APPENDIX J

Good Morning Andrea,

I'm sorry I have not replied sooner. My laptop died last Friday and I only got it back last night.

In general, I agree with the proposed conditions set down by Environmental Health. However, I have reservations concerning the Town Club's noise management plan which was discussed at the Licence Review Committee meeting in February 2014. There was no representation from the Town Club at that meeting but, via a phone call from someone at the Town Club, the meeting was told that the Town Club would abide by whatever the Licence Review Committee decided. They obviously did not because I complained in October about the volume of music. Claire Whitchurch was on duty that night and reported the incident as a possible breach of conditions.

Additionally, I think that smoking should not be permitted at all outside of the premises. Many smokers do not use the two receptacles secured to the walls and throw their butts on the ground. There is a smoking area to the rear of the club. We find that if there are smokers outside when we go out we quite often get dirty, intimidating looks and on occasions the road smells of cigarettes.

I totally concur with the agreed Police conditions.

I do not know who Ms Jenvey is - presumably a committee member? My response to her submission is as follows:

"I am regularly woken by staff between 0100 and 0200" - who do I complain to? I have written to the Town Club several times over the years about various matters but never received any meaningful response. Mr Ross Duncan, Vice President is a case in point. During 2013 I spoke to him on two or three occasions regarding disturbances. His response each time was, "I'll speak to the President and we'll see what we can do." Nothing was ever done. Therefore I no longer have any contact with them. Again, who do I complain to? Environmental Health will not be involved in this.

I have made more than one complaint regarding removal of DJ equipment.

Whilst the staff often work and lock up <u>alone</u> and no longer have taxis there were two occasions last week when staff have been waiting outside for vehicles to collect them. Lots of chatter! Take care not to make any loud noise? On Wednesday this week we were woken by two females locking up the Club.

My assertion that scooterists were drinking on the pavement is a total fabrication? If Ms Jenvey had read my objection carefully there is no mention of date. During August Bank Holiday 2014 my wife and I were on the mainland caring for my wife's 87 year old mother who is bed bound and seriously ill. I refer to 2012 and 2013 when Mr Ross Duncan was standing in the entrance of the Town Club being purposely engaged in conversation by scooterists whilst behind his back pints of beer and lager were being passed

over his head to those behind him and him being laughed at. As we were not here during August Bank Holiday 2014 we made no complaints. In previous years customers have been rowdy and coarse.

"There are often committee members and staff members reminding customers to leave in an orderly manner as well as notices reminding them to be considerate to our neighbours. We do not stand outside to do this as this encourages customers to congregate and begin discussions which in turn can cause a disturbance." I believe that if responsible committee members did stand outside it would obviously prevent customers to congregate and cause a disturbance. What a load of rubbish. If committee members were responsible there would be no disturbances.

The committee are very perceptive in feeling that I have a problem with the club. We have lived here for 30 years. We have made several complaints over the years because of the lack of consideration to local residents. To the best of my knowledge no committee members or ordinary members live in the immediate vicinity. Ms Jenvey is a case in point. She lives in Appley I believe, some 1½ miles away. If she had a similar institution opposite her house in her quiet little road she too would have a problem. There is no concern for us who live here.

With regard to her comment regarding noise levels and the Club addressing this "at some considerable expense" to themselves it would sound as though the Club was making an effort by purchasing equipment. Actually, this was a requirement of the noise management plan laid down by the Licensing Committee in February 2014.

Ms Jenvey is clearly ignorant of or ignoring the fact that there were several complaints made by local residents during 2013 which led to a Licensing Committee review in February 2014. This Committee's decision was that the Town Club's hours should be cut by 1 hour each day. I can only assume that this has had some detrimental effect on business.

I see this application as an attempt to claw back some hours and revenue and is the thin end of the wedge.

Ms Jenvey hopes that the Town Club will be given the opportunity to prove it is responsible and that they take their position seriously. It hasn't happened in 30 years so why should it now?

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! wish my representation to stand.	

Eric Jones

Thank you