
13	Paediatric H1N1 flu vaccine	•	•	•		
14	Stop smoking	•	•	•		
15	COPD check	•	•	•		
16	Osteoporosis referral	•	•	•		
17	Pandemic antiviral collection point	•	•	•		
18	Anaphylaxis	•	•	•		
19	Diabetic sharps disposal	•	•	•		
20	Platinum points	•	•	•		
24	Speciailist palliative care drugs	•	•	•		
25	MUR accreditation completed					
26	MUR targeted at synchronisation					
27	MUR targeted at asthma	Inhaler technique provid	ed			
28	MUR targeted at glucometer	New machines provided and technique checked				
30	Provision of MAR	GP conduct annual medical review and quarterly for certain patient grou				
31	Provision of MOS	•	•	•		
32	Prescription collection	•	•	•		
33	Minor ailments	•	•	•		
36	Medicine use review	•	•	•		
37	Reablement	•	•	•		
38	Wightbrean coeliac scheme	•	•	•		
39	Pallative care service	•	•	•		

Appendix F

Information from the 2011 census shows that 22% of the 61085 households on the Isle of Wight do not own a car, 46% own one car, 23% own two and 8% own three plus cars. Car ownership is higher than the national average. For members of the public using public transport there is a bus stop within two minutes walk of a pharmacy in nearly every area of the Island.

Map showing 1.6 km (I mile) traveling distance to pharmacies

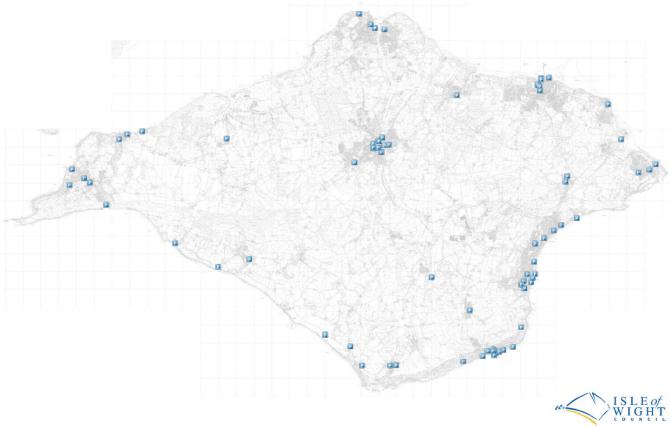


Appendix G

The map below shows the location of council run car parks and demonstrates that there is adequate parking to meet the needs of people accessing pharmacies and GP pharmacies. However, there is limited parking at Brighstone GP dispensing surgery and parking becomes most difficult at school pick up times.

The majority of pharmacies have provision for disabled parking within 10m and have good disability access to the pharmacy and consulting areas.

Map showing the location of council run car parks on the Isle of Wight



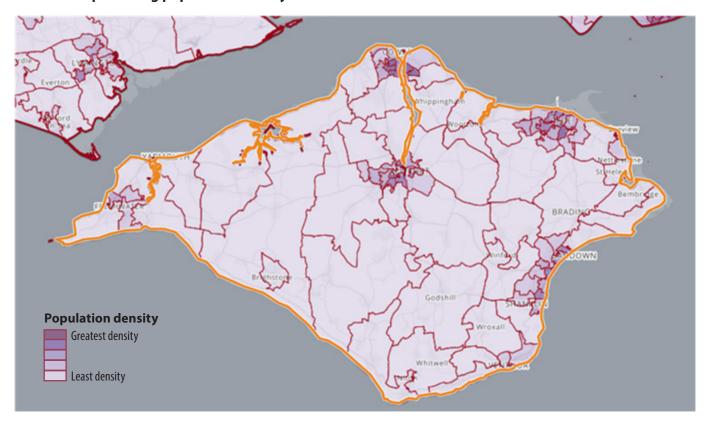
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Appendix H

The population density map shows that approximately 80% of the population are within 1.6km (I mile) of a pharmacy.

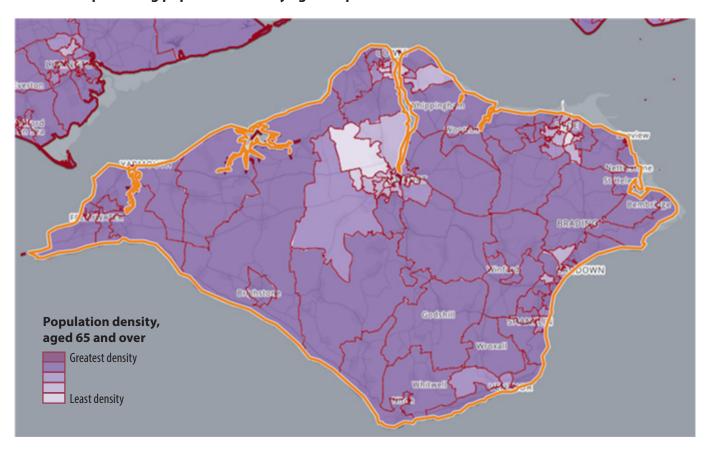
Map showing population density



Appendix I

The darker purple quintile indicates a greater percentage of the population is aged 65 plus; the rural parts are mostly in the upper quintile, therefore the greatest percentage of those aged 65 plus live in rural areas.

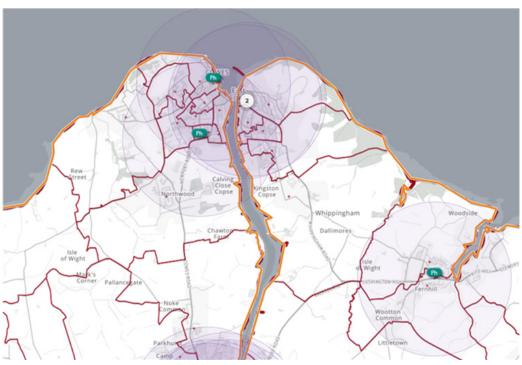
Map showing population density aged 65 plus



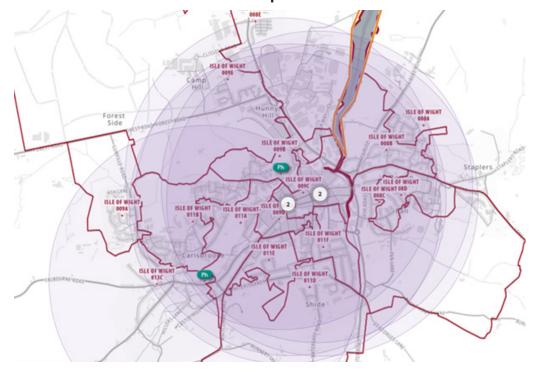
Appendix J

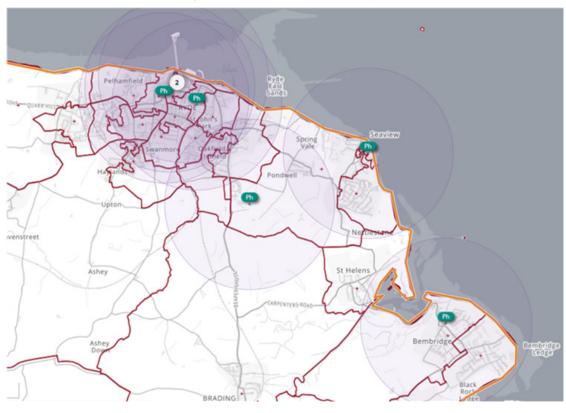
Detailed pharmacy provision maps showing a 1.6km (1 mile) radius

Cowes, East Cowes and Wootton



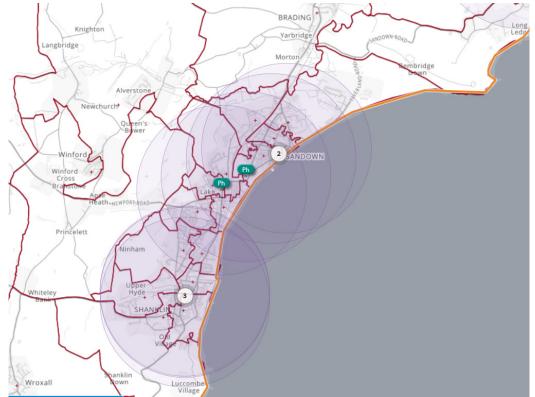
Newport



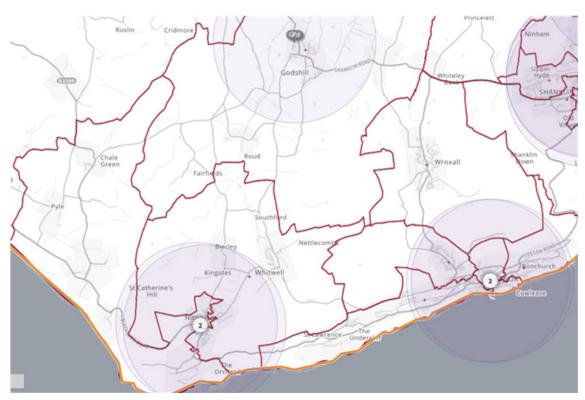


Ryde, Seaview and Bembridge





Godshill, Ventnor and Niton



Freshwater, Yarmouth and Brighstone

