

Last updated: 04-Sep-2019

Internal Audit Report 2018/19 Plan - May 2019

**Date Plan Key**

- AR Original target timescales as determined by the Audit Report
- Complete Items that have been completed
- Scheduled Items that are still scheduled within the target timescales
- Late Items that are, or are forecasted to be delivered late

| Audit Report Item | Categorisation | Area of Concern             | Action | Responsibility          | Sub Tasks   | Jun-19   | Jul-19 | Aug-19 | Sep-19 | Oct-19 | Nov-19 | Dec-19 | Jan-20 | Feb-20 | Mar-20 | Apr-20 | May-20 | Jun-20 | Jul-20 |  |
|-------------------|----------------|-----------------------------|--------|-------------------------|---|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--|
| 1                 | High           | Information Asset Registers | 1      | Justin Thorne / IGG/DPA | Generate new IAR template and distribute for review   | Complete | AR     |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | DPA to review new IART to previous IAR versions   | Complete |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Update IART to include suggestions and feedback   | Complete |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Agree IAR Template format between Gavin Rosie Justin and DPA  | Complete |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Agree approval of new IART with IIGG  |          |        | AR     | Late   |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             | 2      | Justin Thorne / IGG/DPA | Review systems to obtain a full list of Services  | Complete |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Contact all Department and Service heads to obtain confirmation of the contact point for IAR completion | Complete |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Follow up the confirmation of contact points with non returned Services                                 |          |        |        | Late   |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Prepare distribution email including completion instructions and target return date                     |          |        |        | Late   |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Distribute IAR Template to Service leads for completion   |          |        |        | Late   |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Follow up the IAR returns to ensure full return compliance  |          |        | AR     | Late   |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             | 3      | DPA                     | Assist in follow up of IAR returns to ensure full compliance by closure date                            |          |        | AR     |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Collate IARs  |          |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Review IARs on a sample basis to check adequacy   |          |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Review IARs with Justin, Rosie and Gavin  |          |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Re-approach IAR Service leads if IAR unacceptable   |          |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             | 4      | DPA                     | Prepare progress report for IIGG  |          |        | AR     | AR     |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Attend IIGG meetings  |          |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Present progress report to IIGG   |          |        |        |        |        |        |        |        |        |        |        |        |        |        |  |
|                   |                |                             |        |                         | Sign off 2019 IAR completion  |          |        |        |        |        |        |        |        |        |        |        |        |        |        |  |

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|-------------------|----------------|-----------------|--------|----------------------------|--|--------|--------|----------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----|----|
| 2                 | High           | IT Systems      | 1      | Gavin Muncaster / IGG /DPA | Initial Meeting between DPA and Gavin to discuss current ITS system GDPR status<br>Review of ICT issues to be addressed<br>Review of eMail use in relation to GDPR scope<br>Generate new ITS central GDPR Compliance system Register   |        |        | AR<br>Complete             | AR     |        |        |        |        |        |        |        |        |        |        |    |    |
|                   |                |                 | 2      | DPA                        | Review ITS GDPR issues with Gavin<br>Address ITS GDPR issues in support of ITS<br>Prepare ITS GDPR Issues report for IGG<br>Report on ITS GDPR Issues to IGG with Gavin<br>Address IGG feedback with ITS   |        |        | AR<br>Complete<br>Complete | AR     | Late   |        |        |        |        |        | AR     | AR     | AR     | AR     | AR |    |
| 3                 | High           | Contracts       | 1      | DPA/Jonathan Murphy        | Initial discussion of GDP in relationship to Contracts with a value >£25K<br>Revue Contract change v letter issuance for Suppliers with Contracts and Justin<br>Contracts to supply analysis of all contracts of value>£25K in terms of Complete, issued and no progress<br>Prepare Contract GDPR Compliance Letter to send to contract suppliers<br>Agree Format and content with Procurement Team<br>Distribute GDPR Compliance Letter to relevant Contract suppliers<br>Identify contracts requiring GDPR Compliance update<br>Evaluate and Rate Risks associated with non GDPR Compliant contracts<br>Produce plan to address non GDPR compliant contracts   |        |        | AR<br>Complete<br>Complete | Late   |        |        |        |        |        |        |        |        |        |        |    |    |
|                   |                |                 | 2      | DPA                        | Contract outstanding<br>Contract owners to discuss compliance<br>Follow up the confirmation of contact points with non returned Services<br>Distribute GDPR Updated contracts<br>Follow up contract non returns<br>Ensure all >£25K contracts updated<br>Review content of under £25K contract letter<br>Confirm owner of under £25K Contract letter<br>Jonathan to update Under £25K contract letter.<br>Confirm Content of GDPR <£25K Contract Guidance with Justin and Jonathan<br>Obtain list of staff with <£25K Contract Management Responsibilities<br>Follow up the confirmation of contact points with non returned Services<br>Prepare relevant document to be sent to all contract management staff |        |        | AR<br>Complete<br>Complete | AR     |        |        |        |        |        |        |        | AR     | AR     | AR     | AR | AR |
|                   |                |                 | 3      | DPA                        |  |        |        | AR                         |        |        |        |        |        |        |        |        |        |        |        |    |    |

| Audit Report Item | Categorisation | Area of Concern                            | Action | Responsibility                  | Sub Tasks   | Jun-19 | Jul-19 | Aug-19 | Sep-19   | Oct-19 | Nov-19 | Dec-19    | Jan-20 | Feb-20 | Mar-20    | Apr-20 | May-20 | Jun-20    | Jul-20 |
|-------------------|----------------|--|--------|---------------------------------|---|--------|--------|--------|----------|--------|--------|-----------|--------|--------|-----------|--------|--------|-----------|--------|
|                   |                |  |        |                                 | Re-circulate GDPR compliance contract guidance to all <£25K contract management staff   |        |        |        | Late     |        |        |           |        |        |           |        |        |           |        |
|                   |                |  | 4      | DPA                             | Request Confirmation from all <£25K Contract Management staff that variations to contracts/letters have been issued                                   |        |        | AR     | AR       | Late   |        |           |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Follow up on non replies to requests for Confirmation from all <£25K Contract Management staff that variations to contracts/letters have been applied |        |        |        |          |        | Late   |           |        |        |           |        |        |           |        |
|                   |                |  | 5      | DPA                             | Prepare schedule for sample testing of lower value contracts  |        |        | AR     | AR       | AR     | AR     | Scheduled |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Perform sample testing of lower value contracts   |        |        |        |          |        |        |           | Late   |        |           |        |        |           |        |
|                   |                |  |        |                                 | Analyse results of sample testing of lower value contracts  |        |        |        |          |        |        |           | Late   |        |           |        |        |           |        |
|                   |                |  |        |                                 | Feedback results of lower value contract analysis to relevant Contract Management staff   |        |        |        |          |        |        |           |        | Late   |           |        |        |           |        |
|                   |                |  | 6      | DPA                             | Prepare ongoing small contract revision progress report for IIGG  |        |        | AR     | AR       | AR     | AR     | AR        | AR     | AR     | Scheduled |        |        | Scheduled |        |
|                   |                |  |        |                                 | Present ongoing small contract revision progress report to IIGG   |        |        |        |          |        |        |           |        |        | Scheduled |        |        | Scheduled |        |
|                   |                |  | 7      | DPA                             |   |        | AR     |        |          |        |        |           |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Prepare guidance document for all service areas to re-iterate need to ensure they have copies of small value contracts and to store them securely     |        |        |        | Late     |        |        |           |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Issue guidance document for all service areas to re-iterate need to ensure they have copies of small value contracts and to store them securely       |        |        |        | Late     |        |        |           |        |        |           |        |        |           |        |
|                   |                |  | 8      | DPA                             | Prepare and prioritise missing high value contracts   |        |        |        | Late     |        |        |           |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Continue to source replacement copies of missing high value contract  |        |        |        | Late     |        |        |           |        |        |           |        |        |           |        |
| 4                 | Medium         | Data Protection Impact Assessments (DPIAs) |        |                                 |   |        |        |        |          |        |        |           |        |        |           |        |        |           |        |
|                   |                |  | 1      | Jonathan Murphy / Debbie Downer | DPA to Liaise with Jonathan and Debbie to review DPIA issue   | AR     |        |        |          |        |        |           |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Undertake DPIAs for the Procurement Processes   | AR     |        |        | Complete |        |        |           |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Undertake DPIAs for the Project Management Processes  | AR     |        |        | Complete |        |        |           |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Undertake DPIAs for the ICT Upgrade Processes   | AR     |        |        |          |        |        |           |        |        |           |        |        |           |        |
|                   |                |  |        |                                 | Requirement for Service Areas to carry out DPIAs identified and completed   | AR     |        |        |          |        |        |           |        |        |           |        |        |           |        |

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|-------------------|----------------|-----------------|--------|----------------|--|--------|--------|--------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| 5                 | Medium         | Oversight       | 1      | DPA            | Review GDPR reporting content being supplied to Governance Forums such as IGG                                    |        | AR     |        | Late      |           |           |           |           |           |           |           |           |           |           |           |
|                   |                |                 |        |                | Review attendees at the relevant Governance Forums   |        |        |        | Late      |           |           |           |           |           |           |           |           |           |           |           |
|                   |                |                 |        |                | Perform Gap Analysis to determine required changes to forums structure and content                               |        |        |        | Late      |           |           |           |           |           |           |           |           |           |           |           |
|                   |                |                 |        |                | Present recommendations to relevant forums   |        |        |        |           | Late      |           |           |           |           |           |           |           |           |           |           |
|                   |                |                 |        |                | Agree Governance forum changes   |        |        |        |           | Late      |           |           |           |           |           |           |           |           |           |           |
|                   |                |                 | 2      | Justin Thorne  | Review recommendations for forum structure and content change  |        |        | AR     |           |           |           |           |           |           |           |           |           |           |           |           |
|                   |                |                 |        |                | Ensure GDPR comprehensive reporting is provided to forums  |        |        |        |           |           | Late      |           | Late      | Late      | Late      | Late      |           |           |           |           |
|                   |                |                 |        |                | Implement recommended and agreed changes to Governance Forums  |        |        |        |           |           |           | Late      |           |           |           |           |           |           |           |           |
|                   |                |                 | 3      | Justin Thorne  | Initial review of IGG attendees to ensure suitable attendance, especially by Procurement and Contract Management |        |        |        | AR        | AR        | AR        | AR        | AR        | AR        | AR        | AR        | AR        | AR        | AR        | AR        |
|                   |                |                 |        |                | Ongoing review of IGG and IGG attendance to ensure relevant attendance   |        |        |        | Scheduled |           |           |           |           |           |           |           |           |           |           |           |
|                   |                |                 |        |                |  |        |        |        |           | Scheduled | Scheduled | Scheduled | Scheduled | Scheduled | Scheduled | Scheduled | Scheduled | Scheduled | Scheduled | Scheduled |

| Audit Report Item | Categorisation | Area of Concern    | Action | Responsibility | Sub Tasks  | Jun-19   | Jul-19         | Aug-19         | Sep-19          | Oct-19          | Nov-19          | Dec-19          | Jan-20          | Feb-20          | Mar-20          | Apr-20          | May-20          | Jun-20          | Jul-20          |                 |                 |
|-------------------|----------------|--------------------|--------|----------------|--|----------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| 6                 | Medium         | Core Documentation | 1      | Justin Thorne  | Update 2016 Protective Marking Policy<br>Update 2017 IWC Corporate Retention Policy and 2017 IWC Corporate Retention Policy to all Services Staff<br>Repair broken link to 2018 Data Protection Policy on councils' website  |          |                | AR<br>Complete | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled |                 |                 |                 |                 |                 |                 |                 |                 |
|                   |                |                    | 2      | Justin Thorne  | Obtain a copy of the 2017/18 Information Management Report<br>Generate an IWC Policy table showing Policies, Versions, Dates, Owners, Authors and renewal information<br>Locate and Review all policy documents  | Complete | Complete       | AR             |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|                   |                |                    | 3      | DPA            | Contact Policy Document Authors to request update of Policy Documents<br>Collate and cross reference new Policy review details in IART and Policy Management Documents<br>Review with Rosie and Justin, Information Management roles to determine correct post holders e.g. SIRO<br>Ensure updated roles are included in the 2019/20 Policy Documents  |          |                | Complete       | Scheduled       |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |
| 7                 | Low            | Overall Plan       | 1      | DPA            | Review GDPR Compliance actions outstanding in Internal Audit Report<br>Prepare initial high level Plan of action to address outstanding actions, including ownerships and completion dates<br>Prepare in depth action Plan to address outstanding actions, including ownerships and completion dates<br>Agree acceptance of in-depth Project plan with Justin and Rosie<br>Maintain and update Project Plan as required<br>Present Overall GDPR Compliance Plan to IIGG for approval |          | AR<br>Complete | Complete       | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled |
|                   |                |                    | 2      | DPA            | Present Overall GDPR Compliance Plan to IIGG for approval<br>Prepare GDPR Compliance progress report for IIGG<br>Present GDPR Compliance progress report for IIGG  |          |                | AR             | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled | AR<br>Scheduled |

| Audit Report Item | Categorisation | Area of Concern                        | Action | Responsibility      | Sub Tasks   | Jun-19   | Jul-19   | Aug-19         | Sep-19    | Oct-19   | Nov-19   | Dec-19   | Jan-20   | Feb-20   | Mar-20   | Apr-20   | May-20   | Jun-20   | Jul-20   |          |
|-------------------|----------------|--|--------|---------------------|---|----------|----------|----------------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| 8                 | Low            | Record of Processing Activities (ROPA) | 1      | DPA                 |   |          |          | AR<br>Complete | AR<br>AR  | AR       |          |          |          |          |          |          |          |          |          |          |
|                   |                |  |        |                     | Obtain a copy of the ICO ROPA   |          |          | Complete       |           |          |          |          |          |          |          |          |          |          |          |          |
|                   |                |  |        |                     | Review ICO ROPA   |          |          | Complete       |           |          |          |          |          |          |          |          |          |          |          |          |
|                   |                |  |        |                     | Obtain a copy of the IoW Council ROPA   |          |          | Complete       |           |          |          |          |          |          |          |          |          |          |          |          |
|                   |                |  |        |                     | Compare IoW Council ROPA to ICO ROPA to ensure IoW Council ROPA meets the minimum sufficiency levels required |          |          |                | Scheduled |          |          |          |          |          |          |          |          |          |          |          |
|                   |                |  |        |                     | Address IoW Council ROPA issues   |          |          |                | Scheduled |          |          |          |          |          |          |          |          |          |          |          |
|                   |                |  |        |                     | Issue updated IoW Council ROPA  |          |          |                | Scheduled |          |          |          |          |          |          |          |          |          |          |          |
| 9                 | Low            | Data Exchange Agreements (DEAs)        | 1      | Vanda Niemiec       |   | Complete | Complete |                |           |          |          |          |          |          |          |          |          |          |          |          |
|                   |                |  |        |                     | Ensure all redundant DEAs are removed from the Council Intranet   |          |          |                |           |          |          |          |          |          |          |          |          |          |          |          |
| 10                | Advisory       | Strategic Risk Register                | 1      | Justin Thorne / DPA |   |          |          | AR<br>Complete | AR<br>AR  | AR<br>AR | AR<br>AR | AR<br>AR | AR<br>AR | AR<br>AR | AR<br>AR | AR<br>AR | AR<br>AR | AR<br>AR | AR<br>AR | AR<br>AR |
|                   |                |  |        |                     | Add GDPR to the Strategic Risk Register   |          |          |                | Scheduled |          |          |          |          |          |          |          |          |          |          |          |
|                   |                |  |        |                     | Manage remedial work updates as and when required   |          |          |                | Scheduled |          |          |          |          |          |          |          |          |          |          |          |