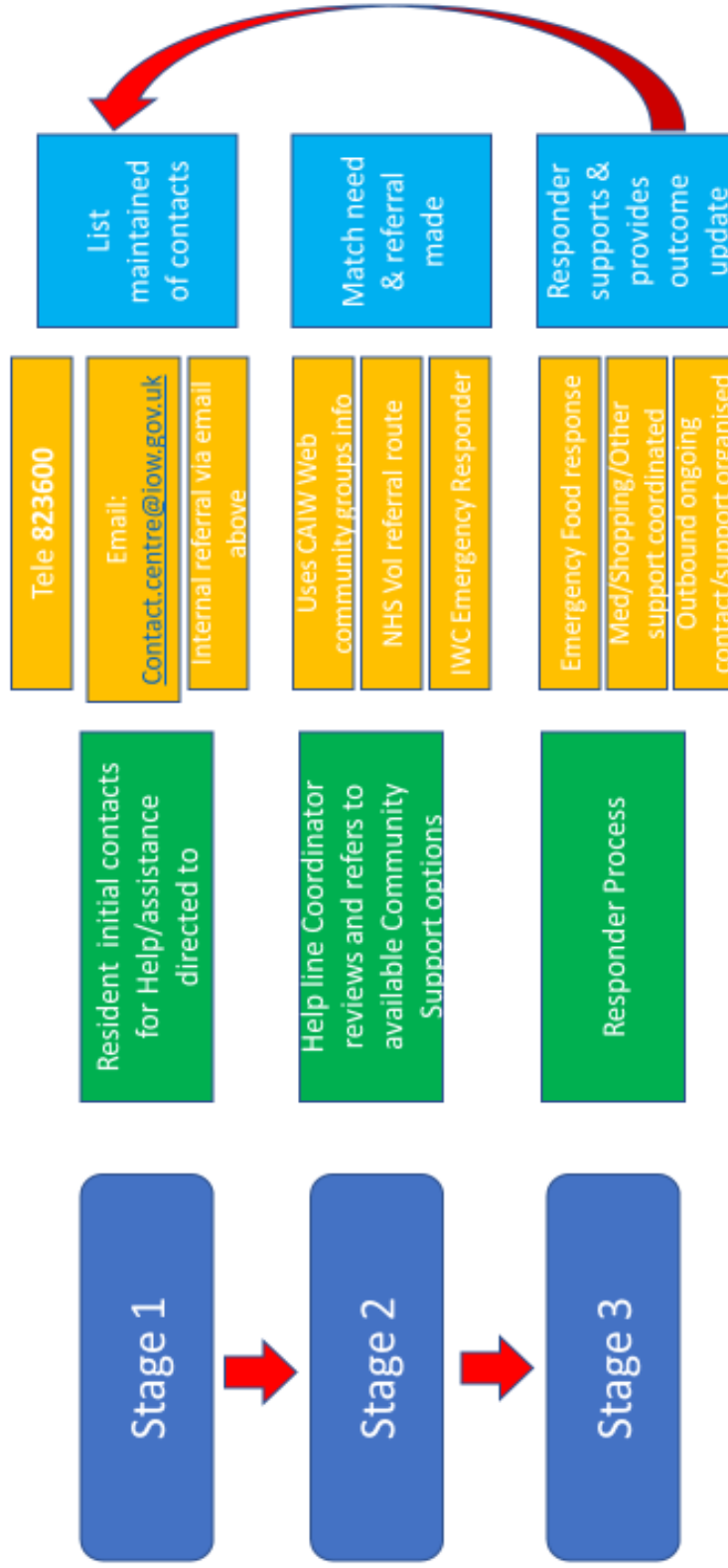
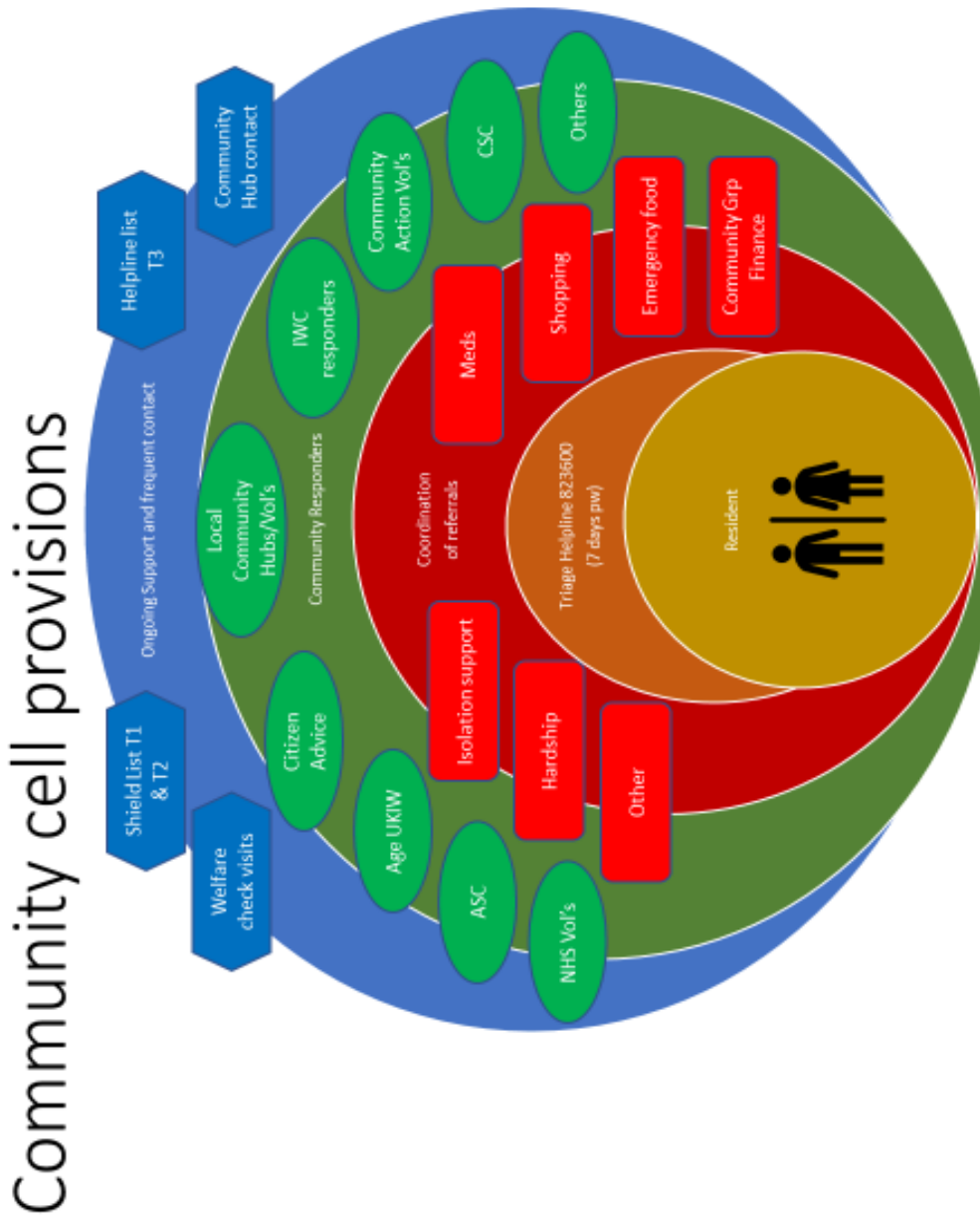


Appendix E:1 - Community Helpline Operating process

## Community Cell – Helpline and Response 3 Stage flow



Appendix E:2 – Community cell provisions



Appendix E:3 - Community Helpline - types of issues presented

