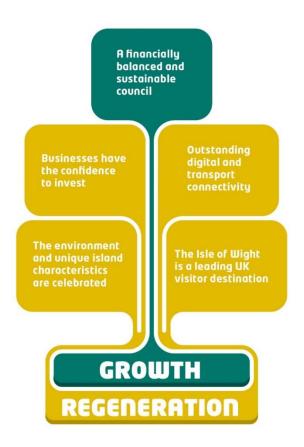
### **APPENDIX A1**

# **GROWTH & REGENERATION**

#### **Outcomes**



## **Executive Summary**

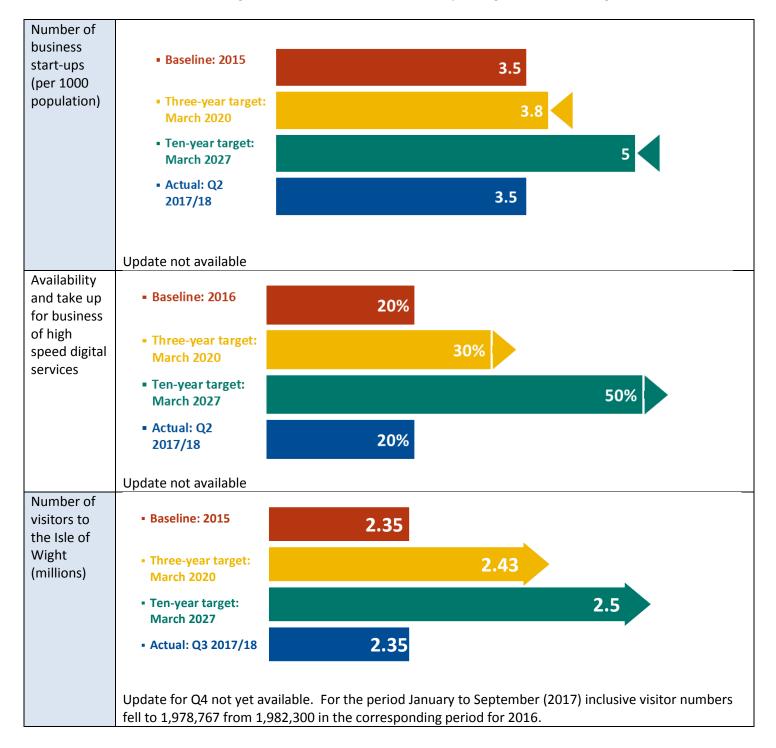
The Island will grow and improve, not only in terms of overall wealth, but also in education standards, skills and availability of jobs; in doing so we will make the best advantage of our own assets to improve business and job opportunities and the provision of appropriate housing for everyone that needs it.

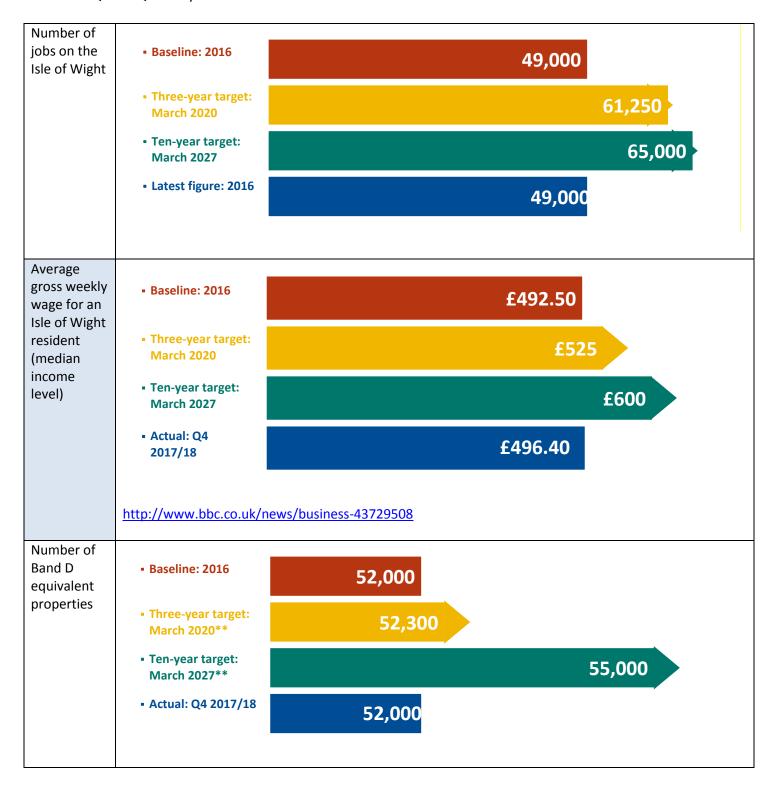
The Island will use its unique characteristics to promote and secure inward investment and appropriate development; and build on our relationships with government and business to be the catalyst for the changes we need to see in the Island and in the Council.

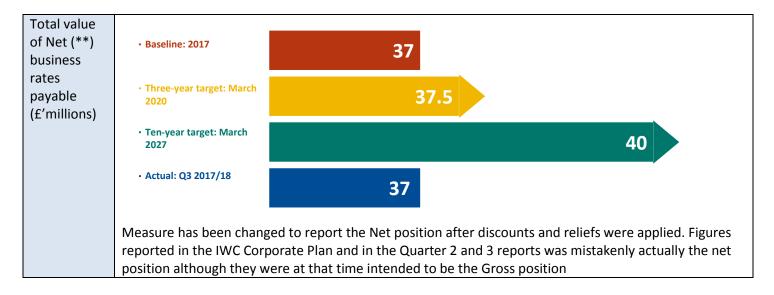
There have already been significant developments in the start of our improvement journey. Working in partnership with the private sector we have secured a new contact centre for the Isle of Wight with the prospect of up to 600 new jobs being created of which many are already in place. We have launched a regeneration strategy to a wide audience including potential new investors and have established a new dialogue with the community, "The Wight we Want", to inform how we might undertake our social regeneration activities.

## **Long Term Success factors**

We will assess our long term achievements over 3 and 10 years against the following measures







### **Key Activities**

Complete business cases for the development of at least five key development sites and secure support for their implementation where appropriate

During 2017-18, outline business cases were completed for three key sites - Newport Harbour, Ryde Nicholson Road and Ryde Esplanade. Of these, Newport Harbour and Ryde Nicholson Road are progressing to full business case. Newport Harbour masterplan has gone to tender and the council has committed funding for Ryde Nicholson Road infrastructure. BAE campus has progressed to full business case and is almost complete in its refurbishment. Kingston Marine Park is on target to be purchased by April 2018 and full business case is underway for full development of the site.

Liaise with key stakeholders in the business and tourism community in the co-ordination, development and relaunch of an Island Investment prospectus, new economic development plan and business facing website

Draft updated economic development plan completed and in consultation with stakeholders as a specific document and as part of the wider regeneration strategy. Work is progressing on the investment prospectus and business facing website following production of an economic and social vision statement in conjunction with IOW chamber of commerce.

Roll out the "Wight we Want" public engagement programme to underpin area based social regeneration activities covering the whole Island

Third round of area workshops due in May 2018 to develop projects plans to deliver local priorities. Area statements setting out area regeneration objectives are being developed from engagement and data analysis for inclusion in the draft regeneration strategy. The Newport place plan work has been completed and indicates a focused set of proposed regeneration priorities in addition to the key Newport harbour programme.

Work with partners and key stakeholders to organise and deliver an annual digital conference to promote the island's connectivity and showcase the opportunities available to business on the island

Work continues on development of the digital island strategy. The islands progress in this area has been recognised through a global award of 'Smart Island 2018'.

Develop and implement externally funded works to open up regeneration sites in and around Newport and ease congestion in the town

Consultation completed and responses being considered.

Consider the recommendations of the Infrastructure Task Force to improve infrastructure, public transport and mainland connectivity and work with partners and stakeholders to develop an appropriate delivery plan

Liaison with South West trains regarding their plans for investment in Island Line continues to help inform the detail of their proposals for submission to Department for Transport.

Work with communities and businesses to deliver the agreed parking strategy by taking a phased approach to its implementation

The resident parking strategy consultation has now closed. Over 300 responses were received. Officers are now analysing the data and preparing a committee paper to agree the way forward.

Ensure the timely completion of the core investment period works for the highways PFI in 2021; delivery of an annual programme of improvements schemes to support local stakeholder and community need and ongoing monitoring of the performance and affordability of the PFI contract

Various savings working meetings have been held and two savings programme boards have been held to progress work. Delivery against contractual requirements continues through monthly meetings.

Work with partners and key stakeholders with a view to agreeing and implementing an audit of the local environment to inform delivery and monitoring of the creation of a long term protection and improvement plan

Activity on this will commence after the environment conference.

Develop and implement a digital transformation strategy, built from the resident/user perspective, as a central pillar in transforming the way the council does business, to be more effective and efficient.

Work continues to implement flexible working technologies across teams. Greater use of laptops, rollout of virtual intranet access (VIA), as a replacement to the Appgate solution, is in progress.

A resource plan for the coming 12 months has been put together matching key deliverables of the digital strategy with available resources and budgets.

Greater use of tools such as Sharepoint, Skype and Onedrive across the authority is underway. Close working with the NHS continues and further joint services continue to be explored.

Work with the Island's MP to continue to press the unique 'Island Case' with government and ensure its recognition in the outcomes of the 'fair funding review' of local authority services

With the support of the council, the MP has raised the state of the council's finances and the economy of the island in a Westminster Hall debate and in questions to the Treasury, raised on the floor of the House of Commons. This was followed up with a meeting involving the MP, Leader and Chief Executive with the Chief Secretary to the Treasury and a further meeting is being arranged with the Minister for Local Government to discuss the island's unique argument. The technical consultation on the government's fair funding review ran from 19 December 2017 to 14 March 2018 and the results should be known in early summer.

Work with government and local partners to secure, where possible, the local control of central powers to the benefit of the Island and its community.

The council maintains a dialogue to identify and exploit any opportunities, with the leaders of neighbouring authorities and also the government. There are no current proposals from government, for the further devolution of powers to local government, at this time. Much of the government's focus has been on some local government reorganisation proposals made around the country.

Work with local partners and key stakeholders to develop a case for government for integrated working across all of the public services on the Isle of Wight enabling the delivery of , 'One Island: One Public Service', sustainable services based on the needs of the community.

The council has received its commissioned report on the potential for pursuing this programme and the best way for it to do so. It has had further meetings with interested partners and is in the process of identifying a project manager to take the work forward.

#### Work with and challenge schools in financial deficit to secure a more sustainable positon for the schools and the council

Discussions have been held at an individual school level to support budget setting, where appropriate. The next step is to review the situation for each school following school budget setting to identify schools which are still of concern and those that might be if they do not take action quickly. These schools will receive follow up visits from officers in line with the affordable schools strategy.

#### Deliver the savings plan necessary to achieve an annual balanced budget

Service boards take place on a monthly basis within directorates to review the latest forecast financial position. Finance business partners advise services on any significant forecast variances to budgets including progress on savings plans and assist in developing remedial actions if required.

The accounts for 2017/18 are still in the process of being finalised. The current forecast is that the overall revenue budget will underspend by £2.9m (1.9%) against a budget of £150.5m. The capital programme indicates a small forecast underspend of £0.017m and slippage in spending of £2.6m now due to take place in future years. See separate appendices for a more detailed revenue and capital budget monitor.

#### Create a three year savings plan ensuring the council's planned expenditure is no greater than its expected income

The budget strategy was approved at full council in February 2018. This included a detailed savings plan for 2018/19 and indicative savings targets for the subsequent three years. The council's medium term financial forecasts were also comprehensively revised, which included making a contribution to reserves of £3.2m which has improved the council's financial resilience and enabled the opportunity to further smooth out the council's necessary savings over a longer period.

# Continually review further options for expenditure reductions and income growth as part of the budget management process

As part of the ongoing budget management process, finance business partners will advise services on further options to reduce expenditure and grow income in order to deliver best value for the council and deliver financial sustainability.

The treasury management function aims to maximise income from temporary cash balances to the council whilst reducing exposure to risk and minimise debt financing costs.

Complete and implement the 'Believe in Great' (BIG) action plan over the three years from December 2017 as a collaboration with staff to allow them to be bold, ambitious, innovative, creative and action oriented in the planning and delivery of activities for and on behalf of the community.

Over 100 managers attend the first manager's BIG conversation conference; a learning and innovation session, with focus on key challenges facing the organisation, as well as support for best management practice. Further sessions are planned for summer and autumn 2018.

A review of internal communications processes is in progress; the outcome of this will improve mechanisms for communicating key messages and empowering staff across the organisation.

The second cohort of 'skilled leadership' trainees have completed the programme, providing focus and opportunity to embed best practice within the organisation, and enhance the future learning for others.

The leadership forum takes place in May 2018 with representatives from across the organisation.

Ensure the completion of the new waste to energy plant, to time and budget, as part of the requirements of the waste management contract and continue to explore all opportunities to reduce the volumes of household waste sent to landfill.

Considerable progress has been made on-site at Forest Road. The civils contractor has completed works to the large building which will house the new mechanical treatment (MT) plant and that location has now been handed over to the contractor who has now commenced installation of the MT equipment. Several large loads including the trommell (a rotary mechanical screening machine used to separate different waste materials) have now been delivered to the site.

Civils works on the area containing the energy recovery facility (ERF) have also progressed. The emissions stack has been delivered and erected on site and works have commenced on the installation of the ERF plant.

Regular monthly construction progress meetings are being held and in addition, a workshop with Amey to review the content of the relevant commissioning tests has been scheduled for early June.

Complete a phased review of the council's procurement activities to ensure they provide best value and encourage local businesses and the voluntary and community sector to work with the council

The council's tender documentation has been reviewed and streamlined to make them more user friendly for council staff and prospective tenderers.

A pipeline of forthcoming contract opportunities has been published on iwight.com informing the market of the council's procurement intentions where known. The pipeline will be reviewed and updated monthly.

Progress against the council's procurement strategy can be viewed here:

https://www.iwight.com/Business/Contract-Opportunities/Procurement/Procurement-Rules

Continuously gather and review information, particularly from government sources, to identify potential risks, and opportunities to the council's aspirations and ensure the council is well placed to respond in a timely and appropriate manner.

As part of the service planning process all areas of the council have set objectives to enable forward planning to take place on the most informed basis possible. The use of information will be key to ensuring that the decisions the council takes regarding it's' aspirations are of the quality required.

Work with partners and key stakeholders to review the Island Plan such that it is consistent with the aspirations of the council through area based regeneration plans

Following issues procuring a key piece of evidence, the timetable for the plan has been adjusted. The public consultation is now programmed for October 2018. Work on other evidence base continues, and a number have been completed by consultants.

Work in partnership to deliver the 'Community Hub' One Public Estate feasibility studies and then actively pursue viable schemes

Pyle Street locality hub's potential as a regeneration project for inclusion in the regeneration programme is being considered given its wider impact as a gateway site for the town. Project development on the joint blue light hub and the bay/heights community hub continues.

Undertake an annual seminar with town and parish councils to identify, review and revise plans for closer collaboration, and to specifically consider local needs in respect of, transport, infrastructure and housing

Work to commence in quarter two of 2018/19.

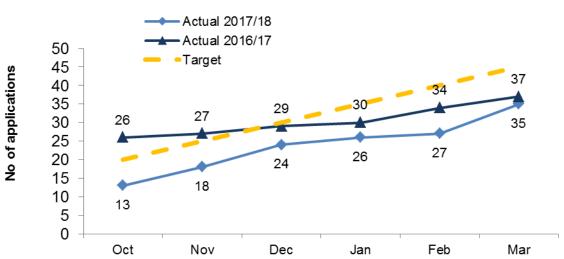
#### Consider the opportunities for securing the long term sustainable access to the Island's historic collections

Officers and members met with officers of the National Archives. It was agreed that a full feasibility study would be explored for the Westridge site and a project board set up.

#### **Short term measures**

# Number of major planning applications

# Number of major planning applications received (cumulative)

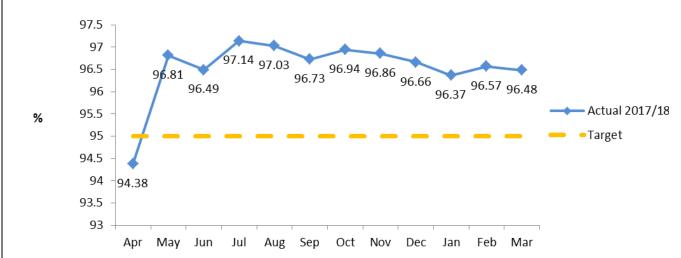


Market conditions are still impacting upon economic activity and development activity. The number of major applications received is slightly higher than at the same time last year.

The total number of planning applications received in 2017/18 was 1539 compared to 1663 received in 2016/17.

Percentage of all planning applications processed within timescale

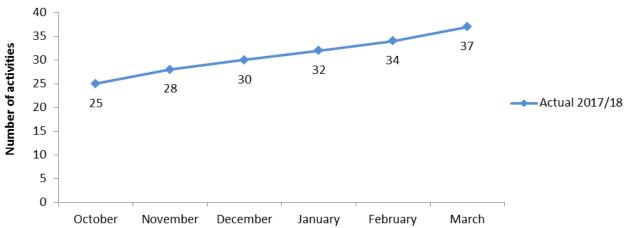
#### % of all planning applications determined within 26 weeks



The planning authority's statistics for 2017/2018 show that the Isle of Wight Council continues to determine planning applications at a high rate and above national requirements and averages. The authority determined 82 per cent of major applications within 13 weeks compared to a target of 60 per cent and national average of 88 per cent The authority determined 95 per cent of minor applications within eight weeks, compared to a target of 65 per cent and national average of 85 per cent The Authority determined 99% of other developments within the required eight weeks, compared to a target of 80 per cent and national average of 90 per cent.

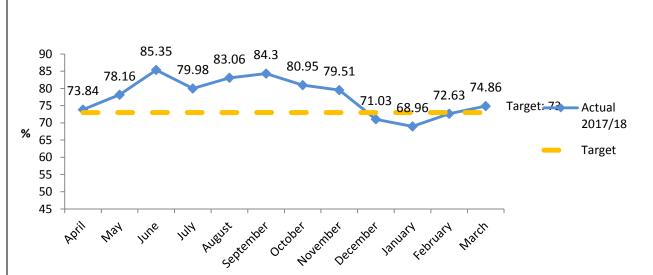
Number of in person advice and guidance activities per month with businesses seeking to grow and develop on the IW

# Number of in-person advice and guidance activities with businesses seeking to grow and develop on the Island



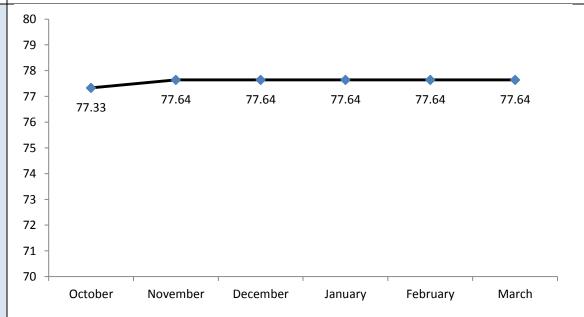
At the end of quarter four, there were 37 in person advice and guidance activities with businesses seeking to grow and develop on the island. There were only five at the same time last year.





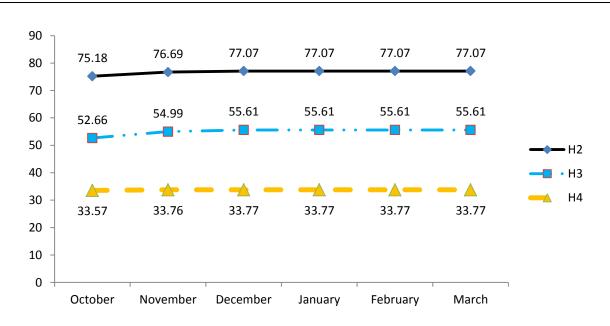
Reduction in green waste at this time of year as well as reduced visitor throughput has contributed to the target being missed in December, January and February (marginally). This is expected to be a typical seasonal variation that should see uplift from February onwards each year. Last year's figures are not directly comparable as this was before the upgrades to the HWRCs and the introduction of the Mobile WRC although this has now been decommissioned.

#### Percentage of principal (Hierarchy 1) roads rehabilitated and meeting PFI contract specification



Carriageway surfacing is not continued through January, February and March due to the likelihood of adverse weather affecting surfacing work.

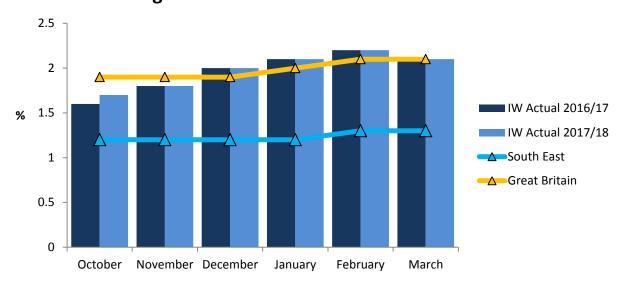
Percentage of non-principal (Hierarchy 2, 3 and 4) roads rehabilitated and meeting PFI contract specification



Carriageway surfacing is not continued through January, February and March due to the likelihood of adverse weather affecting surfacing work.

Percentage of out of work benefits claimants per month

## Percentage of out of work benefit claimants



This data source is NOMIS which is a service provided by the Office for National Statistics that allows for the viewing of labour market statistics for each local authority.

The Isle of Wight's rate of out of work benefit claimants has increased over the last quarter from 2 per cent (1,575 claimants) to 2.1 per cent (1,665 claimants). It should be noted that the percentage of people claiming benefits on the Isle of Wight is higher than the South East percentage (1.3 per cent) but in line with the national figure (2.1 per cent).

# **Strategic Risks**

		ı
Lack of financial resource and the ability to deliver the council's in-year and	Inherent Score	16 RED
medium term budget strategy	2017 Assessed	13 RED
The council continues to face a significant financial challenge in particular through	Score	10 10 10
major reductions in government grant, increased costs and the constraints on other	Target Score	10 AMBER
resources such as council tax increases and business rates. The ability to increase or extend local fees and charges is also constrained by current economic conditions. Although the council continues to meet these challenges enthusiastically and innovatively the risk rating remains the same to reflect the huge impact on services were we not able to deliver against our financial plan.	Current Score	13 RED
In October 2016, the council approved a revised medium term financial strategy (MTFS) which also amended the council's savings requirements downwards to more achievable levels in the short to medium term. In approving the strategy, the council also resolved to take a "debt repayment holiday" for five years which has:		
<ul> <li>reduced and "smoothed out" the council's savings requirements over the next three years;</li> </ul>		
<ul> <li>increased the capacity of the organisation to be able to effect change by funding a regeneration team;</li> </ul>		
<ul> <li>created a £2 million transformation reserve to provide up front funding for spend to save schemes;</li> </ul>		
<ul> <li>stabilised the budget by removing unachievable savings;</li> <li>improved the overall financial resilience of the council by increasing general reserves with a plan to gently increase reserves over time;</li> </ul>		
<ul> <li>maximised the available capital resources and the flexibility of their use to enable them to be directed towards improving the Island economy and the financial position of the council.</li> </ul>		
The 2017/18 and the 2018/19 budget and capital programme has been prepared in accordance with the approved MTFS		
In particular, the budget for 2018/19 approved by the council in February 2018 included a planned increase in general reserves of £3.2 million taking general reserves to £11.2 million by the end of March 2019 and consequently improving the council's overall financial resilience. Also in February 2018, the council's medium term financial forecasts were comprehensively revised and the opportunity taken to further "smooth out" the council's necessary savings over a longer period which was enabled by the council's improved financial resilience.		
As at the end of the fourth quarter for 2017/18 the council is forecasting an overall underspend of £2.9 million which equates to 1.9 per cent of the net revenue budget. This position is still subject to change as the accounts for 2017/18 are in the process of being closed down. Of particular note is that the largest spending and most demand led service areas of Adult Services and Children's Services are forecast to be in financial balance at the year-end which is a significant achievement.		
As approved by Full Council in February 2018, any underspending for 2017/18 arising at the year-end (after allowing for specific carry forward requests) be transferred to the transformation reserve, revenue reserve for capital (to increase the capital resources available) and general reserves (to improve overall financial		

resilience and support additional capital investment) with the level of each transfer		
to be determined by the section 151 officer.		
Insufficient staffing capacity and skills	Inherent Score	16 RED
The score for staffing capacity and skills remains at amber in this reporting period.	2017 Assessed	9 AMBER
This judgement is made on the basis that the council has an agreed corporate plan with many of its key strategies to secure agreed outcomes being well underway.	Score	0.444555
	Target Score	8 AMBER
However, in November 2017, the council participated in the Local Government Association's corporate peer review challenge programme as a means to provide an independent view of the council's progress in its performance and improvement journey. One aspect of the review is to examine capacity to deliver. The review team highlighted that it considered there to be insufficient capacity within the corporate centre to secure the necessary pace and delivery of a significant number of initiatives and programmes towards achievable outcomes. To that effect, the chief executive will be reviewing the staffing resources necessary to address this highlighted issue and reporting to Cabinet in due course.  Wider workforce capacity and the skills required to deliver against the council's	Current Score	9 AMBER
priorities will also continue to be monitored closely. A key element of this is through the collation and regular review of workforce data collected as indicators used to inform considerations of workforce capacity. This includes the monitoring of the total number of full time equivalent staff, sickness absence levels and voluntary turnover.		
Sickness absence remains within tolerance of targets set and is showing signs of a slight downward trend in the levels of sickness absence over the previous four month reporting period. A specific focus on promoting positive wellbeing and reducing the number of mental ill health related absences as a common problem apparent for all employers continues. The corporate management team have recently approved a revised sickness absence strategy in order to respond to areas highlighted as in need for improvements to be secured.		
Recruitment in some adult social care roles continues to be problematic, especially		
for mental health specialist posts where four recruitment rounds have not yielded a		
successful result and for the out of hours duty rota for adult mental health professionals (a statutory requirement for 24/7 cover).		
The council fails to achieve the required outcomes from its significant contractual	Inherent Score	16 RED
relationships and fails to successfully resolve some anomalies in the contract's interpretation (in relation to the 25 year Highways PFI contract)	2017 Assessed Score	9 AMBER
This risk has retained the same level as it had at the end of the previous quarter.	Target Score	5 GREEN
The significant risk that major contracts can present, if not managed well post	<b>Current Score</b>	9 AMBER
award, has been acknowledged by the council. Following extensive discussions, a position has been reached whereby there is now a common understanding on a number of the more significant contract interpretation matters and we are working through dealing with these. The agreed systems to audit performance through a monthly service meeting and payments meeting continue to be reviewed and undertaken.		
<u>PFI</u>		

A number of detailed work programmes are now in place with Island Roads which include a review of some historical contractual issues that as yet remain unresolved and a clear savings programme, which has a board which consists of senior representatives from the council, operational company (Op Co) and special purpose vehicle (SPV) and a series of savings working groups with responsibility for delivering savings linked to the council's budget strategy.		
There are always risks associated with delivery of milestones in the contract and these are managed by the contract management team working with the SPV and Op Co.		
Waste To mirror the process in place for the waste contract a PFI member review board has been set up. Officers hold weekly traffic meetings to discuss programmed works and separate monthly project and payments meetings.		
The officer waste project board and member review board continues to meet to monitor the project and day to day performance continues to be reviewed robustly via the monthly payments meeting. The community waste forum continues to meet on a regular basis and provides the opportunity for the council and Amey to keep interested community representatives appraised on how the contract is performing and to consider potential innovations.		
The mechanical recovery facility that will operate at the front of the Forest Road site is at an advanced stage of construction of the building that will house the sorting machines. These machines will use state of the art technology to sort and grade recycling for the onward market and pull dirty recyclables from the black bag waste before converting the non-recyclables to fuel for the energy recovery facility. The machinery that is sorting the recyclables and non-recyclables is being built by Stadler in Germany and will start to arrive on site in Spring 2018.		
Pan The Pan development continues to have a fully operating Pan Manco which includes directors from Barratt, David Wilson (BDW), the council and Sovereign Living and uses ERMC consulting as a support service/management agent.		
The district heating system presents a significant risk to the project and the Manco are working with ERMC to develop options to manage this risk addressing both the affordability and the long term sustainability issues associated with such a scheme.		
The risk that the Island's economy falls further behind its mainland comparators	Inherent Score	12 RED
and is unable to generate sufficient wealth to sustain the Island and its community  This risk remains as for the previous quarter. There is continued progress on the key	2017 Assessed Score	12 RED
regeneration projects and further work has commenced on smaller development	Target Score	9 AMBER
sites in council ownership to bring about some quick wins. This risk will hopefully be further improved as confidence grows in the councils focus on investment and	Current Score	10 RED
development which has recently been demonstrated by the purchase of two blue		
chip investment properties in support of the corporate objectives.		
The council has also completed on the purchase of land at the Island Technology Park in East Cowes to bring forward new employment floor space and alongside the		

investment being completed at Kingston Marine Park is further evidence of the council confidence in and commitment to the regeneration and economic development of the Island.  The council also delivered a digital conference attended by an international audience to showcase the Island's opportunities to exploit the local economy in this sector.  The planning approval of the development at the Harrison's site in Cowes is a further indication of confidence in the islands economy given the significant housing and employment scheme proposed and investment required.		
Achieving the vision for the Island	Inherent Score	14 RED
The impact of this risk materialising will always be high, therefore the council through its actions, is really only able to affect the likelihood of the risk occurring. The current red score of 12 reflects a view that the risk is still likely to materialise and is unchanged from the previous quarter. The council's new Corporate Plan (October 2017), medium term financial strategy and setting a legal and balanced budget for the new financial year, place the council in strong position to mitigate this risk, its likelihood is therefore continuing to reduce but is not yet unlikely (amber score of 9).	2017 Assessed Score	12 RED
	Target Score	6 GREEN
	Current Score	12 RED
The results of, and the council's response to, the outcomes of the recent corporate peer challenge (being considered in May) and the council's improving performance in Children's Services, Adult Social Care and regeneration activities as reported in the quarterly performance reports, all contribute to achieving the vision of making the Isle of Wight, "an inspiring place in which to grow up, work, live and visit". Specific activities in the coming financial year in respect of regeneration, housing, health and care and also one public service, will all support the mitigation of this risk.		