

NAME: Liz and Andrew Dutton

ADDRESS: [REDACTED]

COMMENTS: Dear Sirs, We are objecting to the variation to a premises licence (Licensing Act 2003) submitted by David Barratt for the Haven Hall (formally Overstrand) Hotel at 5 Howard Road, Shanklin. [REDACTED] property within 30 metres of the boundary of the New Haven Hotel. We are a working family with two young children.

The Haven Hall hotel is surrounded on three sides by quiet residential roads (Howard Road, St Martin's Avenue, Northcliff Gardens). These roads do not support through traffic. There is limited road noise and very limited commercial activity. The fourth side of the hotel is next to the Shanklin to Sandown Cliff path, a valuable public 'green space'. The proposed variation would allow for regulated entertainment that covers a period of approximately five thousand hours a year. In addition, there is potential for disturbance beyond this period from arriving and departing guests, setting up and dismantling of temporary equipment and other necessary activities associated with organising large social functions.

The scope of the proposed variation is simply not appropriate for the neighbourhood in which Haven Hall is situated. We believe if approved 'as is' there would be an infringement of our right to sleep without regular disturbance during the night, including the extended sleep requirements of young children and our right to the quiet enjoyment of our property without excessive noise from neighbours, whether residential, commercial or industrial, on a regular basis so that it would cause loss of amenity. These rights are consistent with an objective of the licensing act 'to prevent public nuisance'.

We would like the licensing section; To reject in its entirety the application to conduct regulated entertainment outdoors. To make the approval of regulated entertainment indoors subject to a maximum finishing hour of 23:00 and subject to a condition that all entertainment (live or recorded) is regulated by a noise limiter system. The noise limiter system will be set to a level that will ensure that noise is barely audible outside the walls of the Hotel. To permit the supply of supply of Alcohol, to non residents up to 23:00 only.
Yours faithfully, Liz and Andrew Dutton

This email was sent from the Licensing Consultation comments form on iwight.com on: 08/03/2015

NAME: roy cooper

ADDRESS: [REDACTED]

COMMENTS: I object in the strongest manner to the revised application, based on the following:

1.Noise. If passed, the plans could impose noise from external plays, live music, recorded music, dance, late night refreshments and alcohol EVERY evening until 23.30(at the earliest) and for some of these, up to 02.00 on Bank Holidays and up to 24 weddings/birthdays and similar functions. I ask you to take into consideration that Haven Hall is located in an entirely residential area. The vast majority of residents on Howard Road are retired and moved to the area for peace and quiet in their twilight years. This will be totally destroyed if the application is granted. With the best will in the world (no matter how many notices are displayed asking people to respect nearby residents when they depart) there WILL be noise

pollution up to 02.00hrs. Car doors will be slammed and ordinary conversations will be disruptive in light of the normal exceptionally low noise levels in the neighbourhood.

2. Traffic. Haven Hall is located at the end of a cul de sac (Howard Road). This means that EVERY vehicle accessing the Hotel will travel along the road thereby causing huge disruption.

[REDACTED] urge you to consider the hugely detrimental effect to the everyday lives of all local residents (not just those on Howard Road) that will ensue if these plans are passed, and I therefore urge you to refuse the application.

This email was sent from the Licensing Consultation comments form on iwight.com on: 08/03/2015

NAME: Peter Barrett

ADDRESS: [REDACTED]

COMMENTS: Dear Sir/Madam Having read the proposed Licence application I am deeply concerned regarding the late night proposals for all the non standard timings throughout the year especially as I live next door to Haven Hall. As this is quite cul de sac with many retired people living here I believe it would have a significant impact on the residents in the road with cars and people leaving in the early hours of the morning. I understand that occasionally late night functions may happen depending on the event but not every bank holiday please. regards Mr PJ Barrett

This email was sent from the Licensing Consultation comments form on iwight.com on: 08/03/2015

NAME: Margaret Lloyd

ADDRESS: [REDACTED]

COMMENTS: I am writing to register my objection to the application 047756 Haven Hall 5 Howard road, for alcohol and entertainment license. The basis of my opposition is a concern for noise nuisance, as I live in the same road. I moved to this quiet and peaceful area to enjoy my later years of life and now I am concerned that the late night entertainment will ruin my way of life and change the whole feel of the area. This road contains a high number of elderly residents, who also worry about the disruption noise nuisance would cause to our well being.

This email was sent from the Licensing Consultation comments form on iwight.com on: 11/03/2015

NAME: Rebecca Lloyd

ADDRESS: [REDACTED]

COMMENTS: I am writing to register my objection to the application 047756 of Haven Hall, 5

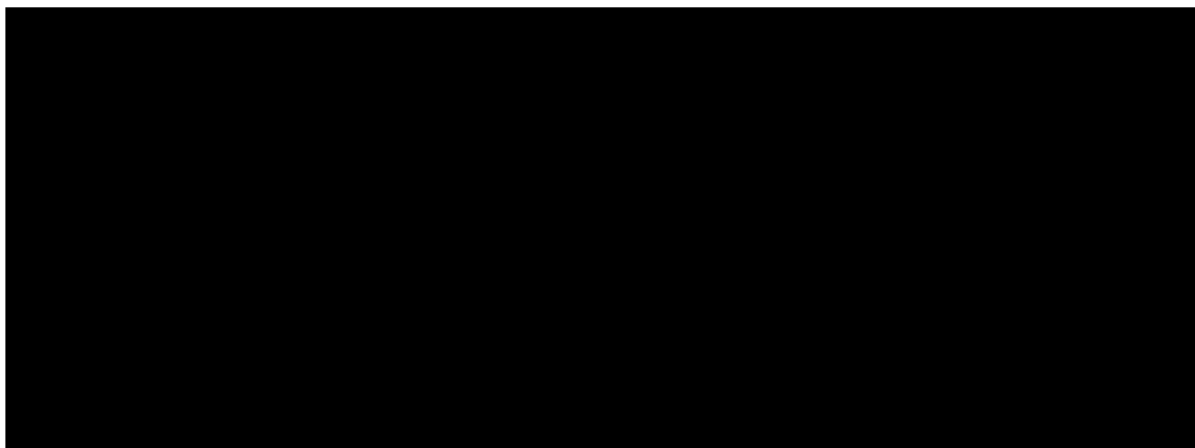
Howard rd for alcohol and entertainment license. The basis of this opposition is a concern for noise nuisance, as we live in the same road. As this is a highly residential area, I feel this proposal for indoor and outdoor entertainment till 11.30 pm daily and the extension for Christmas and other public holidays would be extremely inappropriate and antisocial. At present it is possible from our back garden to hear the builder's conversations (including swearing), whilst they are on site, and believe the noise from there travels a long way. As a parent to two small children, the thought of music and entertainment being permitted in or outdoors till that late at night feels me with dread.

This email was sent from the Licensing Consultation comments form on [ilight.com](http://www.ilight.com) on: 11/03/2015

NAME: kenneth baugh

ADDRESS: [REDACTED]

COMMENTS: Dear Sirs 12 March 2015 Ref 047756 Application for premises Licence. Haven Hall 5 Howard Road Shanklin PO37 6HD (Application to vary licence IW 046860) We wish to make representations concerning the above application.



The present application [REDACTED] incorporates requests for the ability to provide all of the following:- plays films live music recorded music dance late night refreshment supply of alcohol every day from 10 am to 23.30pm.

On certain key days, the hours are requested to be extended to 1 am. (We calculate this at at least 46 days per year or an average 4 every month.) Refreshments times are requested to be extended to 2 am for up to 24 wedding/birthday functions.(Schedule I) The basic hours are requested to be extended to 2.30 am for The Christmas and New Year festivities.(Schedule L).

Surely these times are excessively late and will cause much noise and disturbance in what is currently a quiet residential area. All the above activities will take place, some in the open air-see below- in a densely populated area at the foot of the cul-de-sac Howard Road, closely adjacent to St Martins Avenue, Northcliff Gardens and Clarence gardens to the West and Littlestairs Road to the East.

There are no similar venues within this area and the average age of residents must be above retirement level. [REDACTED]

[REDACTED] We do not wish to be subjected to continuing noise and disturbance as proposed by the list of activities and times of operation now put forward.

The notes attached to the application form suggest (item 4) that the fact whether music will be amplified or not should be stated. Both live and or recorded music is intended to be provided but no information is given as to whether it is to be amplified. No indication is given either, whether the sound will be moderated, reduced or curtailed at a stated time or perhaps deflected with shields. (A barrier limiting the sound to the front and towards the sea could provide much relief for local residents.) It would not be so bad if all of the (noisy) activities were to take place indoors.

Section M(d) of the application proposes that:- "no regulated entertainment shall be permitted outside the building after 11pm with the exception of weddings, birthdays, Christmas and New Year celebrations...

In such cases regulated entertainment may take place outside until 00.00 hours. No regulated entertainment shall take place outside the building with the exception of 12 occasions per year" This is obscure and contradictory and would in any case not be possible to police. Does it truly summarise as "On only 12 occasions a year will (one of) a film, a play, live music, recorded music, dance, late night refreshment OR supply of alcohol occur outside"? I think not.

This statement needs to be rationalised and revised proposals put forward with plans for more closely regulating the outside activities.

Car door slamming, altercations between drivers about congested access and noisy passengers whose inhibitions have been relaxed by alcohol, taking place after midnight just does not bear thinking about.

We can foresee taxi drivers pulling into our premises and waiting in our grounds with engines running to pick up customers from the hotel. Other drivers may well drive in one entrance and out of the other to turn round in the road.

In summary we invite you to review this application

We hope the applicants are successful in their business venture to provide this new hotel facility for Isle of Wight visitors. However, safeguards must address the problems now foreseen if the level of activity is to escalate as planned Yours Faithfully K A and M Baugh

This email was sent from the Licensing Consultation comments form on iwight.com on: 12/03/2015

NAME: alan coleman

ADDRESS: [REDACTED]

COMMENTS: I am concerned about the [REDACTED] related noise very late at night with cars leave the site particularly after weddings/parties.

This email was sent from the Licensing Consultation comments form on iwight.com on: 12/03/2015

NAME: Gillian and Alan Hall

ADDRESS: [REDACTED]

COMMENTS: We are objecting strongly to (1) that the residents here were not made aware until now of the application for a licence and (2) the granting of a licence in its present form on the grounds that this is a quiet residential road, the very reason we choose to live here. Despite the best intentions serving alcohol until the early hours of the morning will inevitably cause a nuisance. The owners of these flats are all elderly and did not envisage living where there would be late night entertainment in the vicinity.

This email was sent from the Licensing Consultation comments form on iwight.com on: 12/03/2015

NAME: Maureen White

ADDRESS: [REDACTED]

COMMENTS: I am rather concerned if Haven Hall is granted this licence because of the volume of traffic in a residential area such as Howard Road, it is a small quiet road and just a few houses and Craigmere Court which is complex made up of 3 blocks of flats housing older and retired people.

[REDACTED] and enjoy the quietness, if there are going to be functions at Haven Hall, I am concerned about the noise pollution and the sheer volume of traffic which will take place in Howard Road. [REDACTED]

This email was sent from the Licensing Consultation comments form on iwight.com on: 13/03/2015

NAME: Harold White

ADDRESS: [REDACTED]

COMMENTS: I object to this licence being granted on the basis that this a quiet residential

road with minimum traffic. With a late licence for functions such as weddings and parties, I feel that there will be a lot of noise from revellers leaving the premises and banging of car doors and raised voices in high spirit especially at 2.30 in the morning. [REDACTED]

This email was sent from the Licensing Consultation comments form on iweight.com
on: 13/03/2015

NAME: Ron and Meryl Dallimore

ADDRESS: [REDACTED]

COMMENTS: We are objecting to this application for the following reasons. The late night, come early morning proposed live music and recorded music. In particular the addition of a 2am licence during Christmas, New Year and all other Bank holidays weekends.

The fact that in fine weather this will be outside until that time and then followed by the noise of people leaving and driving away in both Howard Road and St Martins Avenue. Regarding the 11.30pm licence every night of the week we feel that 11pm is more in keeping as we and others will still be affected by the noise of people leaving.

It must be taken in to consideration that this is a residential area and has been since it was built and the residence should be considered please. Mr & Mrs R P Dallimore

This email was sent from the Licensing Consultation comments form on iweight.com
on: 13/03/2015

NAME: Marcus Whitelock

ADDRESS: [REDACTED]

COMMENTS: The Licencing authority should be aware that Howard Road is a purely residential area and should be respected as such.

The application for Haven Hall [REDACTED] formerly known as the "Overstrand" Hotel, operated only as an hotel and did not engage in entertainment, parties or similar activities extending late into the night. [REDACTED] will be of concern to Howard Road residents as will the increase in traffic, especially the noise and disruption associated with the proposed late night activities.

Thankyou.

This email was sent from the Licensing Consultation comments form on iweight.com
on: 13/03/2015

NAME: Bernard Brett

ADDRESS: [REDACTED]

COMMENTS: I am writing to raise objections to the proposed application at the above premises for an Alcohol and Entertainments License. My main concerns are Noise Nuisance and possible general disruption from increased traffic, especially late at night, in what is regarded as a sensitive area.

[REDACTED]
[REDACTED] It is primarily a Residential Area and to have Live and Recorded music outside as well as inside would certainly become a nuisance. Under the Human Rights Act, the legislation passed states that all residents are allowed to live a peaceful and uninterrupted existence. It would infringe our Human Rights if this application were granted.

This email was sent from the Licensing Consultation comments form on iweight.com on: 13/03/2015

NAME: CCPM IW LTD

ADDRESS: [REDACTED]

COMMENTS: Dear Sirs As the appointed Managing Agents for Craigmere Court (Management) Company LTD in Howard Road, a block of Residential flats, we are concerned that the amendments to the current licence will be detrimental within this locality. In particular with live and recorded music both within the property and in the grounds this will have a particular impact on what is at present a peaceful residential area. The Residents offer their concerns as to [REDACTED] the increased traffic flow.

The extent to which the licencing hours are requested is in our clients opinion excessive in particular with extended hours on Public Holidays. We trust that consideration will be given to the quiet enjoyment of Residents of Howard Road which will be considerable affected by this proposal

This email was sent from the Licensing Consultation comments form on iweight.com on: 13/03/2015

NAME: Edith Willis

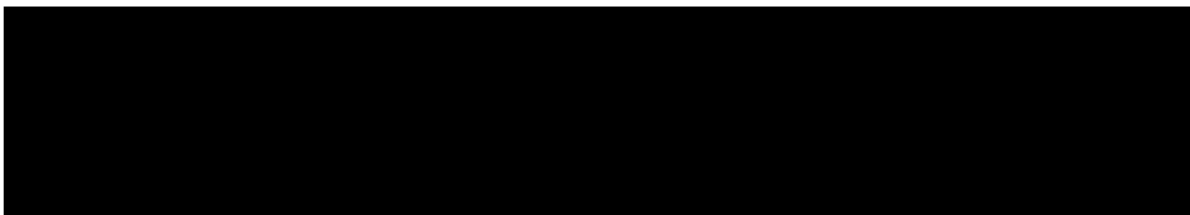
ADDRESS: [REDACTED]

COMMENTS: [REDACTED] Howard Road Shanklin Isle of Wight PO37 [REDACTED] 14/03/2015 Dear Sir, Ref 047756 Application for premises Licence. Haven Hall, 5 Howard Road, Shanklin PO37 6HD (Application to vary licence IW 046860) I live in Howard Road, Shanklin, a peaceful residential road with only one hotel, Haven Hall. My property is less than 100 yards from the entrance to Haven Hall. I wish to make a representation and register an objection to the late license application for Haven Hall which will be coming before the committee in the very near future. My main points come under the following:

- 1) The prevention of drunkenness and anti-social behaviour. (By those leaving the premises in the early hours of the morning).
- 2) The prevention of public nuisance (loud music, noise from events and noise of those leaving events in the early hours of the morning). The application is for a licence to allow use everyday from 10 a.m. to 23.30 p.m. On certain other days, the hours will be extended to 1.00 a.m. 2.00 a.m. and 2.30 a.m. In the submission by the applicant they state that there will be "relatively rare occasions" when guests, who are not staying at the Hotel, will be on the premises and on these occasions they would need to serve hot food and drinks inside and out.

The potential for noise disturbance from these events will unacceptable when imposed onto a quiet and essentially residential road. I say these occasions are not "rare" as it also says they anticipate they would hold a maximum of 24 of those events per year. Add Christmas Eve, Christmas Day, New Year's Eve, New Year's Day plus Thursday to Monday of every Bank Holiday and suddenly these late night 2.00 a.m. occasions are not "rare" as stated in the Application.

Approx 20 days for the Bank Holiday and if the 24 are in addition then that would be approx 44 occasions when potential noise goes on until 2 a.m. to 2.30 a.m. The result is that in reality this is not a "relatively rare" event. Even the basic 24 occasions would result in substantial noise and disturbance to the local residents. Guests leaving after these events might be reaching their cars parked in Howard Road and causing a noise issue well after 2.30 a.m.

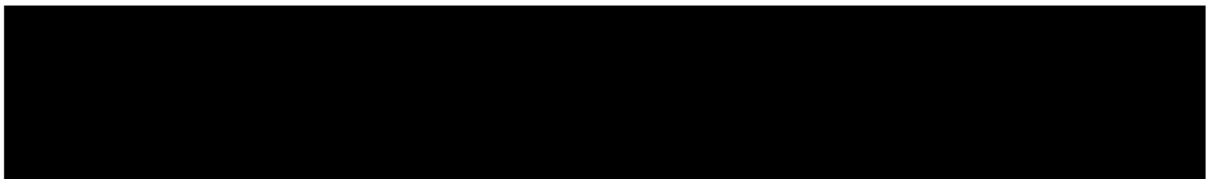
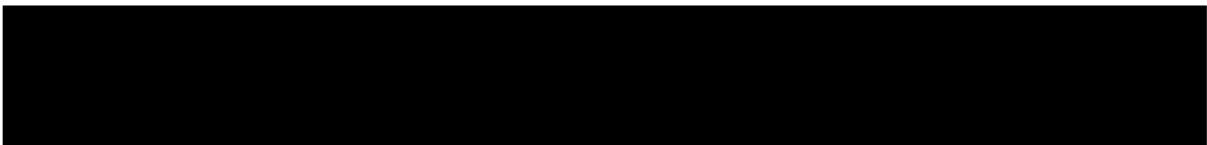


The new application for the extended hours will result in a considerable increase in the noise being produced from the premises and the potential for music to be heard to the early hours within a very quiet residential area is not acceptable. I might point out there is no turning provision at the end of Howard Road and cars must do a u turn. I anticipate traffic flow problems for events like weddings and birthdays etc where the public will be attending as parking within the grounds of Haven Hall is very limited.



I find it bizarre that the owners appear to have disregarded the residents of Howard Road in looking at turning what was apparently intended to be some form of quiet retreat into a late night venue wishing to stay open to hours which can only cause disruption for us.

Please consider the application for the new license in the terms of how it will impact on the local residents. The previous hotel The Overstrand was very quiet and the owners respectful of their neighbours proving that a business can exist but does not need pursue such late hours. The Overstrand may well have had school coach parties at certain times but they never once caused issues for us.



[REDACTED]

I note that at least four neighbours I am aware of have, following their written objections, had a reply from Miss Claire Thomas in the Licensing Office. She has written with comments from the Applicant's solicitor and implied that because of these comments the objectors may wish to withdraw their objection. I am aware that at least two of these emails from her were sent out late in the evening on Friday 13th March. Miss Thomas asks for the objectors to phone her to confirm they still wish to object. The final date for objections is Sunday 15th midnight so this gives no time to contact her within normal working hours. I find this attempt to prevent objections going through rather alarming to say the least.

I therefore wish to make it clear my objection that will be submitted online later today is to go through to the next stage and comments in an email from either the applicants solicitor or Claire Thomas will not prevent me making my representation. After reading the pre agreed conditions quoted in the email from Miss Thomas sent late Friday 14 March to my neighbour Ms White, an amended application to restrict the licensing period to 12.00 midnight would be the logical approach to providing reassurance to the concerned residents. Yours faithfully,
Mrs E Willis

**This email was sent from the Licensing Consultation comments form on iwight.com
on: 14/03/2015**

NAME: Edna Morris

ADDRESS: [REDACTED]

COMMENTS: Howard Road is a small quiet area and whilst I have no objection in principle to this licence being granted I feel that after 11pm all entertainment and sale of alcohol should be restricted to inside the building, thereby keeping noise levels to a minimum to avoid disruption to the neighbourhood. Having returned from a break on the mainland where my sleep was disrupted every night until 4am I would not wish this to happen in Howard Road

**This email was sent from the Licensing Consultation comments form on iwight.com
on: 15/03/2015**

NAME: Peter Lambourne

ADDRESS: [REDACTED]

COMMENTS: I would like to object to this application on the grounds of the traffic levels in the road would cause great disruption especially late at night/early morning, so too the noise levels with music being played very late into the night. In this quiet residential cul-de-sac I believe this would cause great inconvenience and upset to the residents.

**This email was sent from the Licensing Consultation comments form on iwight.com
on: 15/03/2015**

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Dear Sir,

I come to the island to get away from the ratrace and have a bit of peace and quiet, but now I hear there is to be a night club etc just up the road so I would be very much against it.

YOURS FAITHFULLY
D.M. ALCHER

[REDACTED]

RECEIVED
13 MAR 2015
Lisbon, Portugal

Mobile Stores
Newport.



USE AND
POSTAGE
GUARANTEED

12-3-2015

re: Haven Hall,

While a licence up to 11³⁰
would be acceptable,
frequent extensions up to
2am will cause excessive
disturbance to the
neighbouring residents.



Mrs. H. GONNORS

15 MAR 2015

Liverpool



[REDACTED]
[REDACTED]
[REDACTED]
12/3/15

To whom this may concern.

We are very much against Haven Hall being given a licence for late night events. We came to this road because we thought it would be nice and quiet for our retirement. We did not think we would be living next door to a night club with noise going on until one or two o'clock in the morning. When they first put the notices up they said there would be no noise after 10-30 but being a large firm like Bassets they decided to move the goalpost to suit themselves and now the closing time can be as late as one or two AM.

[REDACTED]
[REDACTED]
[REDACTED]

13 MAR 2015

Yours Truly
[REDACTED] [REDACTED]

13 MAR 2015

13.03.15 Licensing Section

Dear Sir,

Re the Licensing
Application by the owners of
Haven Hall.

We moved to this area hoping for
a very peaceful and quiet life in
our old age. And not to have to
hear music and noise every night
of the week. The stress and misery
which this will cause to this
quiet residential area if this is
granted will make life unbearable
we as Ratepayers think that this
is totally unacceptable and
would ask that this is refused.

Yours Faithfully

Call Summary for iw15/3/3266

CUSTOMER INFORMATION

Customer No:c15/10297

DANIEL SAUNDERS

**CALL DETAILS**

WITH REFERENCE TO THE APPLICATION FOR ALCOHOL AND ENTERTAINMENT FOR THE HAVEN HALL HOTEL,5 HOWARD ROAD,SHANKLIN,PO376HD.ON READING THE APPLICATION POSTED IT WOULD APPEAR THAT MR BARRATT IS APPLYING FOR OUTSIDE MUSIC AND DANCE EVERY DAY OF THE YEAR UNTILL A MINIMUM OF 23.00 HRS,THIS I FIND TOTALLY EXCESSIVE AND WILL CAUSE A GREAT DEAL OF INTRUSION INTO OUR AND OTHER PROPERTIES THAT ADJOIN.WHEN CONSIDERING THIS APPLICATION I HOPE THE PANEL REALISE HOW BAD AN IMPACT THIS WILL HAVE.PERHAPS THE MUSIC SHOULD BE KEPT TO THE INSIDE OF THE PROPERTY,WHICH IS VAST This person would prefer to be contacted by Email

Customer Requested: Appropriate Action

Resolve By: 06/03/2015
Next Action Due: 07/03/2015Call Type: General Enquiry
Service: Licensing - Alcohol and Entertainment
Raised: 02/03/2015 14:09:31
By: Website User
Location: iwight.com Website
Contact Method: iwight.com Website UserStatus: Locked
Priority: Normal
Assigned to: ServiceDetails as at: 03/03/2015 09:09:39
