PAPER A



Minutes

Name of meeting POLICY AND SCRUTINY COMMITTEE FOR HEALTH AND

SOCIAL CARE

Date and time MONDAY 15 JULY 2019, COMMENCING AT 5.00PM

Venue COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF

WIGHT

Present Cllrs John Nicholson (Chair), George Cameron, Rodney Downer,

John Howe, Michael Lilley, Brian Tyndall

Chris Orchin – Healthwatch (Non-Voting)

Also Present Cllrs Andrew Garratt, Karl Love

Martin Garbett, Mark Howe, John Metcalfe, Daron Perkins, Paul Thistlewood, Megan Tuckwell (IW Council), Joanna Smith (Healthwatch IW), Emma Coleman, Margaret Gearing (IW Adult Safeguarding Board), Jane Cole, James Seward (IW CCG), Kirk

Millis-Ward (IW NHS Trust)

Apologies Cllr Clare Mosdell, Maggie Oldham, Carol Tozer

1. Minutes

RESOLVED:

THAT the minutes of the meeting held on 25 March 2019 be confirmed.

2. Declarations of Interest

Cllr Michael Lilley declared an interest in item 6 as chair of the Voluntary Sector Forum and Trustee of IW Youth Trust.

3. Public Question Time

Mr Ray Clarke of Ryde submitted a written question in the light of a recent court case involving East Lancashire NHS Trust, on whether the Committee would seek a written response from health partners outlining the steps taken to adhere to the Equality Act 2010, as well as the Accessible Information Standard, which ensures that people with sight impairments gain access to information without the need to go through a formal complaints process. The Chair requested that health partners provide a written response which would then be circulated to the Committee and Mr Clarke.

4. Progress on outcomes and recommendations from previous meetings

It was noted that the report had been revised to reflect the informal briefings held with various health partners, and Cllr Lilley advised that discussions had now taken place with health partners regarding the delivery of mental health services and this could be brought back to the next formal meeting.

RESOLVED:

- i) THAT informal briefings with health partners and the Committee continue.
- ii) THAT an item on the delivery of mental health services be added to the agenda for the next meeting of the Committee on 14 October 2019.

5. Assuring for Quality

The Assistant Director for Integrated Service Delivery, Interim Service Manager for Reablement Services and the Service Manager for Learning Disability Services provided an update on the actions taken in response to the CQC inspection of The Gouldings (March 2019) and Carter Avenue (April 2019), where they were rated Requires Improvement (RI).

Questions were raised regarding whether the outcomes of the inspections were anticipated, and it was clarified that none of the concerns identified by the CQC had been flagged by managers prior to the inspection. In response to this, new Interim Service Managers with substantial experience were appointed to oversee Reablement Services and The Gouldings, an external Quality & Compliance Consultant had been brought in to support recovery, and weekly and monthly audits had been introduced to prevent reoccurrence.

Questions were raised with regard to lessons learnt, sustainability, and staff support. It was confirmed that a training matrix was in place and staff would receive regular supervision and appraisals. Questions were raised with regards accessibility to The Gouldings and it was confirmed that a temporary vehicle from the fleet has been reallocated to ensure appropriate access to the home.

RESOLVED:

- i) THAT the Director of Adult Social Care be thanked for being open and transparent regarding the issues identified by the CQC in its inspections of Council operated care facilities, and the prompt actions taken to address (and prevent reoccurrence of) the issues be noted.
- ii) THAT the Cabinet Member for Adult Social Care, Pubic Health and Housing Needs ensure that sufficient resources are available to ensure compliance with all CQC requirements.
- iii) THAT a report be submitted to the Committee when all actions were complete.

6. <u>IW Adult Safeguarding Board - Annual Report</u>

The Chair of the IW Adult Safeguarding Board presented the annual report for 2018-19. It was noted that communication could be improved if the Multi-Agency Risk Management Meetings and Multi Agent Safeguarding Triage meetings were embedded and effectively used by practitioners, but some services find capacity issues made it difficult to maintain adequate involvement.

Discussion took place regarding engagement with voluntary organisations and preventative work. Questions were raised regarding the instance of a safeguarding case involving radicalisation and it was agreed that a full written response could be provided. Questions were raised regarding attendance of meetings and it was clarified that meetings are attended well, and it was agreed that future reports should contain clearer analysis of this.

RESOLVED:

- i) THAT details of the safeguarding case involving radicalisation be circulated to the Committee.
- ii) THAT the IW Adult Safeguarding Board include detailed information on attendance by partners at Board meetings in its future reports.

7. Public Health

a) Suicide Prevention

The Interim Director of Public Health presented the report outlining the Suicide Prevention Strategy which was in line with national guidance. The Committee considered the progress made following the recommendations of the task and finish group and Cllr Lilley expressed concern over the apparent lack of consideration in the report to those recommendations and the views of the voluntary sector.

RESOLVED:

THAT the Suicide Prevention Task and Finish Group recommendations be set against the work being undertaken, in accordance with the suicide prevention strategy, to ascertain if there are any gaps in service delivery.

b) Strategic Partnership

The Committee considered the report agreed by the Cabinet on 11 July 2019 on developing a strategic partnership for Public Health between Hampshire County Council and the Isle of Wight Council. Cllr Lilley expressed concerns which were addressed by the Cabinet Member for Adult Social Care, Public Health and Housing Needs prior to the meeting (HERE). It was noted that the report did not show that a value for money exercise had been undertaken, nor was there a risk analysis, needs assessment, breakdown of alternative options, background information, or clear governance arrangements for the partnership.

RESOLVED:

THAT the decision taken by the Cabinet on 11 July 2019 regarding the development of a strategic partnership for Public Health between Hampshire County Council and the Isle of Wight Council be noted.

8. <u>Hampshire and Isle of Wight Sustainability Transformation Partnership</u> (Island Sustainability Plan)

The Chief Executive provided a verbal update on the progress on system reform proposals affecting the delivery of health services. The Committee expressed concern that they were not kept updated and it was clarified that governance arrangements were in place with the Health and Wellbeing Board and a report could be provided which summarised the progress over the last six months. It was agreed that an informal briefing should take place to discuss this topic at length.

RESOLVED

- i) THAT the report to the Health and Wellbeing Board regarding the Sustainability Transformation Plan for the Island be circulated to the Committee, for information.
- ii) THAT an informal briefing with the Chief Executive be scheduled for members to be advised on the progress of the system reform proposals and the delivery of the actions contained within the plan.

9. Healthwatch Isle of Wight - Annual Report

The Manager of Healthwatch IW presented the annual report for 2018/19 and drew members' attention to key pieces of work, including; the collaboration with the IW NHS Trust to improve Shackleton Ward, the ongoing engagement with Patient Participation Groups, engagement with prisoners at HMP IW regarding health advocacy, and the development of Safe Spaces in the local community for people with learning disabilities. The Committee expressed appreciation for the ongoing relationship with Healthwatch and thanked them for the quality of the report.

RESOLVED:

THAT the appreciation by the Committee of the excellent work undertaken by Healthwatch IW be formally recorded, and the annual report for 2018/19 be noted.

10. <u>Committee's Workplan</u>

No changes or updates were suggested at this stage and the chair reminded members that items for inclusion in the workplan could be made at any time.

RESOLVED:

THAT the workplan be noted.