

Appendix A8 Q3 – APPENDIX A8 COMMUNITY SAFETY & PUBLIC PROTECTION

Key Activities Q3

Work with strategic partners and key stakeholders to ensure the Island has effective and robust arrangements to ensure the safety of the community at all times

Isle of Wight Fire & Rescue Service (IWFRS) is progressing a restructure to be in place by the end of February 2020.

IWFRS Prevention Team have:

- *Delivered two 'Head On' road safety events to 379 secondary school pupils alongside Police and Ambulance colleagues.*
- *Partnered with Hampshire Constabulary and the Highways Agency for a month-long campaign against drink and drug drivers – Operation Holly.*
- *Delivered 11 speed awareness courses alongside Hampshire Constabulary to a total of 250 Island drivers.*
- *Organised and hosted the 2019 'Safe Drive Stay Alive' initiative at Medina Theatre. This hard-hitting performance was delivered to 665 new drivers and potential drivers from eight different Island-based schools and colleges.*

Ensure the smooth transition of the fire service to the new Combined Fire Authority (CFA) for Hampshire and the Isle of Wight, subject to the Secretary of State's approval

Work is underway to extend the current Delivering Differently in Partnership (DDiP) agreement which will run until the CFA comes into force (scheduled for April 2021).

Contribute to the development of a new Integrated Risk Management Plan (IRMP) for the HIWCFA and scrutinise its delivery

The plan is in its final stages before going to the two fire authority governance processes for their consideration in February 2020.

Review the work and effectiveness of the [Community Safety Partnership](#)

An update on the progress of the strategy was presented to the Corporate Scrutiny in [November 2019](#).

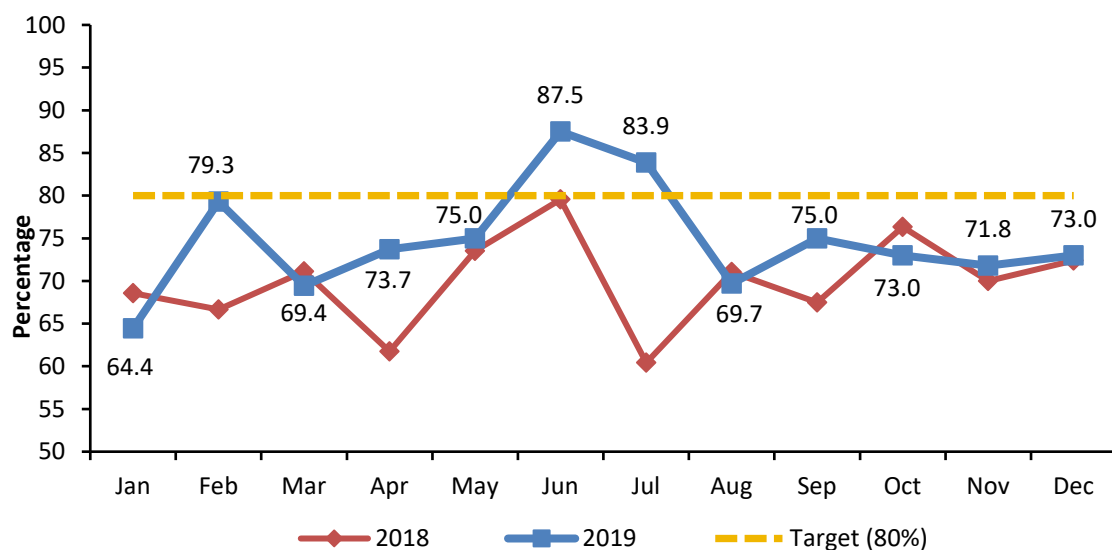
Review the delivery of Regulatory Services and their impact in protecting the Island's community

Activity in the third quarter of the year has resulted in:

- *137 inspections for food safety*
- *89 new business registrations (food)*
- *369 licence applications processed*
- *735 requests for service by the public (eg complaint about a business, nuisance etc)*
- *£137,559 saved to consumers by Trading Standards interventions*
- *Response to a community safety residents survey revealed that 86.3% of responders felt safe in their community.*

Short term measures

Percentage of critical incident calls (fire only) responded to within 10 minutes

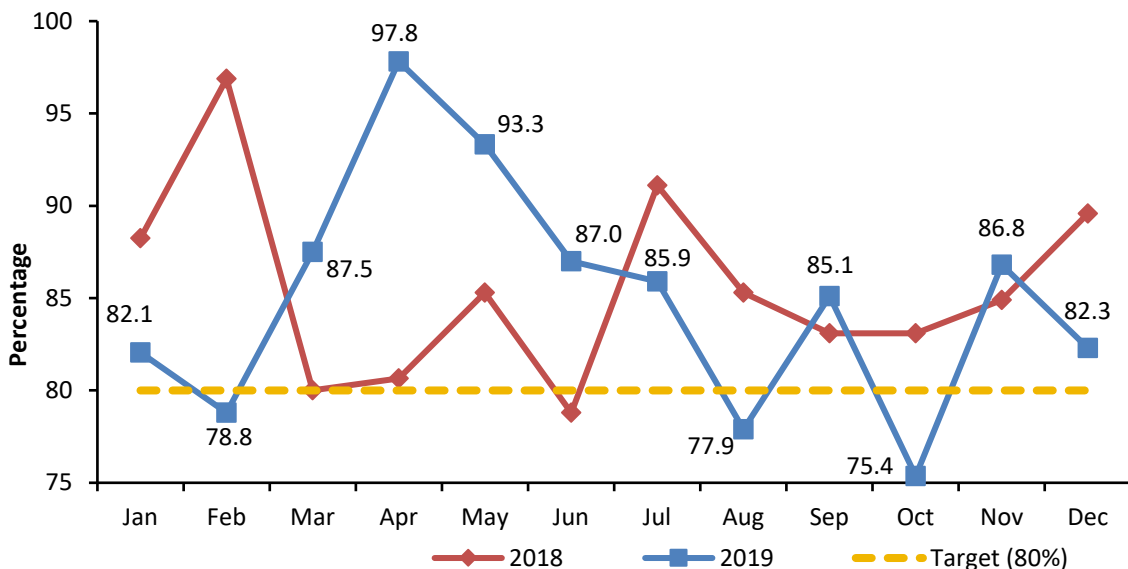


The service attended 26 critical incidents in December of which 19 were in the target time of ten and 15 minutes respectively for first and second pumps. The reason for delayed attendance for the first pump was due primarily to the unavailability at the time of call of the nearest station.

Over the whole of Quarter 3, 66 out of 91 responses were within ten minutes. (72.5%)

Despite a broad array of prevention work undertaken, we still recognise the need to respond to incidents as quickly as possible. In December, our crews reached 20 out of the 26 critical incidents (where risk to life is at its highest) in less than ten minutes. Analysis has told us where we don't make our times it is often due to an appliance not being available, so we send the next nearest. Our restructure will provide additional resource to support the recruitment and retention of 'On Call' personnel. Provision of two 'On Call Support Officers' will work with our training teams to ensure a targeted approach to recruitment in areas where we have reduced numbers of personnel. A recruits course for On Call personnel is planned for later in the year.

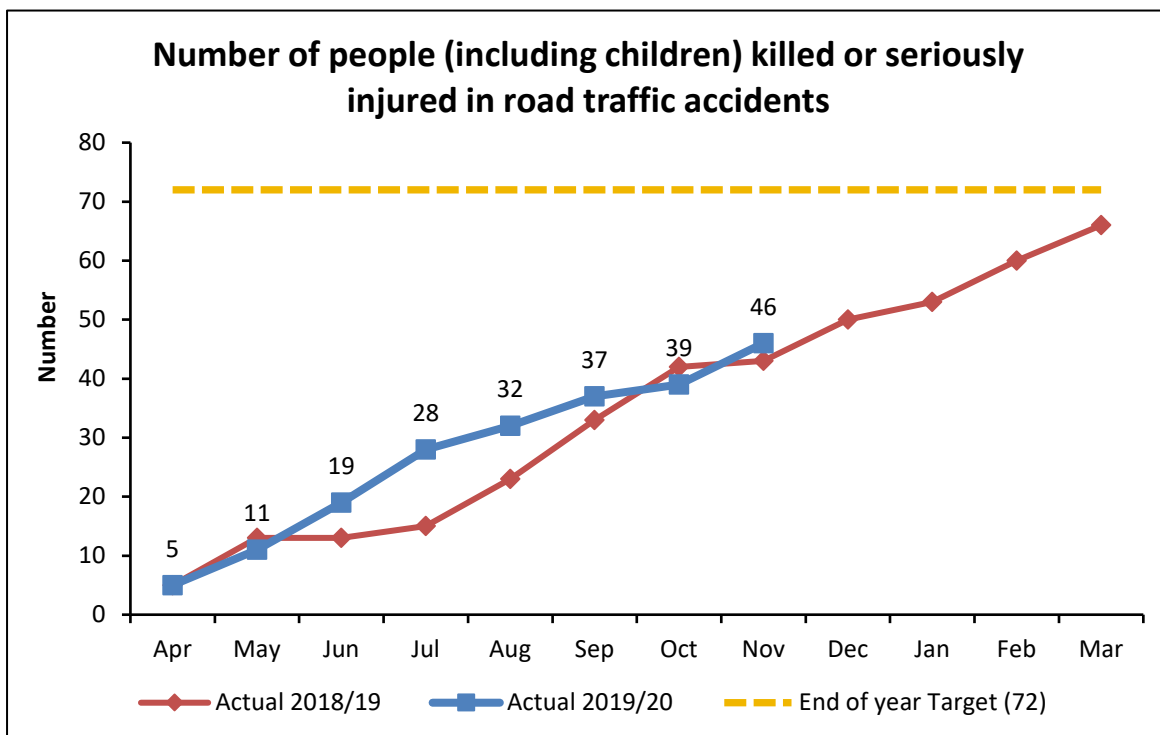
Percentage of co-responder calls (medical) responded to within 8 minutes (Rolling 12 months)



There were 79 co-responder incidents in December; ten of which failed to meet IWAS Response Standard for attendance of eight minutes.

Over the whole of Quarter 3, 166 out of 201 responses met the IWAS Response Standard (82.6%).

Number of people (including children) killed or seriously injured (KSI) in road traffic collisions (RTCs) (cumulative)



Reported on a three-month lag. Currently for the year to date there have been more reported casualties (46) than at the same point last year (43). We are awaiting data for December 2019.

Benchmark: In the nationally published data for 2016-18, the Isle of Wight had the highest figure of all its comparators at 57.2 per 100,000. The rate for England was 47.1 per 100,000 (Source: LG Inform).