

Appendix A8 Q2 – COMMUNITY SAFETY & PUBLIC PROTECTION

Key Activities

Work with strategic partners and key stakeholders to ensure the Island has effective and robust arrangements to ensure the safety of the community at all times

With a change of Local Senior Officer for the Isle of Wight Fire & Rescue Service (IWFRS) there has been an opportunity to review and reflect both resources and processes on the Island. As a result there are proposed changes to the structure from January 2020 with an aim to improve the overall effectiveness and efficiency on the Island. A new reporting structure has been created to monitor and review this on a bi-weekly basis. To support the new structure and IWFRS Managers a focus on Leadership has been prioritised. A Leadership conference and workshops are being developed for February 2020.

In addition the following key activities have been prioritised:

- Formulation of the IWFRS Plan (as the Performance Report's key areas are 'Priority Actions' within this Plan - namely Combine Fire Authority (CFA) transition, Delivering Differently in Partnership (DDiP) agreement, Integrated Risk Management Plan (IRMP) etc)
- Improved Retained Duty System (RDS) Cover through recruitment and stronger performance management
- Development of Welfare Programme (Trauma Risk Management (TRiM) and Mental Health First Aider networks)
- Progressing the HMICFRS Action Plan

An extension agreement for the strategic partnership (DDiP) is in draft which will allow us to further development and align until point of the creation of a CFA. The DDiP project (which has been the framework for integration throughout DDiP) will be closed down with a smooth transition of work-packages passing to the established CFA programme.

IWFRS membership within the Integrated Localities (IL) continues to build relationships with partner agencies supporting the most vulnerable members of our community. IL referrals for Safe and Well visits (fire-related health checks and installation of smoke alarms in a domestic setting) consistently support our aim to deliver over 80% of these checks within vulnerable settings. Within this period Fire have carried out 135 visits as a result of referrals within the vulnerable sector.

Other IWFRS Prevention activity within this period has included:

- Cycle training to 24 students through the British Cycling Bikeability course.
- 15 Island motorcyclists trained through the 'Biker down' first aid course.
- 13 Speed Awareness courses delivered to 300 Island drivers in partnership with Hampshire Constabulary
- 'Head On' road safety initiative delivered to 240 Year 10 within our Island secondary schools in partnership with Hampshire Constabulary and IW Ambulance.
- Four 'Firewise' (juvenile fire-setting intervention) cases closed and two more referrals from the Youth Offending Team undertaken.
- 'Teen Fire Fit' for six students from the Island Learning Centre
- Team building sessions under the National Citizenship scheme delivered to 180, 15-17 year olds

Further to this a second 'Safety Through Education and Exercise of Resilience' (Steer) course has been delivered in collaboration with Hampshire Fire and IW NHS as part of the 'Falls Prevention' strategy.

Our Protection (formally Business Fire Safety) team has suffered some long term sickness during this period so the workload on the remaining Inspecting Officer has had to be prioritised. Despite this there have been 31 Fire Safety Audits (full inspection with risk evaluation) – of which 26 were satisfactory and five will be followed up, four inspections following partner agency or public alert to a perceived fire safety risk, one enforcement procedure and thirteen Licensing inspections

Ensure the smooth transition of the fire service to the new combined fire authority for Hampshire and the Isle of Wight, subject to the Secretary of States' approval.

The work to create a new Combined Fire and Rescue Authority (CFA) for the councils of Hampshire, Isle of Wight, Portsmouth and Southampton has progressed well. Legal work is underway to draft the extension to the current DDIP Partnership agreement which will run until the Combined Fire Authority comes into force (scheduled for Apr 2021). The content of the extension agreement is likely to remain largely the same, with a focus to re-iterate the delegated authority of the CFO to operate as necessary (being the Chief Fire Officer for both services) to enable an effective transition into a CFA. This will further enable the positive work that's underway to continue to progress toward alignment in many areas.

All Workstream areas have now completed the re-scheduling of their plans to align with the amended Home Office timescales. As such an overall 'Integrated Plan' has been completed by the CFA Programme team. This plan will inform the 'Business Readiness' plan, which will serve to identify when some of the changes/impacts will take place for both HFRS and IWFRS staff. This timeline will be a live document and can be shared with all staff to give an indication when change will occur across both organisations.

The CFA Programme has eight overall 'workstream' areas covering all aspects of the organisation. These workstream areas are broken down into over 40 individual 'Business as usual' projects, which are monitored and scrutinised via the CFA programme team and its monthly programme board as its mechanism for governance and assurance. Liaison and joint-working between HFRS and IWFRS/IWC has enabled effective progress toward alignment across many of these work areas, supporting an effective transition to a future CFA.

Ensure the Isle of Wight's needs are fully represented by taking a full and active role in the new combined fire authority for Hampshire and the Isle of Wight.

The proposal that the Cabinet Member for Community Safety and Public Protection represents the needs of Island citizens as the IWC representative on the Shadow Authority once established in April 2020 continues. The member occupying this post already forms part of a Members Working Group, that sits on a bi-monthly basis to prepare for the creation of the Shadow Authority for transition into the Combined Fire Authority in the future. This group is attended by all HFRA members and the member for the IW mentioned above. This serves to replicate the expected demographic of the future Authority and enable a joined-up approach to the proposed governance model.

Contribute to the development of a new Integrated Risk Management Plan for the Hampshire and the Isle of Wight Fire Authority and scrutinise its delivery.

A single plan will be developed for the two Authorities of IWC and HFRA under the partnership arrangement that exists for the two Fire and Rescue Services. Each authority will be responsible for sign-off and delivery of the plan until such time as the two come together under a new single CFA in April 2021. During this period consultation with both the workforce, general public and other key stakeholders has taken place. The timeline for sign-off is February 2020.

Review the work and effectiveness of the Community Safety Partnership.

Community Safety Partnerships are statutory partnerships working together to tackle crime and disorder established by the Crime & Disorder Act 1998. The responsible authorities within the local partnership are;

- *Isle of Wight Council*
- *Hampshire Constabulary*
- *Hampshire and Isle of Wight Fire & Rescue Service*
- *Isle of Wight Clinical Commissioning Group*
- *Her Majesty's Prison and Probation Service*
- *Hampshire and Isle of Wight Community Rehabilitation Company*

An update on the progress of the progress of the strategy was presented to the Corporate Scrutiny in [November 2019](#)

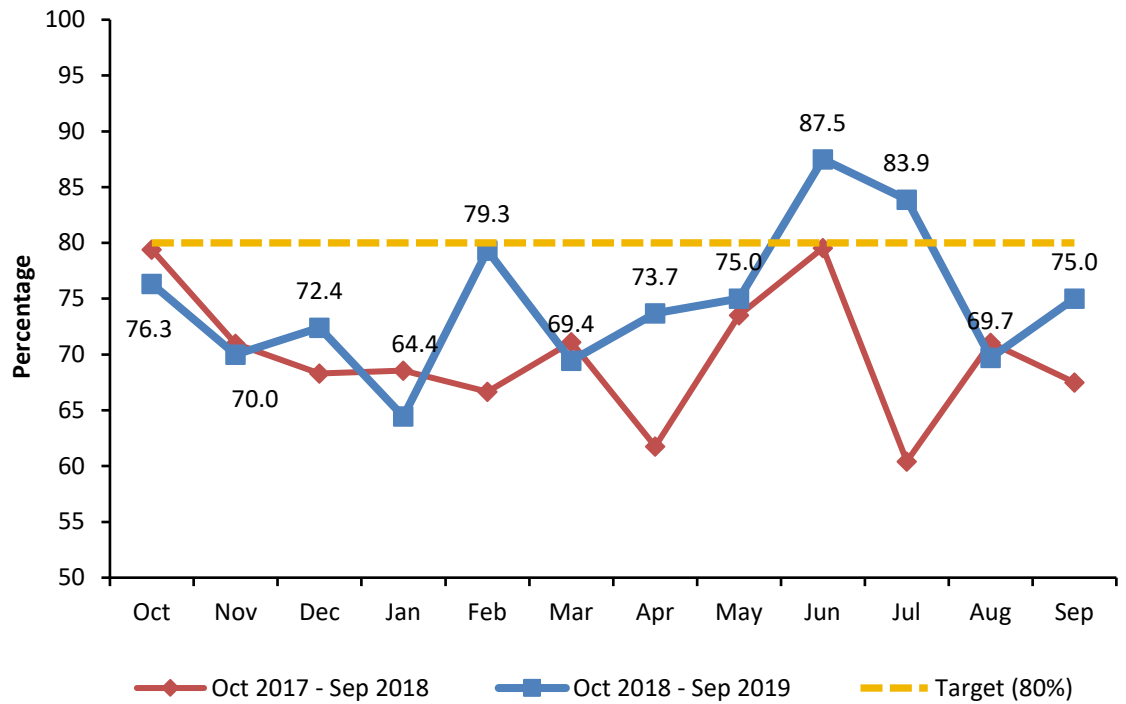
Review the delivery of Regulatory Services and their impact in protecting the Island's community.

Activity in the second quarter of the year has resulted in:

- *170 inspections for food safety*
- *60 new business registrations (food)*
- *One taxi prosecution*
- *419 licence applications processed*
- *917 requests for service by the public (eg complaint about a business, nuisance etc)*
- *40 FOIs dealt with*
- *£195,245 saved to consumers by Trading Standards interventions*

Short term measures

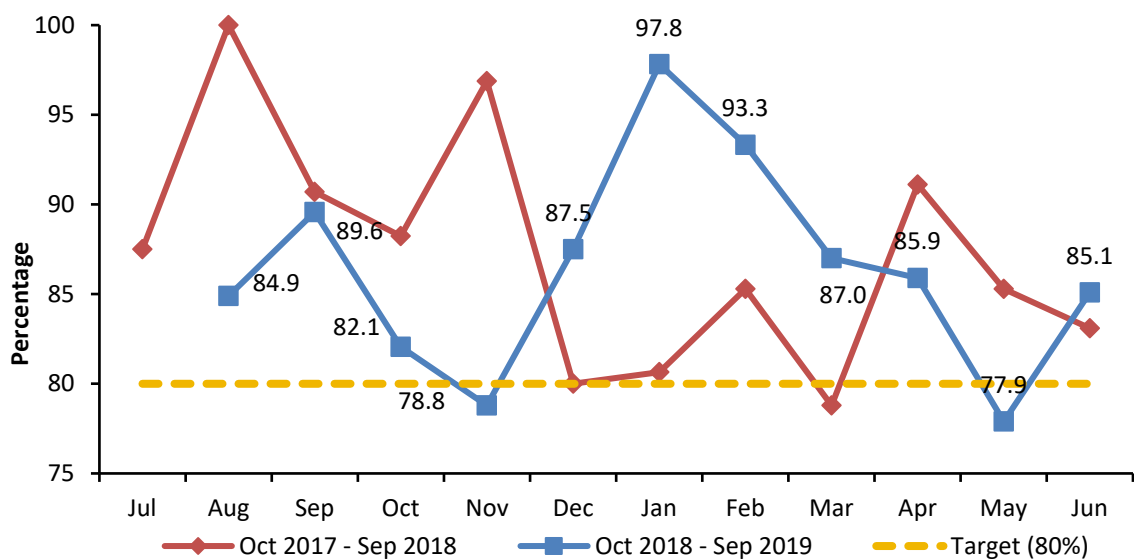
Percentage of critical incident calls (fire only) responded to within 10 minutes



The critical incident response for analysis which shows that of the 24 critical incidents 6 failed to achieve the response times for the first appliance—all the critical incidents that required a second pump achieved the 15 min response time. Travel distances were the main reason why attendance times outside the ten minute target.

Over the whole of quarter 2, 67 out of 88 responses were within 10 minutes. (76.14%)

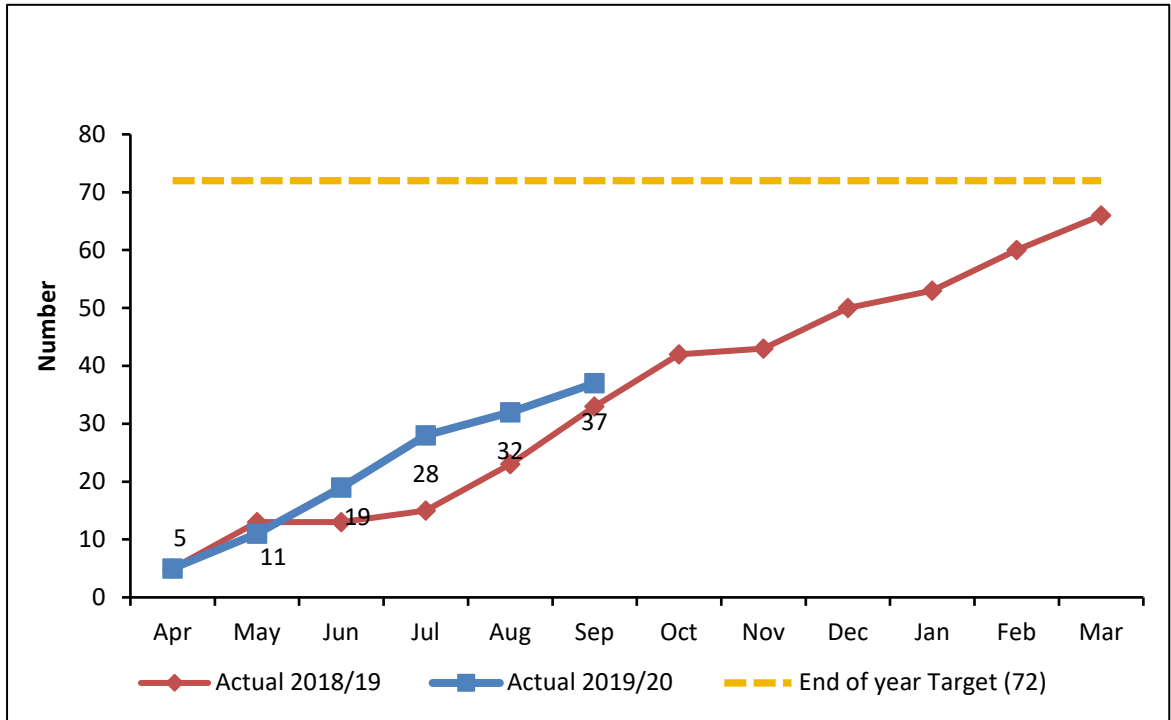
Percentage of co-responder calls (medical) responded to within 8 minutes (Rolling 12 months)



There were sixty seven Co-Responder incidents in September, ten of which failed to meet IWAS Response Standard for attendance of 8 minutes.

Over the whole of Quarter 2 172 out of 206 responses met the IWAS Response standard

Number of people (including children) killed or seriously injured (KSI) in road traffic collisions (RTCs) (cumulative)



Reported on a three-month lag. Currently for the year to date there have been more reported casualties (37) than at the same point last year (33)

There were 5 incidents in June (3 month lag due to police reporting timescales) resulting in 5 serious and 13 slight injuries. Figures show that for June a high percentage of casualties were among cyclists and motor cyclists. In all cases the weather was dry and the incidents were in daylight hours

Benchmark: In the nationally published data for 2015-2017, the Isle of Wight had the highest figure of all its comparators at 57.7 per 100,000 compared to our CIPFA nearest neighbours rate of 41.8 and the rate for England which was 40.8 (source LGInform).