

# APPENDIX H

Dear Andrea

I would like to take the opportunity to answer Mr. Jones via yourself.

In answer to his comment he is "regularly woken by staff between 01:00 and 02:00," I was not aware that any complaint had been made about this and feel that if this was a problem Mr. Jones would have voiced his concerns before this current application.

I am aware Mr. Jones once made a complaint about DJ equipment being taken out and causing a disturbance late at night which we have taken steps to remedy.

The staff often work and lock up alone and no longer have taxis so have no reason to wait around.

The staff are conscious of Mr. Jones' complaints so take care not to make any loud noise outside the club when leaving.

Mr. Jones' allegation of scooterists drinking on the pavement are a total fabrication. As part of our restrictions on our club license we are not allowed drinks in any outside area even the smoking area which we have adhered to consistently.

The last scooter weekend we had a registered door staff on the outside door all three nights and did not allow customers to smoke out the front let alone take drinks outside.

I am not aware that Mr. Jones made any complaints August bank holiday 2014 so would refute he has any evidence for his accusations of our customers being rowdy or coarse!

There are often committee members and staff members reminding customers to leave in an orderly manner as well as notices reminding them to be considerate to our neighbours. We do not stand outside to do this as this encourages customers to congregate and begin discussions which in turn can cause a disturbance.

The committee feel that Mr. Jones has a problem with the club and it was inevitable he would object to our proposals. We have made several changes to help with containing the noise from music and have taken on board recommendations made by Environmental Health with some considerable expense to ourselves. I hope that we will be given the opportunity to prove we are responsible and take our position seriously.

Kind regards

Sarah Jenvey ( club secretay)