

Minutes

Name of meeting	POLICY AND SCRUTINY COMMITTEE FOR ADULT SOCIAL CARE AND HEALTH	
Date and time	MONDAY 15 OCTOBER 2018, COMMENCING AT 5PM	
Venue	COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF WIGHT	
Present	Cllrs John Nicholson (Chairman), Geoff Brodie, George Cameron, Rodney Downer, Steve Hastings, John Howe, Karl Love	
Co-opted Member	Chris Orchin – Healthwatch, Isle of Wight (Non-Voting)	
<u>Also Present</u>		
Other Members	Cllrs Clare Mosdell, Dave Stewart, Brian Tyndall	
Healthwatch IW	Joanna Smith	
IW Council	Sallie Bacon, Laurence Gibson, Bryan Hurley, John Metcalfe, Paul Thistlewood, Carol Tozer, Megan Tuckwell	
IW CCG	Martin Wakeley	Interim Managing Director
IW NHS Trust	Claire Budden	Board Secretary
	Maggie Oldham	Chief Executive
	Barbara Stuttle	Director of Nursing, Midwifery & Community Services

17. Minutes

The chairman took the opportunity to address the public question raised at the meeting held 16 July 2018 and reminded partners to ensure that all correspondence sent to the individual concerned was done so in the appropriate large print.

RESOLVED:

THAT the minutes of the meeting held on 17 September 2018 be confirmed.

18. Declarations of Interest

Cllr Geoff Brodie declared an interest in item 20 as the representative of the Isle of Wight Association of Local Councils (IWALC) on the Health and Wellbeing Board.

Cllr John Howe declared an interest in item 27 as a member of the PPG at the West Wight Health Centre.

19. Public Question Time

Oral questions were asked by Diane Conyers of Ryde and Gill Kennett of Freshwater in relation to the future of Local Area Co-ordinators. They were advised that their comments would be taken into account when the item was discussed later in the meeting.

20. Health and Wellbeing Board

The committee gave consideration to the role of the Health and Wellbeing Board. The chairman identified the lack of attendance by a representative of NHS England at the Health and Wellbeing Board, and expressed concern that there was a lack of oversight by NHS England at a regional level. This was of particular concern given the circumstances of the IWNHS Trust, the IWCCG, and growing importance of the Hampshire and Isle of Wight Sustainability Transformation Partnership. Questions were raised regarding reporting arrangements of the board and consideration was given to a draft protocol which covered the working arrangements between the Board, the Committee and Healthwatch. It was proposed and unanimously voted that this be adopted by the committee and referred to both the board and Healthwatch..

RESOLVED:

- i. THAT If NHS England continues to not attend meetings of the Health and Wellbeing Board then they be requested to explain this at a future meeting of the Committee.
- ii. THAT The draft protocol covering working arrangements between the Board, the Committee and Healthwatch be endorsed and sent to the respective bodies for comment and approval.

21. Hampshire & Isle of Wight Sustainability Transformation Partnership – System Reform Proposals (STP)

Members noted that the forward plan indicated that the cabinet would be considering a report on this topic at its meeting on 8 November 2018. The Chief Executive outlined the background to the development of the STP, and the Leader of the Council elaborated on how an integrated care system would link to One Public Service. Concerns were raised that there was no transparent record of the work being undertaken by the Local Care Board (LCB) in relation to the STP and Cllr Mosdell clarified that all governance for the LCB was signed off in June 2017. It was felt by members that it would be beneficial to have a briefing prior to the Cabinet meeting.

RESOLVED:

THAT an informal briefing be held for the committee on proposals due to be considered by the Cabinet at its meeting on 8 November 2018.

22. [Island Recovery Integrated Service \(IRIS\)](#)

The committee gave consideration to the actions being taken in delivering an alcohol recovery service following the announcement by the IW NHS Trust that it would not accept new referrals. The Director of Nursing, Midwifery & Community Services advised that this decision was made in response to severe staffing shortages, and that a new NHS provider would be put in place.

Cllr Love expressed concern and enquired what had happened to those individuals who would have been referred and it was advised that this was difficult to quantify. A representative of Healthwatch IW raised concerns that the loss of service was not being treated urgently enough, and highlighted the issues surrounding communication of the decision to not accept new referrals to both GP's and the voluntary sector. It was agreed that a protocol needed to be put in place by health commissioners for services under strain.

RESOLVED:

THAT the position regarding the future delivery of the alcohol recovery service be noted and will be closely monitored.

23. [Performance Management - Quarterly Performance Report for Wellbeing](#)

Discussion took place regarding the performance report for wellbeing which was submitted to the Cabinet on 13 September 2018. The Director of Adult Social Care responded to questions regarding; the failure to identify and effectively manage situations where vulnerable adults are subject to abuse, the failure to secure the required outcomes from the integration of Adult Social Care and Health, and the failure to provide acceptable quality of professional practice across Adult Social Care. The chairman of the committee took the opportunity to remind partners to ensure that complaints to the Ombudsman were investigated properly.

RESOLVED:

THAT all the responses to the issues requiring clarification be circulated to the committee.

24. [Update on Key Significant Issues from Health Partners - IW NHS Trust](#)

The Chief Executive of the IW NHS Trust updated the committee on key issues including; the number of vacancies and impact on service provision, summer pressures, development of strategies enabling effective service provision, digital technology and the implementation of a computer aided despatch system for ambulances was noted.

RESOLVED:

THAT the update be noted.

25. Future of Local Area Co-ordinators (LAC's)

The Leader of the Council advised that a report was being drafted for decision by the Cabinet on 8 November 2018 regarding the future of LAC's. The committee were reminded that the service was not statutory, nor was it designed to be a long-term solution, and that the Cabinet had a duty to ensure best value for money and best service delivery for Island residents. Members of the Committee expressed concern about the impact upon residents that the service would be ceased despite being proven to be valuable to residents.

RESOLVED:

THAT the Cabinet be recommended to retain the Local Area Co-ordinators.

26. Cancer Services for IW Residents

Discussion took place regarding the report provided by Healthwatch Isle of Wight which focused on three areas of concern for Island residents regarding cancer services; co-ordination, travel & urgent assistance. It was noted that the breast cancer services on the island received the most instances of positive feedback. Travel remained a major concern for patients and it was advised that the findings indicate that cross-Solent travel was considered a significant factor when making decisions on their healthcare treatment.

RESOLVED:

THAT the report be welcomed and the recommendations fully supported and progress on these will be reviewed in six months' time.

27. Patient Participation Groups (PPG's)

The representative of Healthwatch advised the committee on the work undertaken by PPG's and the need to raise awareness and generate interest for patient involvement. It was advised that work was being done by the Head of Communications at the IWNHS Trust, Primary Care, the IWCCG, and the Local Authority to develop the awareness on an Island-wide basis.

RESOLVED:

THAT the work on enhancing engagement with Patient Participation Groups be noted.

28. Performance Management - Local Authority Health Profile 2018

Discussion took place regarding Public Health England's 'Local Authority Health Profile' where the Isle of Wight was shown as significantly worse than the national average in a number of issues. The committee believed that the outcomes seemed to be the same every year and the Director of Public Health agreed that there were deep issues that needed to be addressed.

Cllr Mosdell advised the committee that an LGA training session on Public Health was offered to members however the attendance was so poor that it was unable to go ahead. It was stressed that all members should demonstrate commitment to develop their understanding on public health.

RESOLVED:

THAT an item on the role and service delivery by public health be included within the workplan.

29. Update on Key Significant Issues from Health Partners - IWCCG

The Interim Managing Director of the Isle of Wight Clinical Commissioning Group (CCG) updated the committee on the following issues;

a) Sandown Medical Centre

It was noted that a GP had been appointed in August 2018 to increase capacity, with a view to accept new patients in the next quarter. The national issues with recruitment and retention of GP's remained an issue, and work was being done to utilise the skills of the advanced nurse practitioners.

b) Autism Referrals

The Interim Managing Director apologised on behalf of the CCG, and outlined the work being done to move forward. Face-to-face assessments and mainland referrals were addressed, and it was noted that it was important to establish at why the Isle of Wight has a referral rate of 15% compared to the national average of 1.5%.

c) Capacity and Capability Review

The importance of being open and transparent was stressed and it was anticipated that by the end of the year the clinical strategies would be developed for implementation.

RESOLVED:

The update on Sandown Medical Centre, autism assessments for children, capacity and capability review, single financial recovery plan and GP stakeholder engagement was noted.

CHAIRMAN