

Telephone no: [REDACTED]

[REDACTED]

[REDACTED] SPRING HILL,
VENTNOR,
ISLE OF WIGHT,
PO38 [REDACTED]

RECEIVED
12 SEP 2014
Licensing Section

11th September 2014

Dear Sir/Madam,

I am writing in regards to the license
renewal for the Crab & Lobster Tap, Grove Road,
Ventnor.

[REDACTED]

[REDACTED]

[REDACTED]

Last Sunday 7th September I went to the Crab and Lobster Tap and enjoyed the songs who were performing there (6pm-8pm).

I left just before the end and could hear no noise emanating from the above premises.

I walked down Grove Road and was approximately equal distance from the Crab and Lobster Tap and Perks another licensed premises. One could hear quite a bit of noise from Perks, it was of people enjoying themselves! What a good thought.

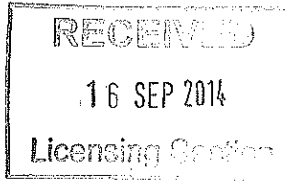
[REDACTED]

[REDACTED]

Thank you for your time in considering
my comments

Yours sincerely,

[REDACTED]



[REDACTED]

Grove Road

Ventnor

Isle of Wight

PO38 [REDACTED]

September 1st 2014

Isle of Wight Licensing

Jubilee Stores

The Quay

Newport

Dear Sir /Madam

Re License for Crab and Lobster Tap Ventnor

I live about 40 yards from the above premises and have had absolutely no problem with noise or disturbance.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Yours sincerely

[REDACTED]

Joyce Mears (Mrs)

RECEIVED
08 SEP 2014
ENVIRONMENTAL
HEALTH SERVICE

Castle Road
Ventnor
Isle of Wight
PO38

8th September 2014

Your reference: 046775

Dear Sir or Madam,

I am writing in support of the landlord and landlady of The Crab and Lobster Tap, Ventnor. I have been a regular customer since the pub was taken over by David and Dianne - mainly to enjoy the live music provided on Friday and Saturday evenings.

Having attended many gigs in the pub, I do not consider that the volume is excessive and know that the landlord and his staff routinely take steps to minimise the level of noise that can be heard outside.

It is possible that the source of noise (complained about) was not always customers of the pub but sometimes passers-by.

In reviewing the pub opening hours and the question of live music, please take into account the views of many pub customers and the general public.

Yours faithfully,

M. P. Gaukroger

NAME: Jessica Eagle

ADDRESS: Grove Road, Ventnor, Isle of Wight, PO38

COMMENTS: As a resident within 30 yards of the Crab and Lobster tap, I believe that the proposal to review the license of the pub is unnecessary. Having lived in the location I do now, within such close proximity for 12 months, I have never experienced any level of noise disruption or nuisance. Additionally, having frequented the establishment for approximately 5 years, the existing landlords are the most sympathetic to the neighbourhood during that time. The management of customers, both inside and outside of the pub is excellent, keeping in mind the time of day and acting accordingly. [REDACTED]

This email was sent from the Licensing Consultation comments form on iwight.com on: 30/08/2014

NAME: Sam Green

ADDRESS: bannock rd, Whitwell, Isle of wight,

COMMENTS: The crab and lobster has been the regular pub of mine for a good few years now. The pub is a wonderful place and has no trouble under its roof. [REDACTED]

[REDACTED] The pub was a struggling venue before and is now a fantastic and safe place to enjoy great live music and a late drink safely

This email was sent from the Licensing Consultation comments form on iwight.com on: 05/09/2014

NAME: Charlie Harris

ADDRESS: Grove road, Ventnor , Po38

COMMENTS: [REDACTED] I live very close to the crab and lobster tap and have never been disturbed.

This email was sent from the Licensing Consultation comments form on iwight.com on: 05/09/2014

NAME: Kieron Bull

ADDRESS: Atkins Way, Hinckley, Leicestershire

COMMENTS: I have been to the crab and lobster many times during my visits to the Island. [REDACTED] I have never had an issue with any noise levels whilst In or near the premises. I also do not believe that the noise generated in and around the pub is any worse than any of the other establishments in the

town. [REDACTED]

[REDACTED] Regards Kieron Bull

This email was sent from the Licensing Consultation comments form on iwight.com on: 05/09/2014

NAME: Graham and Christine Benson

ADDRESS: Macrocarpa Road, Ventnor, Isle of Wight, PO38

COMMENTS: We live close to The Crab and Lobster Tap, [REDACTED]
[REDACTED] We are aware of the review taking place later this month. We have visited the Tap many times over the last 20+ years but very regularly since David & Dianne Weedon began running it. Though new to the business they have quickly transformed the pub to an extremely professionally run house...efficient, warm, family friendly with an emphasis on good food, drink and regular music which attracts both young and old. [REDACTED]

[REDACTED] The pub is securely managed, safe and welcoming.

[REDACTED]

This email was sent from the Licensing Consultation comments form on iwight.com on: 06/09/2014

NAME: Andrew and Victoria Thorpe

ADDRESS: Dudley Road, Ventnor, Isle of Wight, PO38

COMMENTS: We are in our mid-sixties and very much enjoy going to listen to the vibrant music scene at the Crab and Lobster and do NOT in any way find the noise level excessive.
[REDACTED]

This email was sent from the Licensing Consultation comments form on iwight.com on: 08/09/2014

NAME: jonathan fitzgerald-bond

ADDRESS: St Boniface Road, Ventnor, PO38

COMMENTS: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] The current Landlord has revitalised this pub which had been in danger of neglect. [REDACTED]
[REDACTED]
[REDACTED] I dispute any allegations of rowdy behaviour and am certain that any disturbance caused is infrequent and no more than can be expected by anyone choosing to live next door to a public house.

This email was sent from the Licensing Consultation comments form on iweight.com on: 09/09/2014

NAME: Frank Smith

ADDRESS: Grove Road , Ventnor, Isle of Wight , Po38

COMMENTS: My wife and I have lived [REDACTED] he crab and lobster for some years now and have never ever been disturbed by anything going on at the pub. Our bedroom is the nearest part to the pub being only approximately 10 ft away and as stated we have no bother with the patrons or music, and have been told to tell the landlord if we have any problems as that's the sort of caring people they are. [REDACTED]
[REDACTED] Major Frank Smith.

This email was sent from the Licensing Consultation comments form on iweight.com on: 09/09/2014

NAME: Alan Philpott

ADDRESS: Ocean View Road, Ventnor, IOW, PO38

COMMENTS: I have lived 366 metres away from the Crab & Lobster tap for 58 years, and being on a high level all noises from the town reach our house. In all that time, this pub has been no problem. The Crab & Lobster Tap has been a pub for many decades. [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] I do not drink there, nor do my family. [REDACTED]
[REDACTED]

This email was sent from the Licensing Consultation comments form on iweight.com on: 09/09/2014

NAME: David Somekh

ADDRESS: Newport Road, Ventnor, PO38

COMMENTS: I have been familiar with this public house over the last 27 years, since my wife and I first acquired a property in Niton. [REDACTED]

[REDACTED] The
[REDACTED] we would strongly
support this licensee who has shown a high degree of professionalism and a good awareness of the social role their business plays in the town's everyday life.

This email was sent from the Licensing Consultation comments form on iwight.com on: 10/09/2014

NAME: Anne Stephenson

ADDRESS: Alders Road, Fareham, Hampshire, PO16

COMMENTS: I have been regular visitor to Ventnor for 4 years. During this time I have often used the Crab and Lobster. [REDACTED]

[REDACTED] I find the pub is well run and they take care make sure there is a safe atmosphere and no trouble even when the pub is very busy. I am aware there has been a complaint about the noise from the pub.

[REDACTED]

The public houses in Ventnor are very variable and I strongly support this licensee who has a very professional attitude and who does his best to ensure the Crab and Lobster supports community activity in Ventnor. Yours faithfully Anne Stephenson

This email was sent from the Licensing Consultation comments form on iwight.com on: 11/09/2014

NAME: Andrew Porter

ADDRESS: Leeson Road, Ventnor, Isle of Wight, PO38

COMMENTS: Dear Sirs, I wish to voice my support for the Landlords of the Crab & Lobster.

[REDACTED]
[REDACTED] I understand that a complaint has been made regarding noise outside the pub. This noise has been reduced by the Landlords closing earlier at the weekends, and I have witnessed David Weedon asking people to keep their voices to a minimum.

I am certain that some compromise can be met without reducing the pubs hours further. When making your review of his license I would ask you to consider the hundreds of people who use and enjoy this special place in town. Grove Road, where the pub is situated, is often so quiet you would not know the pub is open until your a few yards away when one can see inside. Any noise therefore is certainly intermittent and I rarely at a level which could be considered a nuisance. I speak from experience having previously lived in Pier Street Ventnor, noise cannot be negated completely.

I have also witnessed groups making their way home from the town up Grove road, shouting, if all in good spirits, but not having been customers of the Crab. In reviewing the license I would ask you let the license remain as is and seek alternative solutions, which will not effect the hours the pub is open. [REDACTED]

[REDACTED] Please give the Landlords time to resolve this accusation of noise nuisance without the need of enforcing sanctions. There are always alternatives. Yours sincerely Andy Porter

This email was sent from the Licensing Consultation comments form on iwight.com on: 11/09/2014

NAME: Barbara irtelli

ADDRESS: grove rd, Ventnor, Isle of Wight, PO38

COMMENTS: With regard to the above application I wish to state that although I previously found the noise from people outside this premises disturbing, since the owners have put new measures into place there have been no problems since. I do not think it necessary to put further restrictions on their license The music has never been a problem for me personally. I could hear it faintly if I had my windows open but it was not intrusive. However I live on the [REDACTED] floor so cannot speak for anyone who lives on ground level. [REDACTED]

[REDACTED]
[REDACTED] I measured the level of noise before I moved here as it annoys me when people move somewhere with the knowledge that noise exists and then complain. While the first two posed no problem the people who were there prior to David Weedon were as noisy if not worse than since he has taken over. [REDACTED]

I wish to state that I have never complained to the EHO as I would prefer to put up with the noise than see the pub close down even though I never frequent any pub myself. I hope therefore you will allow the owners to continue to run the premises under the current conditions

This email was sent from the Licensing Consultation comments form on iweight.com
on: 12/09/2014

NAME: david dunkley

ADDRESS: ramsdean avenue, wigston, leicester, leicestershire, le18

COMMENTS: I recently visited Ventnor for a weeks holiday. [REDACTED]

[REDACTED] All in all
this was a very friendly pub that we all had a good time at and certainly not a pub that was
excessively noisy or likely to see any trouble from its clients. It would be a real shame for
Ventnor if you were not to renew this licence or remove the live entertainment licence.

This email was sent from the Licensing Consultation comments form on iweight.com
on: 13/09/2014

NAME: Lawrence Allen

ADDRESS: Grove Road, Ventnor, Isle of Wight, PO38

COMMENTS: Dear Sirs, I am a local resident who lives directly opposite The Crab and
Lobster Tap. I have lived opposite The Crab and Lobster for over seven years and I have
never had a noise nuisance from the pub. The establishment is well run by the current
landlord and his team. [REDACTED]

[REDACTED] Please also
take into consideration my and all of the aboves view when reviewing their licence. Yours
sincerely, Lawrence Allen

This email was sent from the Licensing Consultation comments form on iweight.com
on: 14/09/2014

NAME: steve white

ADDRESS: hilton rd, gurnard, isle of wight, po31

COMMENTS: [REDACTED] - I use this lovely
premises on a regular basis as I often stay in Ventnor. [REDACTED]

[REDACTED] I would also add that the volume level of
music and conversational aspects of customers is less then many other licenced premises
on the Isle of Wight . please also remember you can not hold a licence responsible for
passing people on their way home from other premises they have visited in the town .

This email was sent from the Licensing Consultation comments form on iweight.com
on: 14/09/2014

NAME: Sarah Cox

ADDRESS: Victoria st, Ventnor, Isle of wight, Po38

COMMENTS: I write in support of the crab and lobster tap, with regard to the forthcoming licence review. [REDACTED]

Customers visit the crab and are warmly welcomed and valued, knowing they will have a lovely evening and feel safe. [REDACTED]

David takes his responsibility of landlord very seriously. He stands on the door every Friday and Saturday night to ensure known trouble makers are kept out. He also constantly reminds people to have consideration to the neighbours if the noise increases. This whole affair with the licensing has upset him greatly. In my opinion the crab and lobster tap is run very well and is a respected pub that doesn't deserve a review. [REDACTED]

This email was sent from the Licensing Consultation comments form on iwight.com on: 15/09/2014

NAME: Curt Wonfor

ADDRESS: Victoria Street, Ventnor, PO38

COMMENTS: I am someone who I suppose may be considered a regular at the Crab & Lobster. I have been going there once or twice a week both during David & Diane's period as licensee's and previously when Victoria was running the pub. [REDACTED]

[REDACTED] Around the pub there are a number of notices asking customers to respect their neighbours, no drinks to be taken outside after a certain time and on occasions when it has been very busy and people have gone out onto the street for various reasons, I have seen David & his staff out there asking people to keep the noise down, asking any passers by to move on and at all times respect the neighbours.

Whenever music has been playing there has been a very conscious effort to keep the door to the pub shut at all times, again to respect the neighbours. I have also never seen any trouble at all when I have been in the Crab & Lobster. It is not that type of clientele and I know it would never be tolerated. I know it is the job of Environmental Health to protect peoples rights, but I just hope that only facts are taken into account and not hearsay. [REDACTED]

[REDACTED]

I live in Victoria Street and we have passers by at all times of the night and quite often rowdy and worse for wear, but I don't automatically assume that they have come from the pub nearest to me. Some are simply just passers by. I do have sympathy for people affected by noise from different establishments. I have lived by & next to two pubs in my life. I choose not to now as I don't want to hear the noise you automatically expect to hear. [REDACTED]

[REDACTED]

Under Victoria the pub was run down to practically nothing and so there would be no noise.

[REDACTED]

[REDACTED]

[REDACTED] I must say I find the councils decision to review the licence very heavy handed.

In David, you have a man who has cut music from the pub on a number of nights, despite the fact that it is a big source of income for him, to try and alleviate some of the local's fears.

[REDACTED]

So again, I do have sympathy and some understanding of the complainant but I must say I wish when I lived by those pubs, I had a landlord like David & Diane who I could have approached and had a reasonable conversation with. I really don't think this is the way to proceed.

This email was sent from the Licensing Consultation comments form on iwight.com on: 16/09/2014

NAME: Joanna Stewart

ADDRESS: Albert Street, Ventnor, po38

COMMENTS: As an employee of the Crab and Lobster Tap for some years now i am extremely alarmed at the proposed restrictions being put forward by the licensing review. This is because i feel it will destroy the success that David Weedon has made of the pub in such a short time. Before David took on the pub as a business i lived in a flat above the Crab and Lobster for 2 years.

During this time there would be live music and parties including a discotheque, and as a light sleeper i was never disturbed by any music at all. This also applies to the people outside. I was not once disturbed, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

trust you will make the right decision to allow the Crab and Lobster Tap to continue to prosper. Miss Stewart

This email was sent from the Licensing Consultation comments form on iwight.com on: 16/09/2014

From: Matt Elliott
Sent: 15 September 2014 20:55
To: Trading Standards
Subject: Crab and Lobster licence

I'm writing with regard to the licencing review for the Crab and Lobster pub in Ventnor, [REDACTED]
[REDACTED]

They maintain a strict zero tolerance policy on drug use, bad behavior and violence, with systems such as banning certain members in place. This cant be said for all the pubs in Ventor.

[REDACTED]

As you're well aware, since the smoking ban came into effect, people in pubs all up and down the country are now smoking outside, and of course with that comes the noise. Although I agree with the smoking ban, this change in government legislation has created more noise problems outside of most pubs in the UK and EU than there were before. This has now created another reason for landlords to be penalised.

The crab and Lobster has worked extremely hard in achieving low noise levels, and started a "Shhh" campaign outside, with notices up all over the premises to keep quiet when leaving or smoking out the front, with the landlord frequently checking the levels. I can personally vouch for the fact that the particular individuals noise complaints are utter nonsense as I lived next door in Lobster Cottage for two years, with two very young children and not once were we disturbed by any noise from this premises. [REDACTED]

Kind regards,
Matthew Elliott
A neighbour for two years, who pops in once a month.

NAME: Ashleigh Copping

ADDRESS: Grove Road, Ventnor , PO38

COMMENTS: To whom it may concern, I am writing with regards to the licence review for The Crab & Lobster Tap. As i am neighbour of the pub i do not find any noise nuisance from the pub at all. [REDACTED]

[REDACTED] and i can go there and know i will be looked after by the landlord

[REDACTED]

I have witnessed David & Dianne control the noise outside pub on Friday & Saturday nights. It is of my opinion that alot of noise comes from other bars and pubs around the location and including witnessing children & young adults gathering in spring hill gardens on nights that Crab & Lobster is already closed. It would be unfair the just blame the crab & lobster for noise nuisance. [REDACTED]

[REDACTED] Kindest Regards

This email was sent from the Licensing Consultation comments form on iwight.com on: 16/09/2014

NAME: Judith Eagle

ADDRESS: Mitchell Avenue, Ventnor, Choose a County, PO38

Prevention of Public Nuisance –

None that I have witnessed. Smokers need access to courtyard and notices with regard to noise as in other public houses in the area.

Prevention of Crime and Disorder –

I have not seen a problem here, maybe if there is a need door management should be considered?

Public Safety –

This is personal due diligence as when of the doorstep you on are the public highway.

Protection of Children From Harm –

Parental responsibility? Dependant on License public house or restaurant?