

APPENDIX H

Dear Ms Bull

Thank you for your email and further information.

I really don't think that the applicants have thought this through with respect to the safety and comfort of ALL of their customers.

Please consider that the original Steam café was a stand-alone Café in the Arcade where the public, ferry passengers, including families with children have a choice whether or not they enter.

The terminal building where Steam is now situated is open plan within the ticket office, it is a small waiting area and access to the Ferry, the public including families with small children who are not in party mode and have to travel have no option but to enter the premises for tickets and waiting/access the ferries.

Having security at times of Events and weekends does not stop aggressive and drunken behaviour and they can do nothing but endeavour to control it or call the police. This does not stop families with children and non-partying public from being in close proximity within same room and witnessing any frightening and threatening behaviour. NB these are also Red Funnel's customers and as such where is possible should not be put into a potentially frightening and stressful situation, presumably it is Red Funnel's responsibly to provide a safe environment for all of their passengers.

NB at Event times the ferries are very busy later on with passengers queuing, the actual small ticket office and waiting area itself becomes quite congested, with further queuing outside. The Cowes Ticket office is an extremely small area and at busy times day and night is congested. This should be also considered.

My comments with regards to serving alcohol after 8 pm at times of Events still stand, people are here in Cowes/Isle of Wight for the sole purpose to party and if alcohol is available in the terminal then it is more than likely a good percentage of people who have been partying for a long time in the town will welcome the chance of topping up whilst waiting for the ferry and will arrive earlier in order to have time to have a drink (not the average 10 minutes that RF have said their passengers are in the terminal as this would not give time to get tickets, queue to be served and then drink.) non partying Red Funnel passengers often including families with children, they should be protected from any possible stressful situation and not have the chances of any aggressive and drunken behaviour increased. It is a small and busy terminal especially during events and not a pub or bar.

I feel that my comments are valid and cover the license objectives, however I do not have any objection the Alcohol being served' til 8 pm and no later and certainly not any later during times of Events. Please consider my comments with respect to the fact that this small area is a ticket office/waiting room and access to the ferry, passengers do not have the choice whether they enter or not as they do a bar, it is a ticket office and waiting area.

I have lived here only a few feet from the ticket office for 15 years and have witnessed many unpleasant situations involving drunkenness late at night, this application til 11.30 can only increase these instances. It also should be noted that due to the many unfortunate Police cuts in funding the Fountain yard is not patrolled as is Cowes High st with its many bars is.

Kind regards
Sue Rogerson

From: Bull, Andrea [<mailto:Andrea.Bull@iow.gov.uk>]
Sent: 10 April 2018 11:58
To
Subject: Licensing Act 2003 - Red Funnel application

Dear Mrs Rogerson

As you know I'm in the process of preparing a committee report for the application made by Red Funnel for the West Cowes Terminal. At times I have needed to contact them to answer queries in respect of the report and I thought it relevant to pass on some information that the Terminal Operations Manager, Mr David Warner has provided today as this may be relevant to your objection.

In an email reply from him Mr Warner states that "It's also worth noting that Steam closes at 19:30 every day and therefore would only be extended for events which is cira 15 days a year, all of these events have security employed for due to the nature of the events and the increased footfall so the actual times we would want to sell alcohol past 20:00 are very limited".

After seeking clarification on this point Mr Warner replied:

"Our current opening times for Steam in WC's are 0700-1900, outside of these times we don't have the footfall to warrant keeping the facility open,

The application was made for later licensing (2300) to allow us the flexibility to sell alcohol later when the footfall warranted Steam to be open later, this would purely be when events are on.

Currently the intention for this would be (although not limited to) the following main Events

Round the island Race
IOW Festival
Cowes Week

We are investigating the possibility of extending the opening hours for some of the smaller events being held however outside of the above it would potentially be a couple more days across the year for events such as Comicon ect"

May I ask that you consider this information and advise asap if this has any bearing on your outstanding representation.

Many thanks

Andrea Bull | Licensing Officer | Planning and Regulatory Services |
Isle of Wight Council | Jubilee Stores | The Quay | Newport | Isle of Wight PO30 2EH
Tel: (01983) 823159 (x6126) |
Email: andrea.bull@iow.gov.uk | Web: www.iwight.com

Hi Andrea

I can confirm that our representation on this matter still stands and Councillor Jones will reiterate those comments at the Licensing Hearing on 23 April.

Regards

Debbie
Debbie Faulkner
Town Clerk & Responsible Financial Officer
Cowes Town Council
My hours of work are: Monday to Thursday 9am - 12.30pm
Friday 9am - 12 noon

From: Bull, Andrea <Andrea.Bull@iow.gov.uk>
Sent: 10 April 2018 11:55
To: Town Clerk
Cc: Winchcombe, Kevin
Subject: Licensing Act 2003 - Red Funnel application

Dear Debbie

As you know I'm in the process of preparing a committee report for the application made by Red Funnel for the West Cowes Terminal. At times I have needed to contact them to answer queries in respect of the report and I thought it relevant to pass on some information that the Terminal Operations Manager, Mr David Warner has provided today as this may be relevant to the CTC objection.

In an email reply from him Mr Warner states that "It's also worth noting that Steam closes at 19:30 every day and therefore would only be extended for events which is circa 15 days a year, all of these events have security employed for due to the nature of the events and the increased footfall so the actual times we would want to sell alcohol past 20:00 are very limited".

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We are investigating the possibility of extending the opening hours for some of the smaller events being held however outside of the above it would potentially be a couple more days across the year for events such as Comicon ect"

Once again may I ask that you relay this information to members and advise if this has any bearing on the outstanding representation.

Many thanks

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