

# **REPORT FROM THE CHAIRMAN OF SCRUTINY COMMITTEE TO THE MEETING OF FULL COUNCIL ON WEDNESDAY, 18 JANUARY 2017**

## **Council call centre**

The Committee considered a report on the operation of the Council's contact centre following concerns raised during the review of adult social care. In addition to this report I visited the call centre on two occasions and know that several other members have also done so. As the result of this members became aware that a review of call handling was to take place. Members agreed that the terms of reference of the review should be extended to include additional issues about waiting times, service quality alternative arrangements and the first point of contact approach.

## **Budget**

There was some discussion on the budget consultation currently being undertaken and the questionnaire associated with this. The position regarding the current year's budget was noted together with key issues likely to arise for 2017/18.

## **Devolution**

Members were advised by the Leader that there had been no further progress with the Solent deal.

## **Items being considered by the Executive on 12 January 2017**

The Committee looked at the issues being considered by the Executive at its meeting on 12 January 2017. The following were the key outcomes arising from this:-

### **Consideration of investment in a local energy company**

The Committee raised a number of concerns about the proposal being considered by the Executive. As a result of this it was recommended that the matter should be looked at in further detail by the Economic and Tourism Select Committee. This would also enable other funding streams, including from the Solent Local Enterprise Partnership, to be explored.

### **Adoption of the guidelines for parking provision as part of new development SPD**

The proposed guidelines were not supported as members believed that they did not take account of all other related strategies and policies both at national and local level and the reality of local parking needs.

## **My Life a Full Life Care Models**

Although the recommendations were supported the Committee continues to raise concerns about the continued lack of progress being made on the introduction of effective integrated services.

## **Implications of the Police and Crime Act 2016**

The Committee noted that there would be an extraordinary meeting of the Executive on 21 February 2017 to consider the implications of the Police and Crime Act 2016 on the Fire and Rescue Service. The Committee may arrange a meeting before this once further details of the issue had been made available.

**Councillor Dave Stewart**  
**Chairman of the Scrutiny Committee**

## **REPORT FROM THE CHAIRMAN OF THE HEALTH AND ADULT SOCIAL CARE SCRUTINY SUB COMMITTEE TO THE MEETING OF FULL COUNCIL ON WEDNESDAY, 18 JANUARY 2017**

Due to the need to consider a number of significant issues relating to the delivery of health services the meeting of the sub committee on 12 December 2016 was lengthy. Unfortunately given the on-going situation relating to proposed changes in service delivery by health partners together with awaiting the formal outcome of the recent Care Quality Commission inspection of the Isle of Wight NHS Trust the sub committee members will be kept busy.

The Independent Chair of the Local Adult Safeguarding Board kindly attended the December meeting and gave an overview of its work during 2015/16. Issues relating to the deprivation of liberty requirements were raised and the on-going actions being taken by partners welcomed.

An update on the My Life a Full Life (MLaFL) project was received and the sub committee continues to highlight the method of public engagement and consultation together with the effective use of resources. Following several requests for budget information on MLaFL I am now formally writing to the Programme Director seeking this to enable the sub committee to assure itself that the resources available are being used in the most effective way.

The Sub Committee supported the Executive member in not endorsing the Hampshire and Isle of Wight Sustainability and Transformation Plan.

The findings of a Care Quality Commission survey of community mental health provision by the IWNHS Trust identified shortfalls in service delivery from the perspective of those in receipt of such services. There was quite a debate about mental wellbeing and preventative work that should be done.

Healthwatch Isle of Wight had published a very informative report dealing with the quality of care in the Island's residential and nursing homes. A number of recommendations had been made to the Council, Clinical Commissioning Group and the nursing and care home sector and the sub committee will review actions being taken in due course.

The next meeting will be on 13 February 2017. At present it will be seeking an update on actions being taken by the IWNHS Trust as the result of the Care Quality Commission inspection, ambulance handover and response times, operation of the redesigned urgent care service, quality account priorities, the Clinical Commissioning Groups primary care strategy, wheelchair provision and walk in service. In addition there will be an opportunity to look at the proposed budget for public health and adult social care.

**Councillor Richard Priest**  
**Chairman of the Health and Adult Social Care Scrutiny Sub Committee**

**REPORT FROM THE CHAIRMAN OF THE CHILDREN'S COMMITTEE  
TO THE MEETING OF FULL COUNCIL  
ON WEDNESDAY, 18 JANUARY 2017**

At the Children's Committee held on 24 November 2016 members had the opportunity of the most current data to help develop a new education strategic plan for the Island. The need for all relevant stakeholders, including businesses, to feed into the plan was highlighted. The improvements being made were welcomed but further work was required in a number of areas particularly maths.

A progress report on the delivery of the Youth Justice Plan was given. This enabled members to review activities and achievements during 2015/16. The Charlie Taylor Review of the Youth Justice System, due to be published in the first quarter of 2017, would have significant implications on the service and the committee requested details regarding the implications of the report be shared with it when published. A further report was sought on performance against the action plan, involvement of the private sector in service delivery and the role of the Child and Adolescent Mental Health Service in the youth offending provision.

Consideration was given to the implementation and operation of the Neglect Strategy which was launched in November 2016. Neglect has been identified by both Hampshire and the Isle of Wight Safeguarding Children's Board as a priority. A multi-agency action plan was being developed to take forward elements of the strategy and this would be reviewed by the Committee at a later date.

A presentation was due to be given on adolescents at risk and the work being undertaken to reduce this but this has been deferred until a future meeting.

The Committee is next meeting on 26 January 2017. It will be receiving a report from the IW Clinical Commissioning Group on the work of the Child and Adolescent Mental Health Service, refugees and unaccompanied asylum seeking children and school attainment.

**Councillor Conrad Gauntlett  
Chairman of the Children's Committee**