



Head of Legal Services and Monitoring Officer
Helen Miles

County Hall, Newport, Isle of Wight PO30 1UD
Telephone (01983) 821000

Agenda

Name of meeting	POLICY AND SCRUTINY COMMITTEE FOR ADULT SOCIAL CARE AND HEALTH
Date	MONDAY, 24 JULY 2017
Time	5.00 PM
Venue	CONFERENCE ROOM 5, COUNTY HALL, NEWPORT, ISLE OF WIGHT
Members of the Committee	Cllrs John Nicholson (Chairman), Adrian Axford, Paul Bertie, George Cameron, John Howe, Michael Lilley, Shirley Smart. Co-opted Member (Non-Voting): Janet Newton (Healthwatch Isle of Wight) Democratic Services Officer: Jennifer Beresford, telephone 821000, email jennifer.beresford@iow.gov.uk

1. Minutes

To confirm as a true record the minutes of the meeting held on 13 February 2017 ([Paper A1](#)) and 20 March 2017 ([Paper A2](#))

2. [Declarations of Interest](#)

To invite Members to declare any interest they might have in the matters on the agenda.

3. Public Question Time – Maximum of 15 minutes

Questions may be asked of the Chairman of the Committee without notice but to guarantee a full reply at the meeting such questions must be delivered in writing or by electronic mail to Democratic Services no later than 5.00 pm on Thursday, 20 July 2017. Each question must give the name and address of the questioner.



Details of this and other Council committee meetings can be viewed on the Isle of Wight Council's website at <http://www.iwight.com/Meetings/current/>. This information may be available in alternative formats on request. Please contact Jennifer Beresford, telephone 821000 for details. Please note the meeting will be audio recorded and the recording will be placed on the website (except any part of the meeting from which the press and public are excluded).

In addition, members of the public are invited to make representations to the Committee regarding its future Work Plan, either in writing at any time or at a meeting under this agenda item.

4. **Terms of reference of the Committee**

To note the terms of reference as agreed by annual council on 17 May 2017. ([Paper B](#))

5. **IWNHS Trust Quality Improvement Plan**

The Care Quality Commission (CQC) undertook an inspection in November 2016 of various services provided by the IWNHS Trust. The resulted in the Trust being rated as inadequate and being placed into special measures by NHS Improvement. The Trust has produced an improvement plan detailing the actions to be taken to address the findings of the CQC. ([Paper C](#))

6. **Adult Social Care Annual Complaints Report 2016-17**

7.

To consider the annual complaints report relating to adult social care for 2016/17. ([Paper D](#))

8. **Isle of Wight Local Care System**

To consider arrangements related to the local care system. The report submitted to the Health and Wellbeing Board on 29 June 2017 outlining the position is attached. ([Paper E](#))

9. **Council's forward plan and the committee's work plan**

To review the current forward plan and consider any items that may need to be added to the committee's own work plan. ([Paper F](#))

In looking at developing the workplan members should be aware of the items included within Healthwatch Isle of Wight's programme for 2017/18. This is intended to avoid any duplication and ensure the effective use of the resources available. The items proposed by Healthwatch are :-

a) **Adult Mental Health Services**

This came top in Healthwatch's annual prioritisation survey and remains a firm priority for local people. Following a poor inspection rating from the Care Quality Commission, our local mental health services are undergoing transformation. Healthwatch will be speaking to people who are using services to ensure that their care has improved.

b) **111 and Out of Hours GP Services**

Now that the Isle of Wight does not have a GP- led walk in centre, the use of the 111 system will become ever more essential for people looking at accessing speedy information and advice about healthcare. Healthwatch will be looking at this service to identify what works well and which areas need improving.

c) Social Work Services

Healthwatch receive a high level of feedback around social work services, particularly around the support of people who fund their own care. It will looking at this service in more depth in the forthcoming year.

d) Ambulance Service

The Isle of Wight NHS Trust ambulance service was recently rated as inadequate. Healthwatch will be reviewing the feedback that it has received about this service to enable it to define the focus of the work in this area.

e) Dementia Care

The Isle of Wight had the highest recorded prevalence of dementia in the UK for 2011/12 and this is mainly due to the higher than average population of older people who live on the Island. It will be working with service providers and commissioners to improve the experience of people with dementia by listening to people, their families and carers about their experience of living with the condition

The dates for meetings of the committee in the remainder of 2017/18 are :-23 October 2017; 22 January 2018 and 19 March 2018.

10. **Members' Question Time**

A question of the Chairman of the Committee must be submitted in writing or by electronic mail to Democratic Services no later than 5.00 pm on Friday, 21 July 2017.

HELEN MILES
Head of Legal Services and Monitoring Officer
14 July 2017

Interests

If there is a matter on this agenda which may relate to an interest you or your partner or spouse has or one you have disclosed in your register of interests, you must declare your interest before the matter is discussed or when your interest becomes apparent. If the matter relates to an interest in your register of pecuniary interests then you must take no part in its consideration and you must leave the room for that item. Should you wish to participate as a member of the public to express your views where public speaking is allowed under the Council's normal procedures, then you will need to seek a dispensation to do so. Dispensations are considered by the Monitoring Officer following the submission of a written request. Dispensations may take up to 2 weeks to be granted.

Members are reminded that it is a requirement of the Code of Conduct that they should also keep their written Register of Interests up to date. Any changes to the interests recorded on that form should be made as soon as reasonably practicable, and within 28 days of the change. A change would be necessary if, for example, your employment changes, you move house or acquire any new property or land.

If you require more guidance on the Code of Conduct or are unsure whether you need to record an interest on the written register you should take advice from the Monitoring Officer - Helen Miles on (01983) 821000, email helen.miles@iow.gov.uk, or Deputy Monitoring Officer - Justin Thorne on (01983) 821000, email justin.thorne@iow.gov.uk.

Notice of recording

Please note that all meetings that are open to the public and press may be filmed or recorded and/or commented on online by the council or any member of the public or press. However this activity must not disrupt the meeting, and if it does you will be asked to stop and possibly to leave the meeting.

If you wish to record, film or photograph the council meeting or if you believe that being filmed or recorded would pose a risk to the safety of you or others then please speak with the democratic services officer prior to that start of the meeting. Their contact details are on the agenda papers.

If the press and public are excluded for part of a meeting because confidential or exempt information is likely to be disclosed, there is no right to record that part of the meeting. All recording and filming equipment must be removed from the meeting room when the public and press are excluded.

If you require further information please see the council guide to reporting on council meetings which can be found at <http://www.iwight.com/documentlibrary/view/recording-of-proceedings-guidance-note>

All information that is recorded by the council is held in accordance with the Data Protection Act 1998. For further information please contact Democratic Services at democratic.services@iow.gov.uk