




Appendix A1 Q4 – ADULT SOCIAL CARE, PUBLIC HEALTH & HOUSING NEEDS

<p>Rate of permanent admissions to residential and nursing care homes of older people aged 65+ (per 100,000 population)</p> 	<table border="1" data-bbox="678 436 1300 593"> <tr> <td>Baseline: 2017</td> <td>952.4</td> </tr> <tr> <td>Three-year target: March 2020</td> <td>628.2</td> </tr> <tr> <td>Ten-year target: March 2027</td> <td>592</td> </tr> <tr> <td>Actual: Q4 2018/19</td> <td>454.2</td> </tr> </table> <p>Comment: The success of the Adult Social Care (ASC) “Care Close to Home” programme has driven down the rate of admissions to permanent residential or nursing care. The provisional figure for the end of the 2018/19 financial year is just over 450 per 100,000 which is considerably better than both the three- and ten-year targets set in the Corporate Plan. The national average for 2017/18 was 585.6 per 100,000 meaning that the Isle of Wight is on schedule to be ahead of its original Corporate Plan ten-year target and the national average by the end of the 2018/19 financial year. For comparison previous year’s performance can be seen below:-</p> <table border="1" data-bbox="510 985 1444 1153"> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr> <td>2018/19</td> <td>454.2 per 100,000 population*</td> </tr> <tr> <td>2017/18</td> <td>599.5 per 100,000 population</td> </tr> <tr> <td>2016/17</td> <td>951.9 per 100,000 population</td> </tr> </tbody> </table> <p>*provisional figure</p>	Baseline: 2017	952.4	Three-year target: March 2020	628.2	Ten-year target: March 2027	592	Actual: Q4 2018/19	454.2	Year	Performance	2018/19	454.2 per 100,000 population*	2017/18	599.5 per 100,000 population	2016/17	951.9 per 100,000 population
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<p>Percentage of all people in receipt of ASC supported to live at home</p> 	<table border="1" data-bbox="678 1332 1300 1478"> <tr> <td>Baseline: 2017</td> <td>27.3</td> </tr> <tr> <td>Three-year target: March 2020</td> <td>35</td> </tr> <tr> <td>Ten-year target: March 2027</td> <td>60</td> </tr> <tr> <td>Actual: Q4 2018/19</td> <td>33.9</td> </tr> </table> <p>Comment: This reflects the reducing reliance on residential care and is a success factor linked to “Care Close to Home”</p>	Baseline: 2017	27.3	Three-year target: March 2020	35	Ten-year target: March 2027	60	Actual: Q4 2018/19	33.9								
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<p>Number of households in temporary accommodation</p> 	<table border="1" data-bbox="702 1668 1316 1814"> <tr> <td>Baseline: 2017</td> <td>179</td> </tr> <tr> <td>Three-year target: March 2020</td> <td>150</td> </tr> <tr> <td>Ten-year target: March 2027</td> <td>100</td> </tr> <tr> <td>Actual: Q4 2018/19</td> <td>188</td> </tr> </table> <p>Comment: Figure correct as at the end of March 2019. This is an increase from 180 at the end of December 2018.</p>	Baseline: 2017	179	Three-year target: March 2020	150	Ten-year target: March 2027	100	Actual: Q4 2018/19	188								
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Actual: Q4 2018/19	188																

Number of Extra Care Units available on island



Baseline: 2017	0
Three-year target: March 2020	150
Ten-year target: March 2027	700
Actual: Q4 2018/19	0

Comment: Design and development work continues with housing providers and investors to deliver new housing options by 2020.

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Key Activities

Champion the needs of the Island's community in the development & implementation of the NHS sponsored Hampshire & Isle of Wight Sustainability Transformation Plan/Programme (STP)

The recently revised Hampshire and Isle of Wight (HIOW) Sustainability and Transformation Plan/Programme (STP) was endorsed by the Health and Wellbeing Board and the council's Cabinet. It endorses the need for the development of a local integrated health system/partnership based around the Local Care Board. Work is ongoing to identify the key elements of the health and care strategy that would inform the work of the system/partnership.

Revise and refresh the terms of reference for, and the operation of Health and Wellbeing Board (HWB); ensuring that it is an effective strategic driver of community wellbeing for the Island

A revised term of reference has now been drafted and sent to the Chair of the Board for his consideration. An agenda item is now planned for the Health and Wellbeing Board in July 2019.

Develop and implement a clear plan, process and system for securing the integrated delivery of local health and care services

Throughout Quarter 4, the health and care system has worked on a sustainability strategy designed to reduce reliance on hospital care, deliver improved financial balance (primarily in health) and secure a more sustainable future for the entire health and care system. The implementation plan for the sustainability strategy has two key work programmes involving ASC: the Getting People Home work programme (where ASC is co-leading the establishment of an Integrated Complex Discharge Team); and the Onwards Care and Independence work programme (where the Director of Adult Social Services (DASS) is the Senior Responsible officer). In many ways, the sustainability strategy reinforces the existing work streams of the Care Close to Home strategy for ASC and we are implementing: an integrated "Regaining Independence Service"; scaling up the existing Integrated Locality Services; and introducing an island wide integrated service for people with learning disabilities. Also, during this past quarter, ASC has started to lead all activity round people's assessment for, and access to, Continuing Health Care, involving Clinical Commissioning Group (CCG) annual budget spend in excess of £16m.

Complete the implementation of integrated locality services (ILS) and an integrated access hub with Isle of Wight NHS Trust

As the request of the IOW NHS Trust, we have temporarily stood down from the development of the Integrated Access Hub in order to allow the Trust the time and space to develop and embed revised arrangements with primary care and the ambulance service. The focus of the three ILS over the past quarter has been to better engage with primary care and to start to measure the impact of the service. Expanding the ILS will be a core part of the Onwards Care and Independence work programme of the Island's health and care sustainability strategy.

Implement an agreed three-year delivery plan for the 'Care Close to Home' strategy based on the principles of person-centred practice and support & making best use of the additional Improved Better Care Fund monies

Main activities pertaining to Care Close to Home in Quarter 4 include:

- *the introduction of an in-house Personal Assistant (PA) service for people leaving hospital*
- *the introduction of an in-house domiciliary care service for people leaving hospital*
- *the extension of supported living options for people with learning disabilities and*
- *recruitment to a variety of senior roles in ASC including:*
 - *Assistant Director – Operations (interim)*
 - *Assistant Director – Commissioning and Partnerships*
 - *Principal Social Worker*
 - *Second Service Manager for care management teams*

Very importantly, from 1 December 2018, the Housing Needs Service joined with ASC as part of the Chief Executive's corporate restructure. This resulted in Housing Needs adapting several of their existing processes for example, the Multi Agency Risk Management process. We have also introduced a fortnightly meeting attended by housing needs and adult social care colleagues to scrutinise the support plans being delivered to families living in B&B, homeless people with care needs and people/families who have been living for a long time in temporary accommodation. Finally, at the end of Quarter 4, we received an independent review of the Housing Needs service and will be implementing the necessary actions over Quarter 1 and Quarter 2 of 2019/20.

Develop a robust and effective process for securing annual Better Care Fund (BCF) agreements with the IW CCG with appropriate action plans and to ensure significant increase in joint commissioning activity

The existing 2017-2019 Better Care Fund S75 agreement will be extended. The deed of extension and variation has been approved by the councils Contract Lawyer and work is in progress to update and refresh the work streams within the agreement. A formal report will be prepared for Local Care Board and Health and Wellbeing Board (HWB) once this has been completed.

Deliver demonstrable improvements in adult safeguarding practice using the principles of 'Making Safeguarding Personal' (MSP) and ensure a high quality and consistent approach in the council and its partners thereafter

In January 2019, the IOW Safeguarding Adults Board (SAB) conducted a mapping exercise across the 4 Local SABs in the SHIP (Southampton/Hampshire/Isle of Wight/Portsmouth) area to document the MSP work completed so far and document the resources available. This gathered information on audits, toolkits, training, MSP documented in Safeguarding Adults Review and any other relevant work. This information will be shared and used to build a new LSAB MSP Guidance with toolkit and training at a workshop in June 2019. In February 2019, the 4 LSABs launched their new multi-agency Hoarding Guidance. This is a practical guide for practitioners on working with individuals who exhibit hoarding behaviours but may not want to engage with statutory services. This has been accompanied by work in the Integrated Locality Hub in Ryde, working with agencies and individuals to ascertain the level of Hoarding on the Island and to provide multi-agency support where possible. In Quarter 3, the Local Authority contributed data to the national MSP Outcomes Framework Pilot Project, as well as attending a National MSP Outcomes Framework workshop with the SAB Coordinator in March. In March 2019, the SAB organised two multi-agency self-neglect training sessions which were both well attended by partner agencies.

Revise the Health and Wellbeing Strategy and ensure support from partners in its delivery and application

The HWB held on 31 January 2019 reviewed the proposed JSNA workplan and information that would be useful for the Board. A presentation by Regeneration outlined future plans in context of the 'The Island Plan' consultation, with feedback requested by board members as part of this process. A workshop was planned for the April Board which will review the progress of the Health and Wellbeing Strategy priorities around secure housing and environments that promote physical activity.

Build on the robust short-term arrangements put in place for the continued delivery of sexual health, substance misuse and 0-19 (school nursing and health visiting) services and develop a plan for the long-term delivery of the services

Substance misuse – Inclusion Isle of Wight have now fully implemented their transition plans. The service is meeting the new service specification that conforms to National Institute of Health and Care Excellence (NICE) guidelines and current best practice which is based on a family centred approach and recovery model. A positive initial contract meeting was held on 21 February 2019.

Sexual Health – Negotiations have taken place with the incumbent provider to develop a clinically safe service. The provider needs to assure the council they can provide a clinical led service by 1 May 2019. Transformation of the service to increase effectiveness and efficiency is ongoing and will continue as part of a new contract.

0-19 – It was decided to ensure the outcomes and key aspects of the specification align with the children's services Early Help service also to be procured in 2019 for a 2020 start and as a result, commissioners have continued to work closely to ensure this can be achieved. It was also decided that the IOW specification would be modelled on the Hampshire specification as it closely mirrors what the commissioners want to achieve and has been prepared to enable alignment with other children's services. Hampshire has been working closely with the CCG and NHS and so IOW immediately benefits by adopting a specification which has these alignments embedded. Hampshire procurement and legal are leading with engagement from IOW procurement and legal which increases capacity and ensures a single procurement process. There will be two lots and two separate contracts, so it is possible for there to be a different provider on IOW to Hampshire. The specification is due to be completed by June 2019. The transformation plan continues to be implemented by the Trust.

Update the Joint Strategic Needs Assessment (JSNA) ensuring the data is relevant, current and informs decision making at all levels of the council

The Housing, Demographics & Population, Fuel Poverty, Life Expectancy & Mortality topic briefings are all at final draft stage and will be published shortly. With the Education & Skills and Community Safety Assessment due to be worked on during the next quarter.

Phase 2 development of the website is still on hold due to competing demands both within the analyst team and ICT, but we are continuing to investigate the use of off the shelf options such as Power BI.

We are also looking at a new communication plan to ensure information isn't just published but is also embedded into practice across the system.

Work is beginning in conjunction with colleagues across Hampshire on an STP level (Hampshire and IOW) JSNA which could have an impact on the delivery of the local JSNA depending on the complexity and scope of the work required.

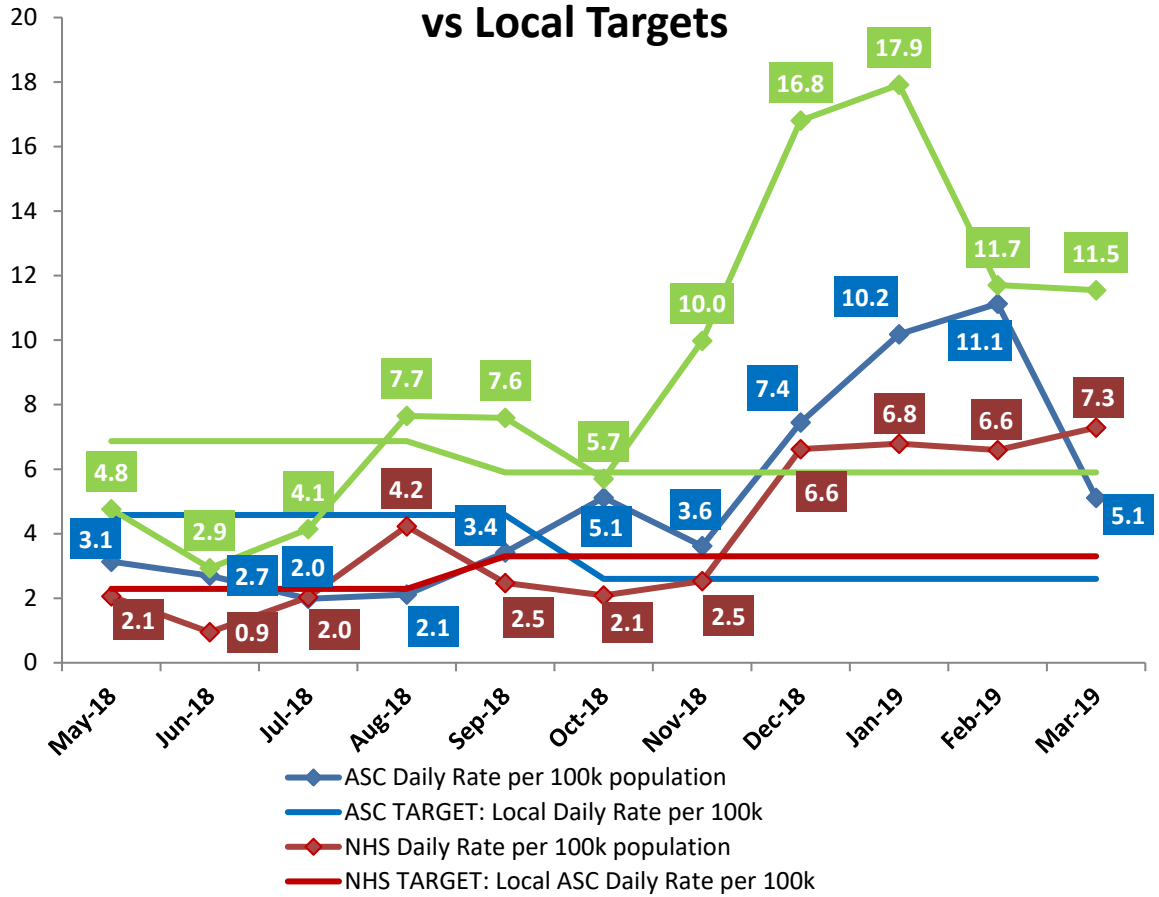
Short Term Measures

Adult Social Care

Average daily rate of Delayed Transfers of Care (DTC) per 100,000 due to Adult Social Care

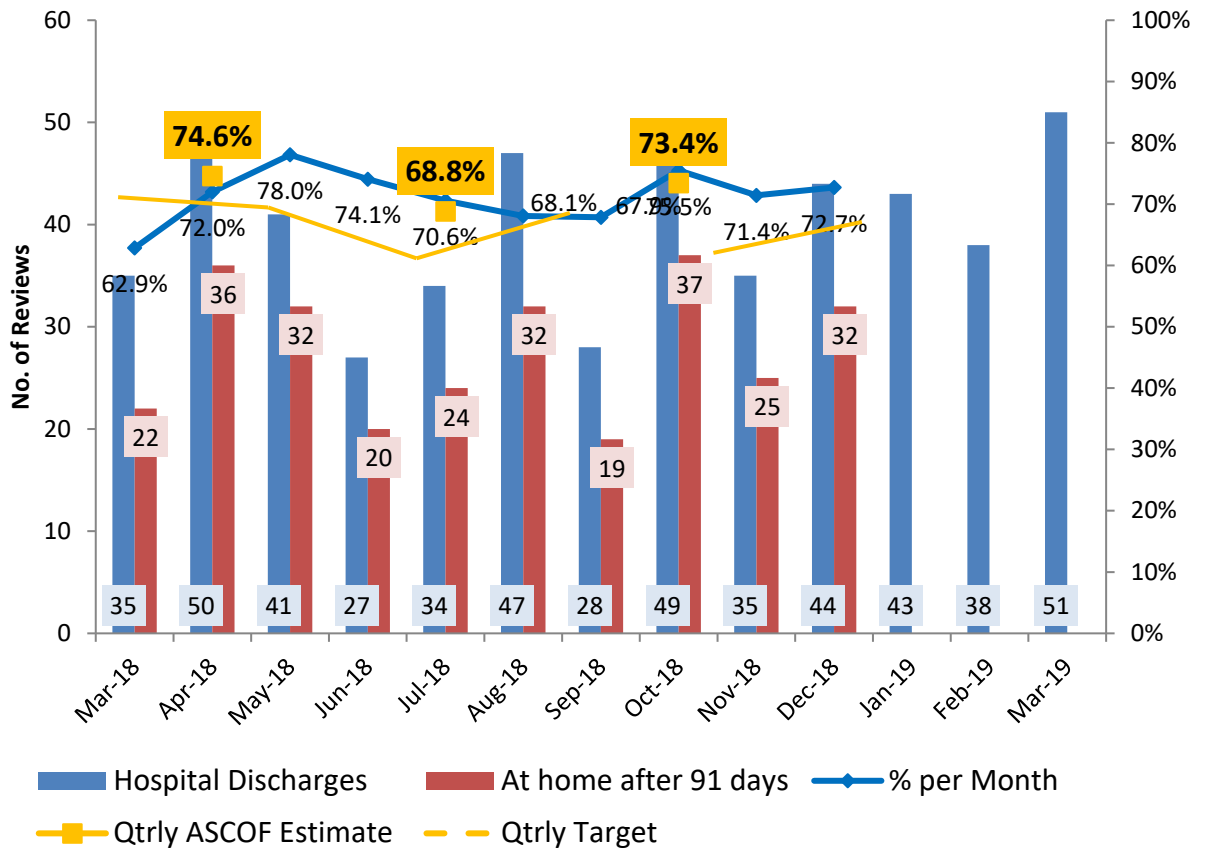


ASC, NHS & COMBINED Daily Rates per 100k vs Local Targets



Performance in February sees NHS and ASC still above the required local daily rate per 100k targets. This therefore means the combined rate is also above target. Figures for February have reduced since December and January with ASC at 5.1 (half the rate of December 2018), NHS at 6.6 (the same as the rate in December 2018) and a combined rate of 11.7.

Proportion of older people (65+) still at home 91 days after discharge from hospital into reablement / rehabilitation services



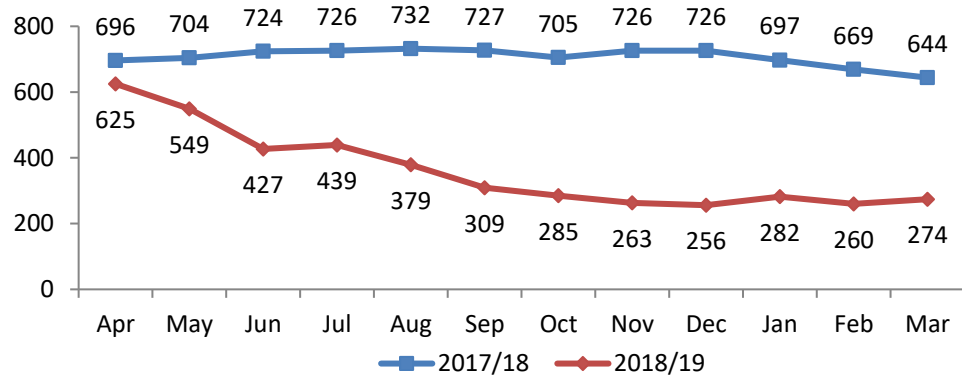
Quarterly figures for proportion of older people (65+) receiving reablement services following discharge from hospital. There is a time lag of one month for discharge figures from the NHS. Where the last month in the quarter is not available an average of the previous two months is used to calculate a provisional quarterly percentage.

Of the 12 people in December that were not at home after 91 days, three were readmitted into hospital, five went into residential care and four people died.

Number of outstanding Deprivation of Liberty Standards (DoLS) Assessments



Number of outstanding DoLS assessments

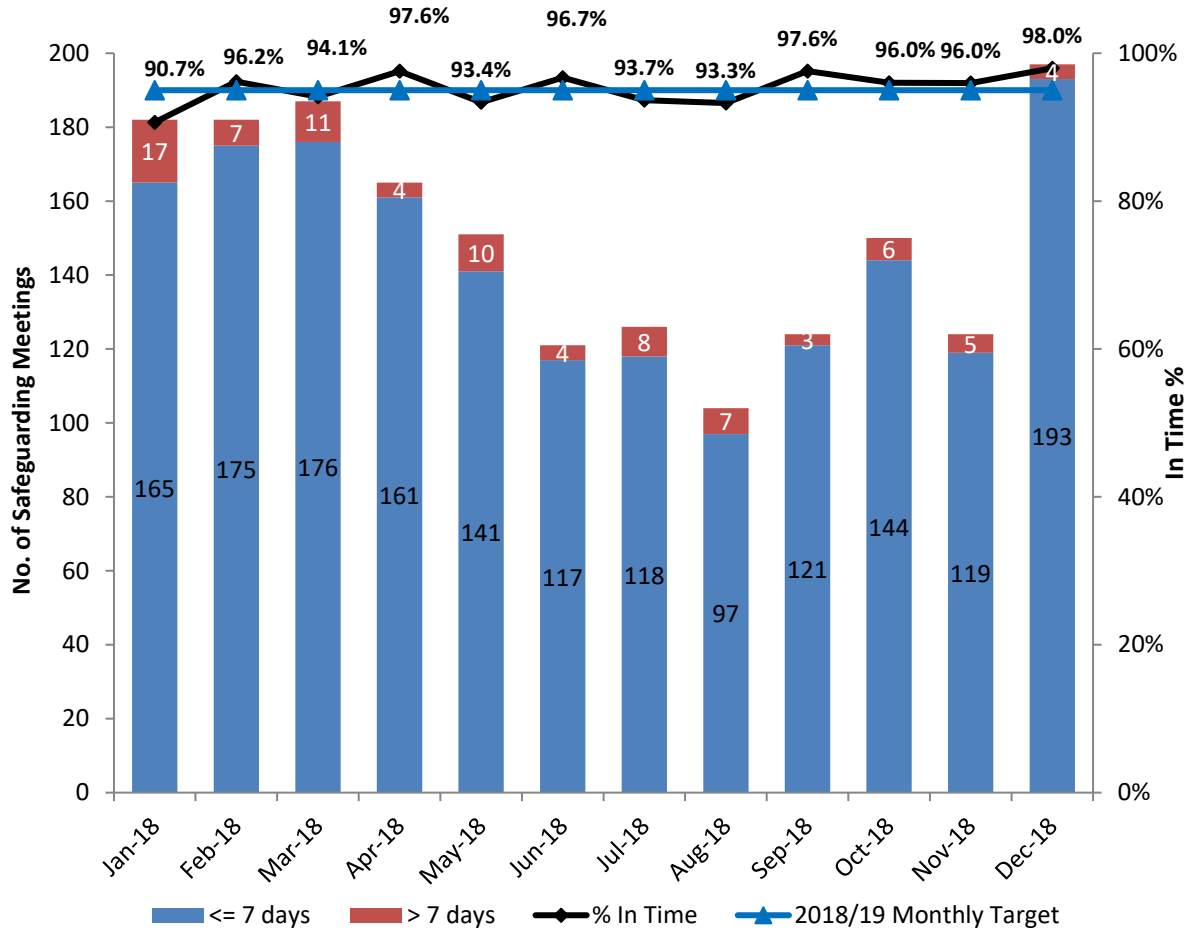


There were 58 applications received in March 2019 which compares to 39 last month and 549 in March 2018. 38 assessments were completed, with 22 authorised, three not granted and 13 circumstances changed. There were 13 requests ended in March (three changed circumstances, six died and three moved). The numbers of applications awaiting assessment increased in March from 260 to 274 and from 625 in April 2018 (March 2018 there were 644 outstanding).

There was a significant increase in new requests in March (58) from February. Monthly variances are common, however the overall monthly average for 2018/19 of 49 is within forecast of between 45 and 50 cases per month.

The number of DoLS assessments completed and authorised have decreased by 30% in March, reflecting the reduced Best Interest Assessor (BIA) capacity. This number is likely to drop again in April as DoLS secondments have ended at 31 March and there will be a gap in allocations and BIA completions while the new arrangements for undertaking assessments is embedded. Current data indicates this back-log increase will be at the rate of a minimum of 25 requests per month.

Percentage of safeguarding meetings held within seven days of the referral being received.

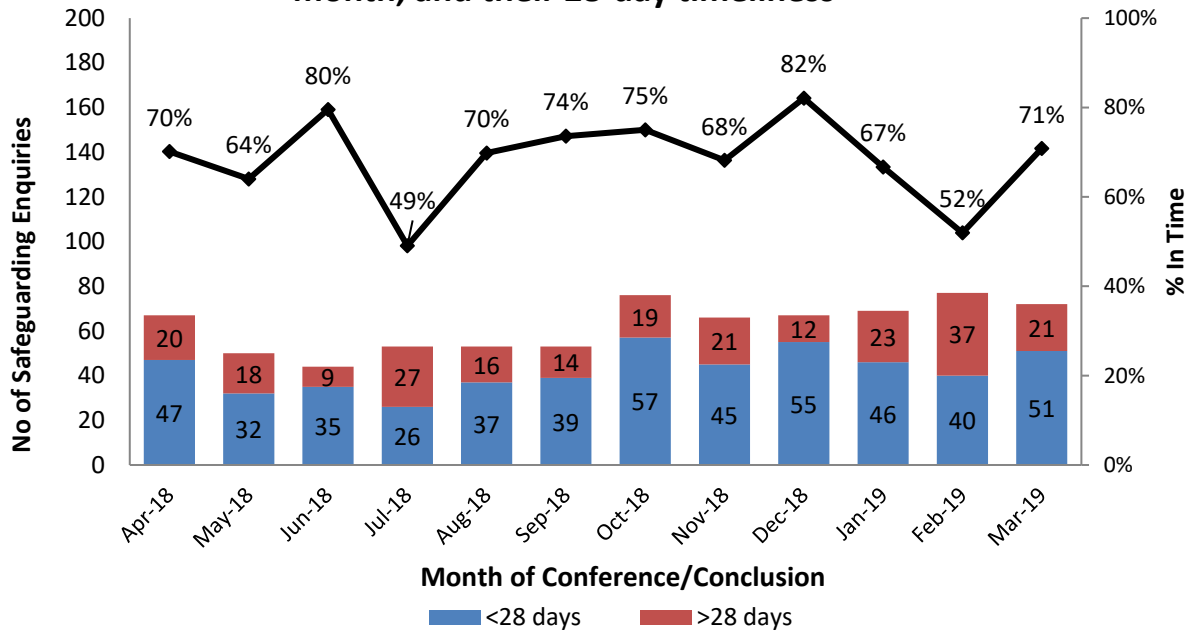


The team continue to work toward meeting the 7-day timescale and are achieving this well. 95.7% of Safeguarding meetings were held within timescales in March 2019, this compares to 94.4% in February 2019 and 94.1 in March 2018.

Percentage of adult safeguarding case conferences held within 28 working days of the safeguarding planning meeting



Number of S42 Enquiries Conferenced/Concluded per month, and their 28-day timeliness



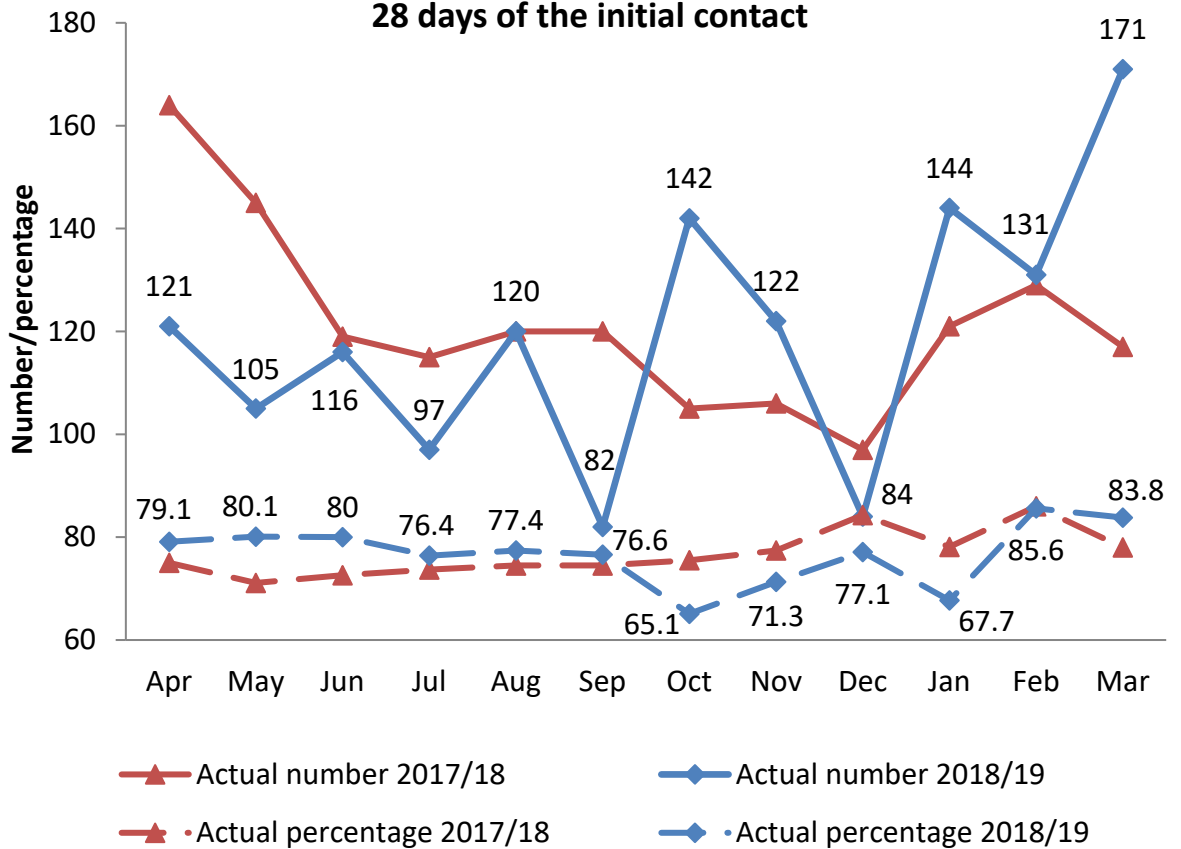
28 days remains challenging for the team due to complexity of personal outcomes and availability of the information from partners, individuals and family members.

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Percentage of adult social care assessments completed within 28 days of the initial contact referral



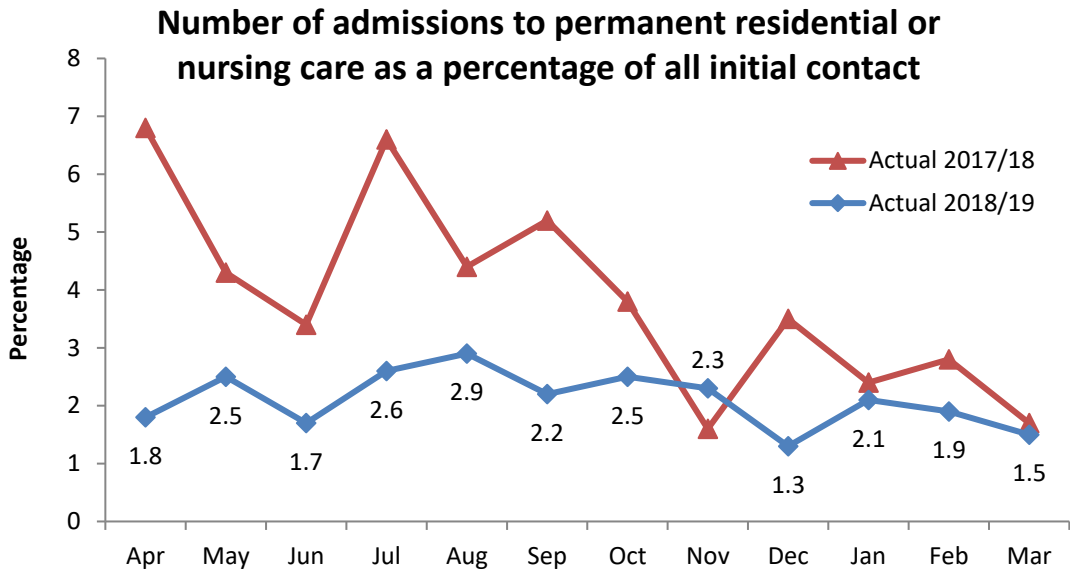
Number/percentage of ASC assessments completed within 28 days of the initial contact



The number of Your Needs Assessment's (YNA) completed in March 2019 increased to 204 from 153 in February. Year to date sees 1,885 completed compared to 1,920 at the same point in 2017/18. YNA awaiting authorisation decreased in March to 29 from 33 in February. There were no prisoners assessed in the month. Year to date figures show that there have been 22 prisoner assessments undertaken with one being eligible for services.

The number of outstanding reviews also increased from 205 in December 2018 to 235 in March 2019 although the number that are more than three months overdue decreased significantly from 106 to 89 in the same period.

Number of admissions to permanent residential or nursing care as a percentage of all initial contact



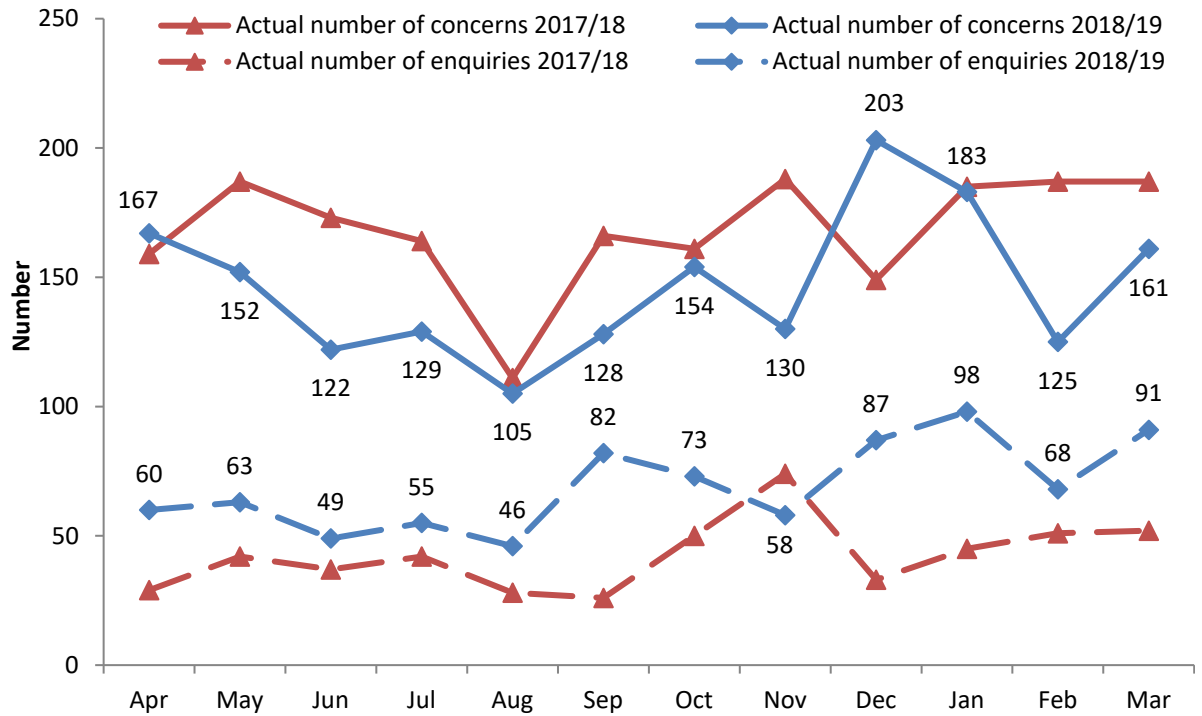
This figure remains consistently low. Downward trend is positive and represents residential or nursing care being seen as a last resort solution allowing more people to remain in their own homes. The figure has reduced significantly over the last year (it was 5.3% in September 2017.)

Benchmark - The national benchmark figures for permanent admissions to residential and nursing care homes is split between people aged 18-64 and people aged 65 and over. For a number of years, the Isle of Wight has been an outlier on this measure with a far higher proportion of people placed in permanent residential or nursing care than the national average. Due to the success of the ASC Care Close to Home programme the Isle of Wight is forecasted to have a lower than average number of people admitted to permanent residential or nursing care by the end of this financial year.

Number of adult safeguarding referrals



Number of safeguarding referrals



Via the leadership of the Safeguarding Adults Board, we have developed a new 'threshold and decision-making tool' and provided risk training to all agencies who work with adults at risk. As a result, we are beginning to see a continued reduction of the number of concerns, allied to a higher conversion rate to Section 42 Enquiries. We believe this is due to the more consistent triaging at the referral stage and more appropriate referrals. There has been a reduction in falls & medication errors. The service hopes that these numbers will continue to show the receipt of appropriate referrals as new criteria is followed.

A safeguarding concern is a report made to the lead agency for the safeguarding process to raise concerns that an adult at risk may have been, is, or might be, abused. Some concerns then lead to an enquiry.

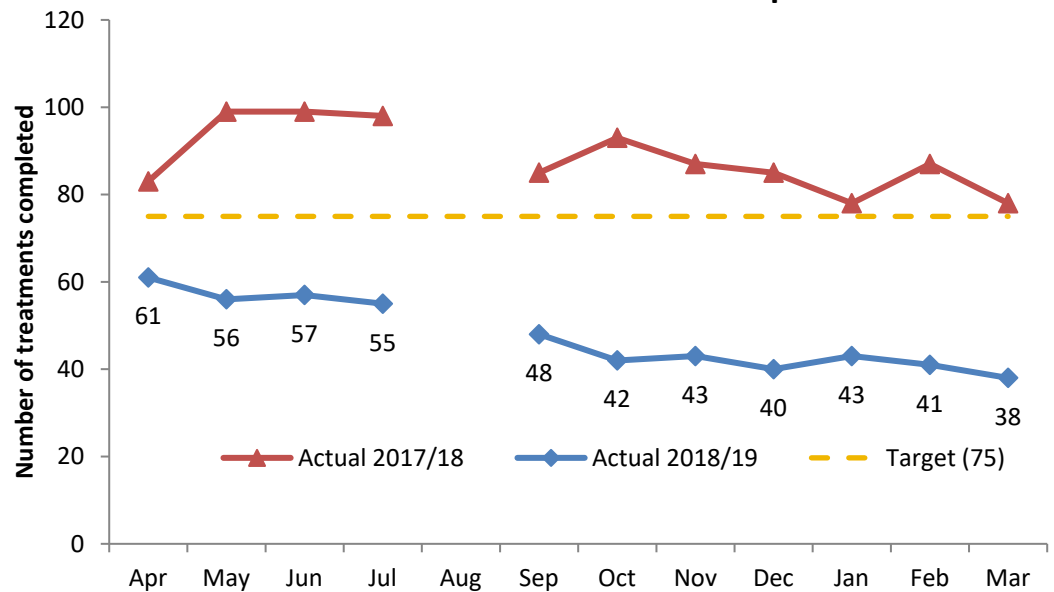
The Care Act 2014 (Section 42) requires that each local authority must make enquiries, or cause others to do so, if it believes an adult is experiencing, or is at risk of, abuse or neglect. An enquiry should establish whether any action needs to be taken to prevent or stop abuse or neglect, and if so, by whom.

Public Health

Number of alcohol treatments completed (Rolling 12 months)



Number of alcohol treatments completed



February data is released in March.

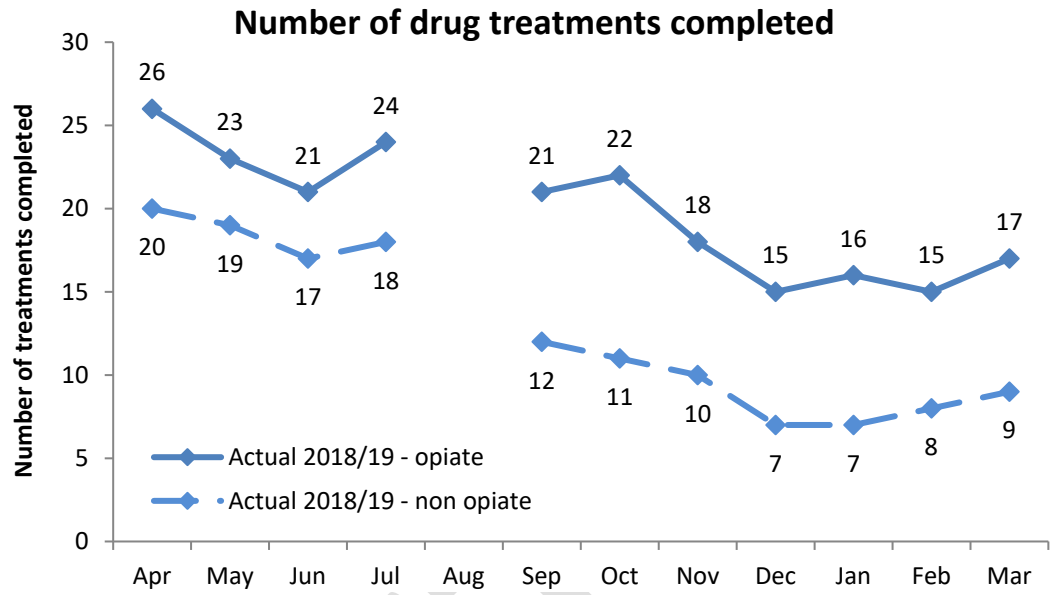
In January there were 41 completions out of 122 in treatment.

In November, there were 38 completions out of 125 in treatment.

Benchmarking: The top quartile range for comparator local authorities is 39.19%-45.97%. The Isle of Wight percentage is 33.3% so we are not within the top quartile.

The poor performance seen over the last year reflects the severe challenges experienced by the IW Trust in providing the service which led to the Trust declaring that they could no longer provide the service in November 2018 and the service being taken over by a new provider, Inclusion, which is part of Midlands Partnership NHS Foundation Trust. We would expect to see improvements in performance over the next year as the Inclusion service establishes a service which works to current best practice guidelines.

Number of drug treatments completed - opiate and non-opiate clients (Rolling 12 months)



February data is released in March.

Opiate clients:

In January, there were 15 completions out of 302 in treatment.
In February, there were 17 completions out of 303 in treatment.

Benchmarking: The top quartile range for comparator LAs is 8.37-12.41%. The Isle of Wight percentage is 5.1% so we are not within the top quartile.

Non-opiate clients:

In January, there were 15 completions out of 302 in treatment.
In February, there were 17 completions out of 303 in treatment.

Benchmarking: The top quartile range for comparator LAs is 45.45-74.32%. The Isle of Wight percentage is 25.9% so we are not within the top quartile.

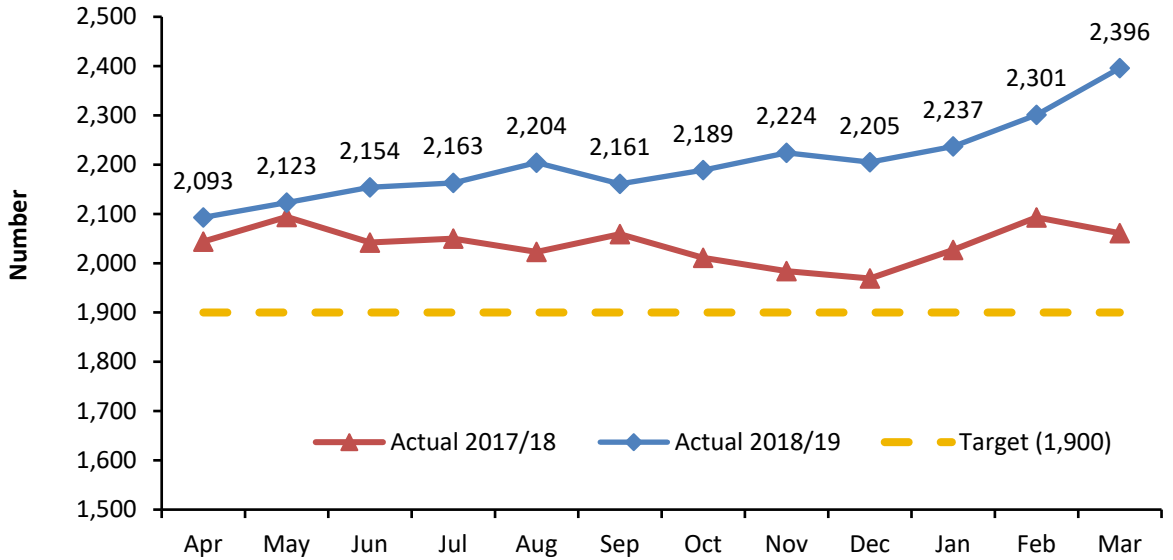
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Housing Needs

Number of people on the housing register at month end



Number of people on the housing register at month end

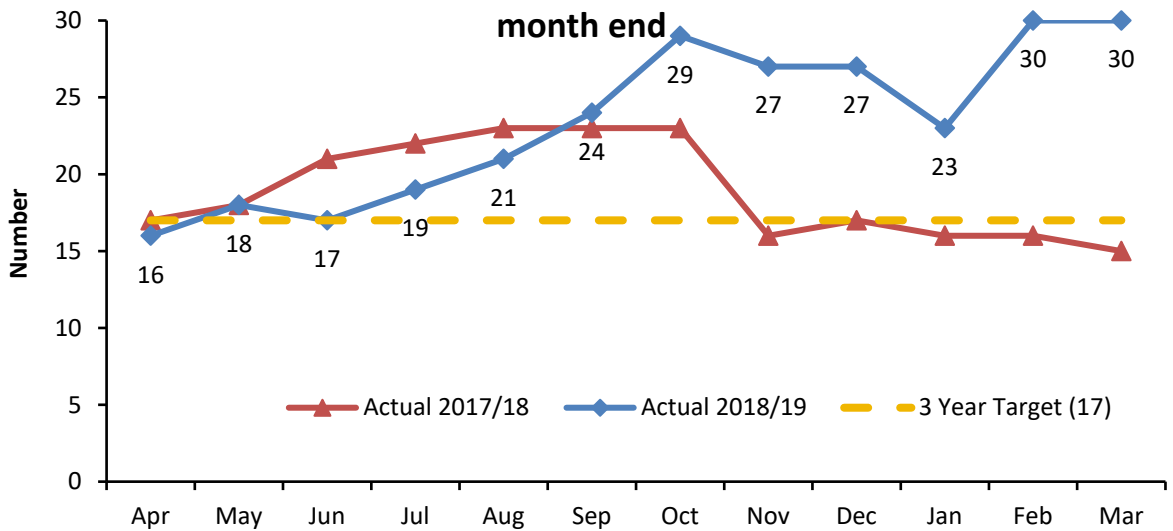


March 2019 - Number of active housing register applications indicate demand for affordable rented homes which is not currently being met.

Number of people on band 1 of the housing register at month end



Number of people on Band 1 of the housing register at month end

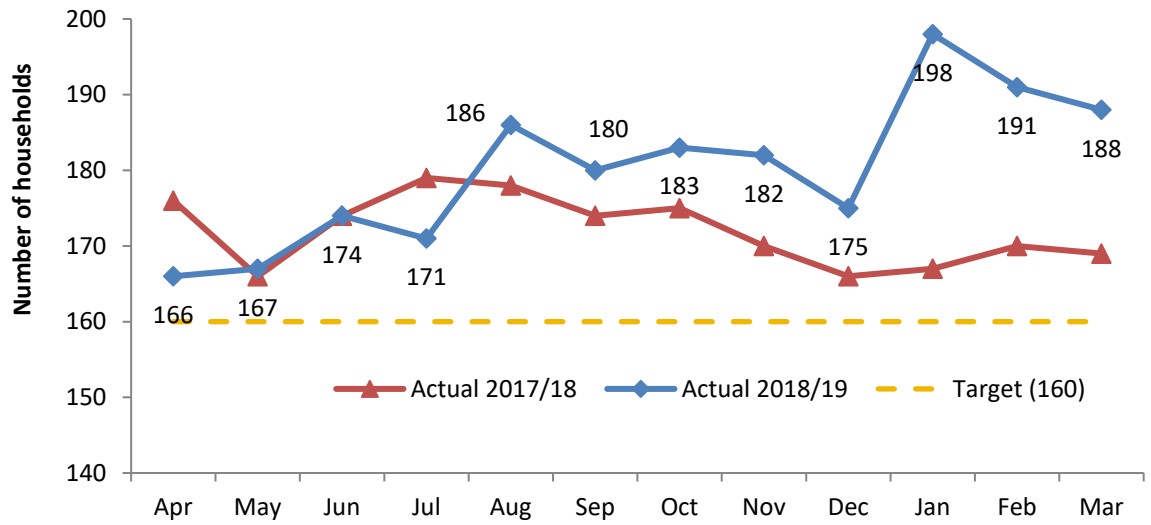


March 2019 - Band 1 priority is awarded to applicants with urgent housing needs some of which require specially adapted homes.

Number of households in temporary accommodation at month end



Number of households in temporary accommodation at month end



March 2019 - Numbers remain high due to pressures on service and lack of affordable alternatives

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Strategic Risks

Failure to recruit acceptable quality of professional practice across Adult Social Care (ASC)			Assigned to: Director of Adult Social Care		
Inherent score	Target score	Current score	Previous scores		
			Mar 19	Feb 19	Dec 18
14 RED	6 GREEN	10 AMBER	10 AMBER	10 AMBER	12 RED
Mitigation					
ASC Programme Board		All ASC projects are reviewed monthly by the ASC Programme Board with any exceptions being escalated to the ASC Transformation Board. Programme board highlight report reflects the corporate standard.			
ASC restructure to support person centred care		A review is under way of the current structure, services and processes within ASC to be completed Autumn 2019.			
ASC recruitment and retention		Current vacancies within ASC now form part of the ASC Service Board Performance Report. A recruitment timetable has been developed by the recruitment co-ordinator to keep track of vacancies, recruitment stages etc.			
ASC Learning and Development (L&D) Plan		Human Resources and L&D are working together to explore workforce development and career pathways. Current pathways already include the apprenticeship degree in social work. Consideration is also being given to building up a strategic partnership with a local university.			
Mobile working pilot		<p>Laptops have been deployed to the Review / Long Term Conditions teams and the feedback from staff has been very positive. Due to the extensive handovers from ICT, no additional training has been required at this time due to staff being able to complete their work in the same way as they do in the office. Learning & Development have re-circulated the online training available for programmes such as OneNote and staff have been sharing their tips and tricks for the new equipment.</p> <p>The roll out of new equipment to the remainder of ASC has been captured in both the County Hall Moves project and the Windows 10 Laptop Deployment project. The remaining staff based at Enterprise House are due to receive their new kit by 5 July 2019. ASC teams not based at Enterprise House (i.e Hospital Social Work Team) will receive their new kit prior to December 2019.</p>			
New person-centred, strengths-based assessment forms		The strengths-based approach forms have been revisited, training sessions are planned for end of April 2019 with go-live planned for end of August 2019.			

Failure to identify and effectively manage situations where vulnerable adults are subject to abuse			Assigned to: Director of Adult Social Care		
Inherent score	Target score	Current score	Previous scores		
			Mar 19	Feb 19	Dec 18
16 RED	6 GREEN	9 AMBER	9 AMBER	9 AMBER	9 AMBER
Mitigation					
ASC Programme Board	All ASC projects are reviewed monthly by the ASC Programme Board with any exceptions being escalated to the ASC Transformation Board. Programme board highlight report reflects the corporate standard.				
'Deprivation of Liberty Safeguards' (DoLS) backlog clearance programme	<p>In November 2017, ASC identified some 750 outstanding DoLS referrals awaiting assessment, of which 120 were classified as high priority. Funding was identified to commission an external agency to complete outstanding assessments.</p> <p>Current levels are at 271 with only eight in priority one. Assessments for these are being undertaken. Authorisation of outstanding assessments is being maintained; additional trained staff have been identified and are now on the rota to support full time assessors to manage the current and future demand for assessments. Analysis of the renewals of existing assessments is being undertaken to support any capacity issues that might be identified.</p>				
Mental Health Action Plan	An action plan has been produced in response to the independent review of mental health social work practice – the Mental Health Team has been heavily engaged in its development and this is on target. Permanent new group manager in place and business case is being developed to increase the size of the team and to support the Acute Mental Health Practitioner out of hours services; dedicated expertise in Section 117 is in place and supporting policy is in final draft.				
Safeguarding Action Plan	Completed and signed off. Following the Making Safeguarding Personal (MSP) audit there will a new plan to address any new or emerging issues. Review of the practice guidance is complete. MSP toolkit for ASC practitioners in place.				
Learning Disability (LD) Homes Service improvement plans	There are policies and procedures in all of the learning disability homes for whistleblowing, safeguarding and ongoing training and awareness for staff and there have also been unannounced meetings by senior management. Additional safeguarding training sessions are currently being arranged. Registered managers continue to actively address and review the actions detailed in their service improvement plans.				
Centralisation of outreach teams	The Manager is in the process of registering with CQC (Care Quality Commission) (March 2019) to bring the regulated activity under one single manager. An action/improvement plan is in place for the service. CM2000 - There is now a project board in place to govern the delivery CM2000 rostering system which should be live in May 2019. The Response Coordination Team have undertaken their system training				

	and the service is due to train all front-line staff in the use of the system and the hand-held devices. The centralised location has been delayed and will be after the Enterprise House move in July /August 2019. This is a real service priority as having two separate locations to operate is not efficient, effective or responsive. The CQC Registration process is beginning in order to ensure the move can happen in July 2019. The move is likely to be The Barracks in Sandown once approved by CMT.
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Failure to secure the required outcomes from the integration of adult social care and health			Assigned to: Director of Adult Social Care		
Inherent score	Target score	Current score	Previous scores		
			Mar 19	Feb 19	Dec 18
16 RED	6 GREEN	12 RED	12 RED	12 RED	12 RED
Mitigation					
ASC Programme Board	All ASC projects are reviewed monthly by the ASC Programme Board with any exceptions being escalated to the ASC Transformation Board. Programme board highlight report reflects the corporate standard.				
Transformation programme and operational integration	Work on the following programmes/operations will be based on the pathway and financial model produced by consultants Carnall Farrar: <ul style="list-style-type: none"> • LD integration. • Mental health integration. • Rehab/reablement and recovery. • Integrated Locality Services – Community Services. • Continuing health care. • Integrated quality function. • Hospital flow/discharge. • 				
Responsiveness to hospital escalations	Senior ASC staff are on call seven days a week in order to direct resources to those people deemed medically fit for discharge and the responsibility of ASC. In addition, the Single Point of Commissioning (SPOC) Team continues to identify all providers willing and able to respond to requests at weekends to assess people deemed as requiring either residential care or domiciliary support. Delayed transfers of care (DTC) meeting chaired by the Director of Adult Social Services occurs every Friday, which provides the single and agreed DTC count.				

Additional demands placed upon the Isle of Wight Council and partners owing to pandemic flu			Assigned to: Director of Public Health		
Inherent score	Target score	Current score	Previous scores		
			Mar 19	Feb 19	Dec 18
16 RED	16 RED	16 RED	9 AMBER	9 AMBER	N/a
Mitigation					
Internal arrangements	<p>The IWC Pandemic Influenza Plan was written by members of the IWC Public Health Team in consultation with the Emergency Management Department in 2016, based on national guidelines and the Hampshire & IOW Local Health Resilience Partnership (LHRP) Health Protection Incident and Outbreak Plan.</p> <p>The Pandemic flu plan should closely link with IWC departments business continuity plans, these plans were reviewed by the IWC Emergency Management Team.</p>				
External arrangements	<p>This IWC Pandemic Influenza Plan tested during the Hampshire and Isle of Wight table top exercise, held in December 2016, and updated to incorporate the learning from this exercise and published in January 2017. A further table top exercise will be held in December 2019 and the plan will be updated based on the findings of that exercise.</p> <p>Further meetings will be held with key staff from the IOW CCG and NHS Trust to ensure that progress is being made by the Trust to have robust pandemic flu plans in place to support in the development of those plans and check that they are collegiate by September 2019.</p>				
Provision of up to date information	<p>Pandemic flu guidance is displayed on the Isle of Wight Council website and covers such things as checklists for businesses and guidance for specific operational settings such as police and fire and rescue services.</p> <p>The risk of pandemic influenza and mitigating actions will be raised at the next Multi agency Island Resilience Forum to be held in May 2019.</p>				