

Appendix A8

2019/20 Q4 and 2020/21 Q1 – COMMUNITY SAFETY & PUBLIC PROTECTION

Key Activities Q1

Work with strategic partners and key stakeholders to ensure the Island has effective and robust arrangements to ensure the safety of the community at all times

After launching our new structure in March 2020, the Isle of Wight Fire and Rescue Service (IWFRS) were focused on preparation towards the second round of Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) inspections in March and April 2020. Although completing the action plan from the previous inspection, the inspection dates were cancelled with less than a week's notice due to the escalation of the coronavirus.

Covid-19 was prevalent throughout Q1 2020/21 and Fire have supported the broader response to the pandemic. Centrally within the Island Resilience Forum, this has been through providing a Chair and Deputy Chair for the Island Tactical Co-ordinating Group (ITCG). Our 'Protection' personnel advised other agencies on fire safety compliance with the temporary structures, hospital space conversation and homeless accommodation. We helped facilitate our Isle of Wight Ambulance colleagues at Ryde Fire Station with temporary accommodation to promote social distancing between agencies. Through our business continuity plans we have worked with corporate colleagues to ensure staff that can work from home or alternative sites, are able to do so. We have divided our fire stations into zones promoting social distancing for those who need to attend a workplace to provide essential response activity to the community. Our on-call staff have carried out remote electronic training during the first wave of Covid-19 to ensure resilience for response to emergency incidents when needed.

Though risk assessment physical response for 'safe and well' home visits have been restricted to telephone support and the delivery of smoke alarms in the majority of cases. These will be followed up by full visits once circumstances dictate the risk is lowered for both the vulnerable members of the community we target and our own personnel undertaking the checks.

Despite an increase in staff within our Protection team there has been limited ability to inspect commercial premises due to the Covid-19 restrictions. The highest risk activity for this team (prohibition of use and enforcement to support safety of life) has been maintained, where required.

From a response perspective, lockdown provided us very good resilience with on-call personnel being available at their home address. Business continuity plans were adapted to ensure any outbreak within our teams could be managed with alternative staff stepping in. Shift patterns were temporarily changed at Newport Fire Station to minimise changeovers between crews.

Our risk assessments are being adapted to work towards a recovery phase whilst using intelligence from the ITCG to provide an early warning of second wave on the Island.

Ensure the smooth transition of the fire service to the new Combined Fire Authority (CFA) for Hampshire and the Isle of Wight, subject to the Secretary of State's approval

The work to create a new Combined Fire and Rescue Authority (CFA) for the councils of Hampshire, Isle of Wight, Portsmouth and Southampton has progressed well. An extension agreement was created to support an additional year of the Delivering Differently in Partnership (DDiP) agreement which will take us to the Combined Fire Authority (scheduled for Apr 2021). The 'Shadow Authority' has been formed and met for the first time in Q1 2020 with Cllr Dave Stewart (joining the existing Hampshire Fire and Rescue Authority members), representing the Isle of Wight.

Ensure the Isle of Wight's needs are fully represented by taking a full and active role in the new combined fire authority for Hampshire and the Isle of Wight.

As mentioned above, the Cabinet Member for Fire and Rescue represents the needs of Island citizens as the council representative on the Shadow Authority, which formally met for the first time in Q1. This serves to replicate the expected demographic of the future Authority and enable a joined-up approach to the proposed governance model.

Contribute to the development of a new Integrated Risk Management Plan (IRMP) for the HIWCFA and scrutinise its delivery

The production of the full aligned IRMP (now referred to as our Safety Plan) was completed and signed off through the two Fire Authorities' governance models in February 2020. This is now a live document and available through the websites of both the Isle of Wight Council and Hampshire Fire and Rescue Service (HFRS).

Review the delivery of Regulatory Services and their impact in protecting the Island's community

Activity in the first quarter of the year has resulted in:

<i>Inspections for food safety</i>	<i>0</i>
<i>New business registrations (food)</i>	<i>32</i>
<i>Prosecution for food safety offences</i>	<i>0</i>
<i>Licence applications processed</i>	<i>165</i>
<i>requests for service by the public (eg complaint about a business, nuisance etc)</i>	<i>828</i>
<i>FOIs dealt with</i>	<i>23</i>
<i>£ saved to consumers by Trading Standards interventions</i>	<i>£78,059</i>
<i>Response to a community safety residents survey revealed that 86.3 per cent of responders felt safe in their community – No change</i>	

Covid-19 work

Complaints/enquiries – total in first quarter of 356 – this is a mixture of enquires and complaints from businesses, employees and members of the public.

Visits – in addition to responding to the complaint/enquiries the team have been active in proactive surveillance of the Island during the quarter to ensure that premises were adhering to the restrictions that were introduced by the coronavirus legislation, to prevent the spread of the virus, engaging with premises and ensuring compliance. When the Government introduced the recovery plan the team worked to ensure that businesses were aware of what is required to re-open safely, this included updating webpages, webinars to provide information and answer questions, letters sent to certain specific sectors in addition to visits to town centre areas following the retail reopening to observe how this went in addition to address any particular concerns.

Inspection data

The food intervention programme is delivered by the Local Authority through a Framework agreement with the Competent Authority (Food Standards Agency).

During the coronavirus pandemic the Food Standards Agency sought and obtained approval from ministers to permit specific deviations from the direction given to local authorities in the statutory food law code of practice, this is currently in place until the end of September 2020 however remains under review.

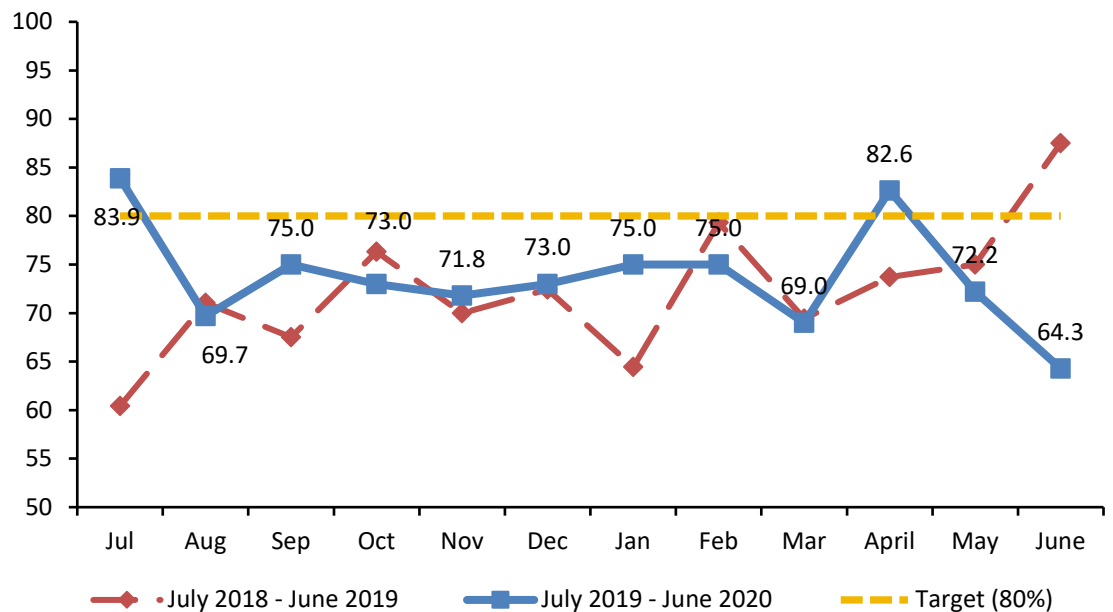
The result was the deferral of the planned interventions so that resources can be focused on urgent reactive work. The working direction was in line with Government guidance and work remotely by telephone and paper-based audit of documented, to inform prioritisation if an on-site visit is required and these were reserved for the high risk. A further aim of this plan has been to minimise footfall in those business that continue to operate during the emergency period, reducing the risk to public health.

As the Environmental Health Team also have an active involvement with the Covid-19 response at a local level, the team have had to continually risk assess their work programme. This has been in line with the advice and direction from the Food Standards Agency which has included proactive surveillance of local changes or established businesses changes during this time.

The team continues to follow the direction of the Food Standards Agency in addition to the local assessment of risk and need to divert resources and prioritising to the highest risk.

Short term measures

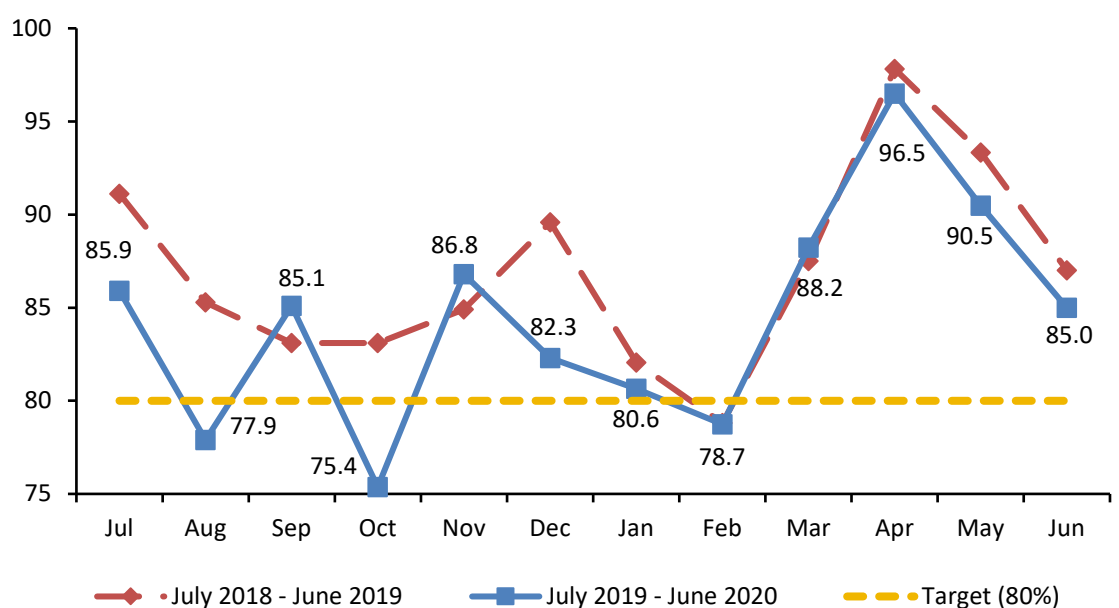
Percentage of critical incident calls (fire only) responded to within 10 minutes



The service attended 18 out of 28 critical incidents in the target times of 10 mins –first and 15 mins second pump responses. This is broken down as 10 first appliance and 4 second appliances that were slow responses (all second incident responses were at the same incidents as the first appliances) giving an overall result of 64.28 per cent. Analysis shows that the main reason for the first appliance not attending is the distance the appliance having to travel:

The proliferation of fires in the open has been discussed at Risk Co-ordinating Group with a result that messages to the public via social media and HFRS Comms of the notification to Fire Control if any controlled burns are undertaken which would not require IWFRS attendance

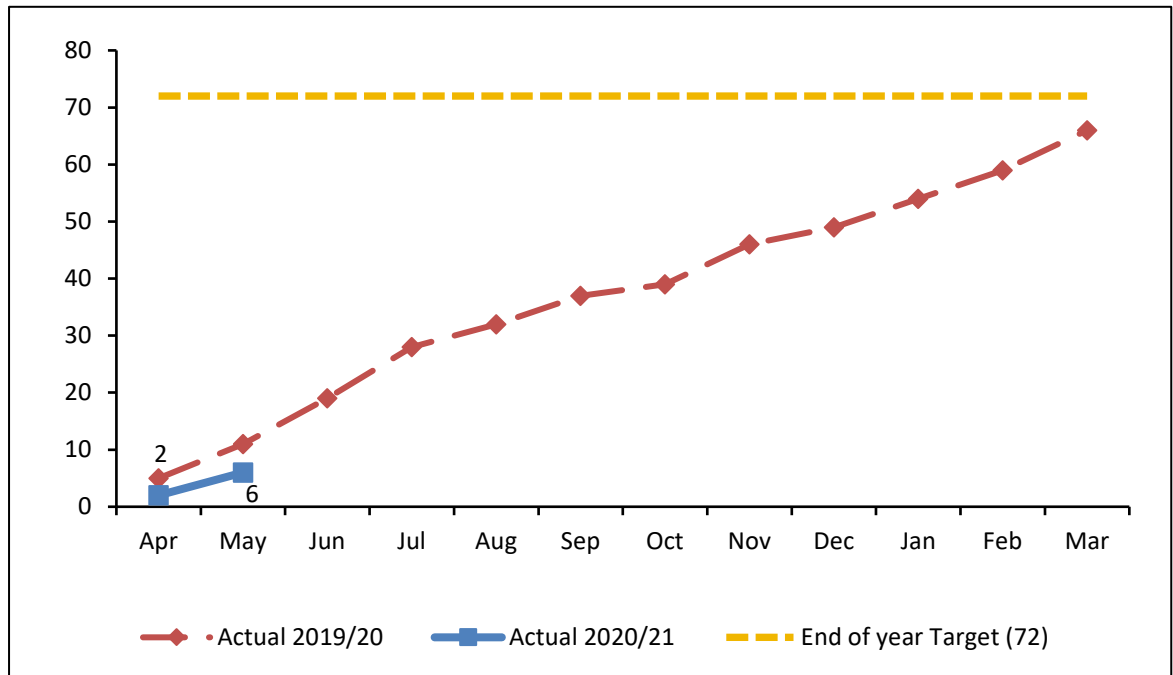
Percentage of co-responder calls (medical) responded to within 8 minutes (Rolling 12 months)



23 of the 27 co responder calls met the IWAS Response Standards.

Over the whole of Quarter 1, 70 out of 77 responses met the IWAS Response Standard.

**Number of people
(including children)
killed or seriously
injured (KSI) in road
traffic collisions
(RTCs) (cumulative)**



Reported with a lag in data. Currently for the year to date there have been fewer reported casualties (6) than at the same point last year (11). We are awaiting data for June 2020.